



Reliance
Industries Limited

Growth is Life

Report on Corporate Social Responsibility 2020-21



**Made
for India.
Made
in India.**



Vision

At Reliance Foundation, our vision is to build an inclusive India by pioneering a holistic model to address our nation's multifaceted development challenges, and contribute to its collective aspirations. Central to our philosophy is the commitment to enhance the quality of life of people from marginalised and vulnerable communities, by empowering them and catalysing change through innovative and sustainable solutions. Our steadfast endeavour is to create replicable and scalable models of development through an integrated approach in the true Reliance spirit of maximising societal value for all, and making it a movement.



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Other Initiatives
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Impact since inception

4.5+ crore

People reached through
CSR activities across
44,700+ villages

44,700+

Villages served through
CSR initiatives

Touching Lives - Reliance for India



Isha Ambani



Dr. Tarang Gianchandani



Dhanraj Nathwani



Jagannatha Kumar



B. Srinivasan



The past year required a paradigm shift. We innovated to meet the urgent requirements of the millions across India who are most-at-need. Our teams stepped up efforts and we will continue to pool in our resources and skills, to scale up our response across India during this unprecedented time.

Summary of FY 2020-21

Resilience. This was the one word that rang loud and clear all through the past year. As India faced the largest health and humanitarian crisis, what marked our efforts was the remarkable energy, attitude and unity displayed in this journey together. #CoronaHaregaIndiaJeetega was our mission as we went all out to support emergency and medium-term needs of the communities we serve.

Through multiple initiatives, our Corporate Social Responsibility activities have served 4.5+ crore people across 44,700+ villages of India since inception.

This year, urgent efforts were needed to support emergency requirements as a result of the pandemic. The entire Reliance family joined forces to strengthen the nation's fight against COVID-19. With a 24x7, multi-pronged approach, Reliance promptly initiated

on-the-ground initiatives to ensure the nation wins the battle against COVID-19.

Meanwhile, our regular services to ensure support to marginalised communities continued, but there was a paradigm shift in the adoption of innovative measures.

Ensuring linkages for disrupted livelihoods, promoting the health and welfare of people, strengthening water and food security while skilling women and youth, our teams across businesses

worked tirelessly to ensure that we step up our efforts to shoulder our social responsibility, more than ever before.

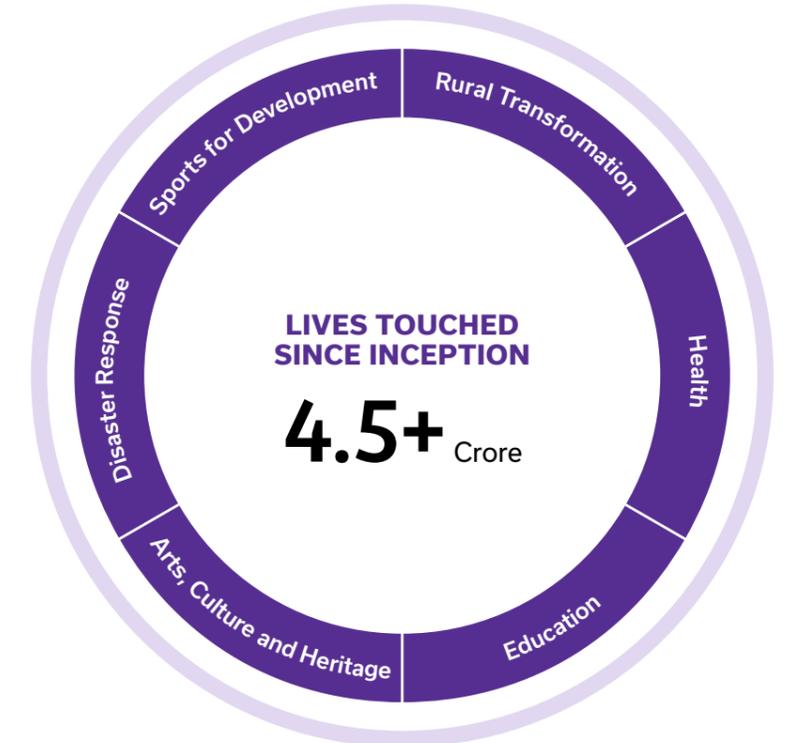
Jeeta Rahe Mera India, a song that we created in 2020, was a tribute to the relentless spirit, hope and togetherness that we showed as a nation. It remains our commitment that we will put people first and will help build back even better than before.

Reliance works to create transformational change across India, to build a stronger, inclusive nation by enabling lives and livelihoods. Reliance supports the most marginalised communities, thereby contributing to the United Nations' Sustainable Development Goals, the 2030 Agenda. To further this objective, during FY 2020-21, Reliance spent ₹ 1,140 crore supporting programmes under a multitude of CSR initiatives.

These initiatives are spearheaded by Reliance Foundation, the philanthropic arm of Reliance Industries Limited. Led by Founder and Chairperson Smt. Nita M. Ambani, Reliance Foundation aims to play a catalytic role in addressing India's development challenges with innovative and sustainable solutions. Since 2010, the Foundation has been creating a positive impact through its multi-pronged approach that reaches out to all segments of the population. Reliance Foundation works with communities who need access and opportunity, and provides a development platform for improving their quality of life.

Through FY 2020-21, Reliance continued its CSR interventions but also addressed the new priorities thrown up by the COVID-19 pandemic. The collaborations built over the years were leveraged to deliver and enhance the impact of the COVID-19 response.

Reliance applies a three-pronged strategy to enhance the impact, scale and speed of its CSR interventions.



COVID-19 outreach and support

1,000^{MT}
Oxygen provided to patients on a daily basis, equivalent to the daily requirement of 1,00,000+ patients per day on average

5.5+ crore
Meals distributed till date to over 27+ lakh beneficiaries

81+ lakh
reusable masks distributed to 50+ lakh beneficiaries across 21 states and 2 Union Territories

2,300+
Beds supported across various locations

39+ lakh
Individuals supported with COVID advisories

37,000
Individuals whose queries on government schemes and social benefits were answered

Key intervention areas and impact

Rural Transformation

- Empowered **43,000+** villages through various rural transformation initiatives
- Enhanced livelihood of additional **17 lakh** farmers, fisherfolk and livestock owners (**1.26 crore** cumulatively); treated and supported **1.9+ lakh** livestock animals
- Created **131+ lakh** cubic meters of water harvesting capacity
- Strengthened **2,600** Community-based Organizations (CBOs), including GPs, SHGs and FPOs; provided leadership training to **10,000+** elected representatives & village leaders and **8,400+** women of SHGs and Federations
- Supported **30 FPOs** in **12** states to strengthen market access for **43,000+** farmers; FPOs transacted **₹94+ crore** worth business and **₹26.2 crore** produce sales through digital linkages



Baleshwar Rai from Deoghar with his summer paddy

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Health

- Provided **2.3+ lakh** health consultations through Mobile Medical Units (MMUs), Static Medical Units (SMUs) and Community Health Centres (CHCs)
- Screened **11,900+** women and nearly **7,800** children for anaemia and malnutrition respectively; diagnosed and treated **6,500+** women and **538** children; conducted 207 corneal transplants under RF Drishti
- 136,000+** mothers registered through ASMAN app; detected 51,000 high-risk cases and sent **65,000** notifications to doctors for timely case management
- JCI Accreditation received by Sir HN Reliance Foundation Hospital—first Indian hospital to go through virtual accreditation
- Launched One Stop Breast Clinic in January 2021
- 45,260** units of blood donated to 73,000+ beneficiaries through blood donation camps during the year



Mobile Medical Unit, Shahdol, continued to support crucial primary care through the pandemic

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Education

- Setting up **360,000 sq ft** Greenfield Institute of Eminence, Jio Institute Campus at Ulwe, Navi Mumbai, Maharashtra in 52+ acres; Institute ready to commence academic sessions in 2021
- Provided quality education to **15,000+** annually through **14** Reliance Foundation Schools; **4,100** training hours for **763** teachers and **116** non-teaching staff on using technology platforms
- Launched Reliance Foundation Scholarships in Artificial Intelligence and Computer Sciences in January 2021
- Partnered with **244** schools across seven states for digital classrooms, impacting **1,700+** teachers and **64,000+** students since inception
- Through three editions, over 33,000 teachers impacted through Reliance Foundation's support for CENTA Teaching Professionals' Olympiad (TPO); TPO 2020 conducted virtually with participation from nearly 7,500 teachers



A student of Reliance Foundation School attending online class

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Sports for Development

- 2.15+ crore** youth and children reached through different sports initiatives since inception
- Reliance Foundation Youth Sports conducted over **30** virtual sessions on fitness, nutrition, well-being of athletes in FY 2020-21, attracting **4,000+** participants
- Conducted eight digital education workshops to train close to **250** coaches
- Engaged **1.1** crore students across **34** cities through RF Jr NBA since the programme's inception; hosted first-ever live virtual clinic in FY 2020-21
- Education and Sports for All (ESA) programme has positively impacted lives of **200,000+** underprivileged children together with partner NGOs since inception



RF Young Champs junior football match at Mumbai, Maharashtra

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Disaster Response

- Provided early warning/post-disaster advisories to **10+ lakh** people across seven states and two Union Territories
- Provided support before and after the following cyclones –Amphan, Nisarga, Burevi and Nivar
- Provided locust control information services to three states
- Delivered disaster relief and information services during floods in Uttarakhand and Andhra Pradesh
- Trained **716** youth volunteers on disaster risk reduction and 354 farmers on post-flood crop protection measures



Food distribution during Uttarakhand flash floods

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COVID-19 Response

Pulling together 24x7, multi-pronged initiatives, to support the nation's fight against COVID-19.



India's first COVID-19 facility with 250 beds set up at SevenHills, Mumbai. This has been scaled up to over 2,300 beds across various locations

1,000 MT

Oxygen provided to patients on a daily basis, equivalent to the daily requirement of 1,00,000+ patients per day



ISO oxygen container being transported by trucks in Jamnagar, Gujarat (May 2021)



COVID facility at SevenHills Hospital

Contribution of ₹561 crore to the PM-CARES Fund, various state and other relief funds

81+ lakh reusable masks distributed to 50+ lakh beneficiaries across 21 states and 2 Union Territories

5.5+ crore

Meals including ration kits, food coupons and cooked meals provided for marginalised communities and frontline workers through Mission Anna Seva, India's largest meal distribution programme by a corporate foundation

5.5+ lakh litres

Free fuel provided to 14,000+ notified emergency response vehicles



Mask distribution to transportation workers as part of Mission COVID Suraksha

39+ lakh

Individuals reached with advisories on COVID-19, government schemes and livelihood opportunities

All reported data figures in this chapter are as of 15 May 2021.

Rising to the occasion

Supporting national efforts

The effects of the COVID-19 pandemic have been felt across the world, affecting every aspect of life, making it the largest humanitarian crisis in recent times. In India, the national lockdown from March 2020 to curb the spread of the virus, continued in stages through a large part of the year. Relief measures were provided by the government to support marginalised communities. Meanwhile, rural communities faced inbound migration as family members returned home. Farm activities continued intermittently, with constraints in market linkages, transportation and supply of inputs.

Given the far-reaching impact of the pandemic, there was an urgent need for coordinated efforts on several fronts from the government, the social sector and private partners.

Reliance drew on its vast experience of emergency response and disaster management. Reliance deployed the combined strengths of 6,00,000+ members of the Reliance family to mobilise on-ground efforts and leverage material resources to support government and community efforts across the country.

Issues addressed



Access to quality and timely healthcare support



Medical grade oxygen



Rural livelihoods and employment



Community awareness



Reverse migrants challenges



Health and nutrition for women and children



Market access



Linking rural communities with entitlements

A 360-degree approach was adopted to deal with the existing and emerging challenges. Recognising the pressure on the public health system, Reliance strengthened India's health infrastructure, building new treatment and quarantine facilities and drawing on its existing healthcare initiatives. Primary medical care was augmented through Mobile Medical Units (MMUs) and tertiary care through hospitals.

Mission Anna Seva – the largest meal distribution programme by a corporate foundation anywhere in the world – was launched to support frontline workers and vulnerable groups like migrants and daily-wage labourers.

Rural communities were equipped with information and support to guard against the virus as people returned to villages. This was done by working closely with local government institutions such as Gram Panchayats (GPs), and community organisations like women's self-help groups.

Reliance also contributed ₹561 crore to the PM-CARES Fund, various state and other relief funds to strengthen India's efforts to tackle the pandemic and its aftermath.



Medical grade oxygen being transported from Jamnagar, Gujarat



Mission Anna Seva food distribution at Jamnagar, Gujarat

This year, in response to the urgent need for medical oxygen across the nation, Reliance repurposed its plants in Jamnagar to produce medical-grade oxygen, soon becoming the largest producer of medical-grade oxygen from a single location in India. Reliance now provides over 1000 MT oxygen per day, bringing relief for over one lakh patients on a daily basis.

Supporting India's health delivery

Rapid expansion of COVID-19 specialist care

Reliance Foundation rapidly scaled up response for COVID-19 healthcare, setting up the first dedicated COVID-19 hospital in India in collaboration with the Brihanmumbai Municipal Corporation (BMC). The 100-bed facility at Seven Hills, Mumbai set up in just two weeks was soon scaled up to 250 beds. In 2021, in response to sudden surge in COVID-19 cases, RF scaled up to 875-bed facilities for COVID care in Mumbai and fully-equipped 1,000-bed COVID care facilities in Jamnagar. Overall, Reliance is supporting set-up and management of over 2,300 beds across various locations.

Expanding India's quarantine and home care capacity

During the first phase of the pandemic, the Sir H N Reliance Foundation Hospital (RFH) set up special quarantine facilities in Mumbai for travellers from notified countries, as well as for those identified through contact tracing. These facilities added to the nation's quarantine capacity at a crucial juncture, easing pressure on public quarantine facilities. A fully-equipped isolation facility in Lodhivali, Maharashtra, was handed over to the district authorities. Reliance Foundation also set up a quarantine ward for COVID-19 patients at Spandan Hospital, Mumbai.

RFH developed a unique suite of home quarantine services for positive and symptomatic patients to ease the burden on public infrastructure. These services offered medicines and consumables, vitals monitoring devices, disinfectants, video consultations with doctors, home nursing and sample collection, for complete home-based care.

Free fuel for emergency service vehicles

To support frontline workers across India, Reliance Foundation provided

5.5+ lakh litres of free fuel to 14,000+ notified ambulances and vehicles engaged in COVID-19 services across 249 districts in 18 states during this critical period.

Ensuring essential tertiary care

Many chronic illnesses require uninterrupted treatment. However, with medical facilities constrained by COVID-19, patients found it harder to access centres for treatments like dialysis. To meet this need, RFH set up an exclusive 10-bed dialysis centre at the Hindu Hriday Samrat Balasaheb Thackeray Trauma Care Hospital, Mumbai, in collaboration with the BMC. This provided uninterrupted high-quality care for dialysis patients even at the peak of the pandemic.

Ensuring primary healthcare

Reliance Foundation's nine MMUs operated in Shahdol in Madhya Pradesh, Nagothane and Dahanu in Maharashtra, Jhajjar in Haryana and Ghazipur in Uttar Pradesh, providing medical services and easing pressure on local health infrastructure. They also raised community awareness on vital precautionary measures like social distancing, mask-wearing and hand-washing.

Supporting frontline research and trials

RFH was the only institution in Mumbai which was part of the multi-centre clinical PLACID trials run by the Indian Council of Medical Research (ICMR). This randomised controlled trial assesses the safety and efficacy of convalescent plasma to limit COVID-19 complications in patients who receive the plasma from those who have recovered from the virus COVID-19.

When the vaccination roll-out was announced across India, Sir H N Reliance Foundation Hospital also set up specialized vaccination efforts.

Vaccination to push back the pandemic

Sir H N Reliance Foundation hospital, joined the nation in building safety of citizens by taking part in the nation's largest vaccination drive against COVID-19. Starting on March 5, 2021 for those above 60 years of age and those between 45-59 years with comorbidities, it was opened up to all beneficiaries above 45 years from April 1, 2021 and for all above 18 years of age from May 1, 2021

The vaccination arrangements were done with individual safety as primary requirement. The end to end service was designed in the garden area of the hospital making public access easy access and reducing beneficiary exposure to the hospital environment. While beneficiaries were advised pre-registration on COWIN portal, support was also extended to elderly and others for registration. The vaccination process was designed in a unidirectional flow to avoid cross movement of people. Hospital staff guided and supported while a doctor was available to oversee patients in case support was required. All beneficiaries were provided with water, refreshments and basic amenities through the process. The post monitoring/observation area was also equipped with knowledge material on vaccinations benefits, post vaccination care and general health and hygiene.

50,000+
People vaccinated by RFH



101 year old young-at-heart Mrs. Hiralaxmi Himatlal Khakhar, at the Sir H. N. Reliance Foundation Hospital COVID Vaccination Centre.

Delivering Healthcare, Safety and Hope on wheels

In Shahdol, Reliance Foundation's Mobile Medical Unit (MMU) has been steadily following up on women's healthcare needs through doorstep visits to provide them with antenatal and prenatal care even during the lockdown.

Regular health check-ups have been provided along with necessary medicine for malnourished and anaemic patients, as well as nutritional support including protein, calcium and iron supplements to malnourished children and women.



Ms. Poonam Baiga taking medical support from MMU, Shahdol, MP

Poonam, a pregnant woman and her husband were migrant workers but when the global pandemic struck, they returned to their native village, Katkona in Shahdol, Madhya Pradesh. As they were no longer working, they were unable to afford medical expenses to meet Poonam's needs. The Reliance Foundation MMU team came to know about Poonam's condition and provided her with regular health check-ups, counselling, medicines and supplements. The team also followed up regularly to ensure her safety. Poonam had a healthy baby and still continues to visit the MMU for nutrition advice and well-being of herself and as well as her child.

COVID-19: Helping communities cope

Mission Anna Seva provided 5.5+ crore meals

Reliance Foundation quickly launched a programme to distribute food to the marginalised and under-resourced communities during the lockdown.

Mission Anna Seva provided cooked meals, ready-to-eat food packets, food coupons, dry ration kits to communities across 80 districts, 18 states and 1 Union Territory.

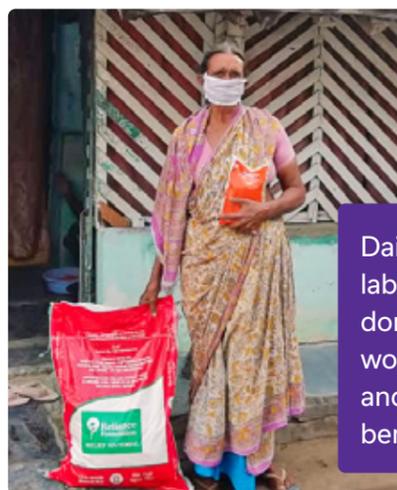
To date, Mission Anna Seva has delivered 5.5+ crore meals.

This programme reached 27 lakh people including daily-wage and migrant labourers, slum-dwellers, domestic workers, factory workers, and

old-age home and orphanage residents. Mission Anna Seva also provided critical support to these citizens and also to frontline workers, including junior medical staff, police personnel and security forces who carried out essential COVID-19 services.

The entire staff of Reliance Foundation and the larger Reliance family came together to support this mission on a war footing, with Reliance Retail employees playing a crucial role of packing, preparing and supplying provisions for the programme.

Reliance Foundation also supplied relief kits and bulk rations to 80 partner NGOs engaged in similar hunger alleviation programmes in their respective locations. These rations supported community kitchens serving meals to daily-wage labourers, the homeless and other marginalised people. They also served as a lifeline for people returning to their native places from the cities.



Daily-wage and migrant labourers, slum-dwellers, domestic workers, factory workers, and old-age home and orphanage residents were benefitted

Family dry ration kit distribution in Chirala, Prakasam district, Andhra Pradesh



PPE manufacturing unit

Care for animals during the pandemic

The disruption of supply chains and limited veterinary services and fodder supply during the lockdown affected animals and livestock. Stray animals too had a tough time finding food. Reliance Foundation helped arrange fodder for livestock in rural areas and grain feed for birds, partnering with NGOs to distribute food for stray animals across India. Through partnerships, Reliance also supported the rescue of 1,000+ animals in distress through Wildlife SOS' rapid response hotline. A fleet of 20 animal ambulances provided fodder, feed and critical care for animals. Also, special rehabilitation efforts were taken up for elephants and sloth bears.

1,000+
Animals in distress rescued through Wildlife SOS's rapid response hotline



Stray animal food support in Mumbai, Maharashtra



Care for stray animals, Jamnagar, Gujarat

Equipping communities with knowledge and preparedness

When people started moving during the lockdown, the challenge was to contain the spread of the virus to rural areas. Rural communities also had to deal with market disruptions. Reliance Foundation stepped in to provide specialist help and advice to GPs and other community groups on financial support and livelihood promotion schemes announced by the government. Capacity-building support was provided to help returning migrants gain access to new livelihood opportunities in farming, horticulture, animal husbandry and fisheries. **Valuable interim employment was provided to labourers, especially migrants. 7,600+ migrant labourers were linked to wage employment opportunities.**

In addition, the community was mobilised to provide emergency support and response. GPs and SHGs mentored by Reliance Foundation took the lead in creating awareness of COVID-19 and ensuring precautions. SHGs also took the initiative to stitch masks and distribute them to frontline workers. For instance, around Jamnagar in Gujarat, 148 women from local SHGs manufactured one lakh masks in the first phase of the pandemic.

Reinforcing community efforts against the economic fallout of COVID-19

Reliance Foundation supported rural communities, mentoring and working with 30 Farmer Producer Organisations (FPOs). These FPOs helped farmers re-establish market linkages disrupted by the pandemic, to continue aggregating, transporting and selling produce at a fair price. FPOs also helped secure access to affordable, agricultural inputs like seeds and fertilisers for farmers. They reached out to producers and facilitated agricultural operations while aggregating demand of inputs. They also facilitated sale of perishable items such as vegetables in the midst of transportation restrictions and established MSP procurement centres.

The Reliance Foundation Information Services supported the FPOs by bridging the information gap and linking 5,952 farmers to various marketing avenues and/or the source for input supplies during the lockdown. This enabled farmers to sell ₹ 26.2+ crore worth of produce, including agri and animal produce with the support of digital outreach. The virtual marketing platform E-NAM proved especially useful during this period. Reliance facilitated 48 FPOs to complete E-NAM registration. Also, linkages were created between 29 FPOs and migrant workers under the Krishak Sasaktikaran Pariyojana, that is estimated to generate 3 lakh MGNREGS work days, providing a total wage of ₹6.1 crore in one year.

Digital tools support rural communities during the pandemic

Since the lockdown and the pandemic limited mobility, Reliance Foundation made full use of digital technology for providing various services. Health advisories for farmers, information about relevant government schemes and livelihood opportunities were disseminated in local languages through mobile phones across the country, reaching 39+ lakh people. Apart from information about the safety protocol, timely and crucial information was also provided about marketing produce and special schemes such as Atmanirbhar Bharat Abhiyan, subsidy for farm machinery and seed, emergency finance subsidy for registered dairy farmers, makeshift markets, transportation of agri-produce and so on. Online conferences were organised for farmers, fisherfolk and livestock owners to connect with agricultural experts, local officials and policymakers. This virtual support helped address concerns with timely advice on overcoming lockdown-related challenges.

Reinforcing safety

Mission COVID Suraksha

Reliance Foundation launched Mission COVID Suraksha, a programme to support prevention of COVID-19. The campaign launched in November 2020 reinforced the importance of wearing a mask even as communities resumed livelihood activities.

Reliance Foundation provided 81 lakh+ masks to frontline warriors and communities across 21 states and two Union Territories to help them stay safe. A multi-lingual booklet, distributed with the mask, informed users about proper ways to wear it along with mask hygiene.

Through Mission COVID Suraksha, Reliance Foundation reached a range of people – from street vendors and transport workers to local food stalls and daily wage workers. The objective was to help them carry on providing essential services to the community, while being encouraged to stay safe. Reliance Foundation and Reliance Retail distributed masks to police personnel and municipal workers in several parts of the country. The campaign intensified from March 2021 as several states saw a renewed spurt of COVID-19. In Mumbai, which saw a spike in cases, 2+ lakh masks and booklets were distributed among commuters, railway station staff, Government Railway Police and vendors at Kurla and Thane stations.



“For some days I was wearing mask but it was torn and I did not buy a new one. Reliance Foundation mask is very nice. I will wear it to help prevent the spread of the virus, and I will advise others to also put on a mask.”



Shivam Kumar, vegetable seller, Bhopal district, Madhya Pradesh, wearing a Reliance Foundation mask distributed as part of Mission COVID Suraksha

COVID initiatives at RIL plant locations

Reliance’s plant locations played a significant role in supporting marginalised communities in their vicinity. There were outreach programmes as part of the overall Reliance COVID-19 support plan for the country, in addition to other localised activities. The CSR teams at plant locations distributed ration kits, facemasks, face shields and sanitisers. Keeping in mind the need for social distancing, there were awareness drives online. Multiple locations provided meals to vulnerable communities through Mission Anna Seva, and free health screenings and support during home isolation. There were fogging, sanitisation and disinfection drives in villages around several locations. Special focus was also given to animal welfare activities during the lockdown.

Providing immediate relief - food and dry rations

Volunteers from across Reliance work sites in Mumbai, Silvassa, Vadodara, Patalganga, Hazira, Jhajjar, Shahdol, Jamnagar, Dahej, Barabanki, Nagothane, Gadimoga and Hoshiarpur distributed meals in their respective locations.

Meals were also distributed to truck drivers transporting essential items, who found it difficult to get food during the lockdown, with restaurants shut. Reliance petrol stations in West Bengal, Kerala and Odisha reached out to distribute meals to truck drivers.

Healthcare support

A 135-bed COVID Care Isolation Centre was created by Reliance Foundation and operated by Reliance Hazira with full time doctors and medical staff. Meanwhile, RIL CSR at Gadimoga provided 500 cardboard box-type cots to COVID Care Centre, Bommuru to increase capacity. About 6,000 COVID-positive patients used these beds. They also provided 3,000 chairs to the COVID Care Centre, Bommuru, Amalapuram and the Government General Hospital, Kinada.

In addition to meals, food kits, masks and sanitisers, RIL Vadodara CSR distributed face shields to doctors, health, ASHA and Anganwadi workers under Mission Suraksha Kavach. Dahej Manufacturing Division CSR supported with fumigation of the District Administration, Gujarat Industrial Development Corporation (GIDC) offices, Dakshin Gujarat Vij

Company Limited (DGVCL), Dahej Marine and Dahej police stations, periodic sanitisation of five villages in Dahej and supply of highly concentrated Sodium Hypochlorite to Bharuch Nagar Palika and Surat Municipal Corporation.

Funds and infrastructure support were provided to develop and upgrade healthcare medical facilities across various plant locations. The Vadodara centre procured diagnostic machines and ventilators to accurately manage diseases related to the respiratory system. The Patalganga plant supported a quarantine centre at the Dhirubai Ambani Hospital in Lodhivali, Raigad, and handed it over to the District Collector.

Awareness and safety

With steep increase in COVID-19 cases, prices of essential items like sanitisers, face masks, face shields, PPE kits and other items went up considerably. SHGs and common interest groups in Nagothane and Shahdol, came together to stitch masks that were distributed to relevant stakeholders. In Vadodara, women stitched approximately 1,000 masks daily. These were procured by the CSR team on payment, thus providing them much-needed income during the lockdown. They made 15,000 masks which were distributed to surrounding villages, Panchayats, RGSS, and government offices, including that of the District Collector, Municipal Commissioner and Vadodara Member of Parliament.

Livelihood and other support

Reliance Jamnagar supported 33 migrant workers who got stuck in Vapi, Gujarat, while trying to reach their hometown Singrauli in eastern Madhya Pradesh. Transport and grain kits were provided. RIL Jamnagar also extended care to stray animals through distribution of food. Animal food was provided to partner organisations that look after stray animals. Grain feed for birds and fodder kits for livestock were provided in rural areas.

Reliance capacities adapted to provide crucial COVID support

When the pandemic struck India, there was an urgent need to augment the country’s stock of personal protective equipment (PPE) for frontline workers as India did not have a domestic production capacity to meet this need. Amidst increasing global shortage of kits, Reliance swung into action and imported supplies through a joint mission with the national carrier, Air India. Reliance also repurposed a manufacturing facility in Gujarat to make PPE, ramping up production within weeks to 100,000 kits per day.

Rapid testing is widely considered as the best option, giving the government an up-to-date picture of the virus spread and thus indication as to where public health efforts should be directed. In the initial phase of the pandemic, India had to rapidly enhance its testing capacity. Reliance Life Sciences is operating two COVID-19 RT-PCR and antibody testing labs at Navi Mumbai and Jamnagar.

The 736 grocery stores of Reliance Retail maintained a dependable supply of essentials, including staples, fruits, vegetables, bread and breakfast cereals. They also began home delivery services for senior citizens and expanded

arrangements for order collection from stores, to minimise risk of exposure for consumers and staff.

Reliance Jio provided uninterrupted digital connectivity to nearly 40 crore people and thousands of organisations. It introduced a range of new digital tools to aid healthcare-from-home solutions, including a symptom-checker to enable users to monitor symptoms at home and prevent unnecessary pressure on the medical system. Also, Jio developed the JioHaptik chatbot to power the MyGov Corona helpdesk, which addresses queries around the coronavirus outbreak and disseminates verified information.

Through continuous efforts during the crisis, the Reliance family demonstrated the will and capacity to rise to the challenge. As the pandemic continues, we remain committed to coming together to mobilise physical, human and technological resources to support India in its time of need.



Reliance Life Sciences helping to enhance India’s testing capacity



“My husband and I are daily wage labourers in a theater. We lost our livelihood during the lockdown. Due to this unexpected situation it became hard for us to survive and feed our three children. We were unable to get work. The ration kit provided us food for 15 days. Thank you Reliance Foundation for the timely help”.

Inje Nagalakshmi, a resident of a slum area in Hyderabad, Telangana



“We have slowly started to bring back our lives on track. So it is important to take care of ourselves. The importance of wearing a mask was explained by Reliance Foundation and they encouraged us to wear mask when we step out. Wearing a mask gives a sense of safety during travel and while talking to other people. I thank Reliance Foundation for this initiative.”

Bhupatsing Gambhirsinh Chauhan (Auto driver), Himmatnagar, Sabar Kantha, Gujarat



“As the Anganwadi pramukh, my job involves going from place to place and meeting vulnerable communities. This brings me in contact with lot of people. We have to keep in mind our own safety, safety of the toddlers and children we work with, as well as health and welfare of our own families. Reliance Foundation has distributed masks to the anganwadi workers and created awareness of wearing a mask. Now we wear masks all the time and protect ourselves in this pandemic.”

Shreemati Sandhya Burande, Anganwadi worker - village Papal, district Amravati, Maharashtra



Shri Arunava Pramanick, 40, thanks the doctors and caregivers and says that he was given a second life at the RF Hospital Facility at SevenHills Hospital, Mumbai.



Through the COVID-19 pandemic, Reliance has been providing support across a range of emergency needs from prevention, healthcare, emergency food requirements to livelihood support. A sensitive, scaled-up, 360-degree response was provided to help push back the pandemic.



Rural Transformation

Driving inclusive development



A woman farmer in Gangakhed, Parbhani, Maharashtra

Highlights FY 2020-21

- Created 131+ lakh m³ of rainwater harvesting capacity; improved access to drinking water for 517 villages
- Brought 6,400+ ha additional land under irrigation through water harvesting and conservation efforts
- Built capacities of over 22,000 women, youth and elected representatives of Gram Panchayats

UN SDGs



Reliance supports some of the most marginalised communities across rural India with innovative and sustainable solutions. Since 2010, Reliance Foundation has fostered positive social change by providing water, nutrition and livelihood security to communities it serves. These initiatives contributed to national priority missions through partnerships with agencies in the social development space. The agencies include Panchayati Raj Institutions (PRIs), National Bank for Agriculture and Rural Development (NABARD), Rural Self Employment Training Institutes (RSETI), Rural Development and Self Employment Training Institute (RUDSETI), DWCD, Krishi Vigyan Kendras (KVK), NGOs, line departments, universities and skilling centres.

Due to the pandemic, Reliance Foundation pivoted operations to ensure continued support to communities so that livelihoods could continue safely and essentials could be accessed. Reliance undertook a massive coordinated effort, leveraging existing skills and prior experience of reaching millions of marginalised communities in India.

Empowering rural India with technology solutions

Digital technology solutions catalyse change and help communities take informed decisions. They also provide linkage to government schemes and initiatives for access to entitlements. Reliance Foundation Information Services reach communities through multiple modes including mobile phone services and social media platforms, besides television, radio and helplines. Reliance has 1,000+ partners to source accurate and relevant information and democratise it. **This information, in 10 Indian languages, reaches 10.6+ million individuals in 39,000+ villages across 19 states and two Union Territories.**

Strengthening governance

Reliance builds grassroots leadership to enhance the governance of Gram Panchayats (GPs) for the effective implementation of local plans. During the year, Reliance-mentored Gram Sabhas and Panchayats took the lead in responding to challenges posed by the pandemic and addressing new emerging needs. Community members, with support from Reliance, took the lead in setting up community kitchens and arrange food kit distribution.

By building up awareness on the 15th Finance Commission guidelines and supporting Gram Panchayat Development Plans (GPDP), Reliance Foundation has been facilitating GP's elected representatives and functionaries to leverage scheme benefits in collaboration with the government machinery, district officials and various departments.

During FY 2020-21, Reliance Foundation built capacities of 10,000+ elected representatives and village volunteers to strengthen local governance and resource mobilisation for greater economic development and social justice.

Livelihood enhancement

Reliance works to de-risk rural communities from economic vulnerability through agriculture and

allied activities, enabling market linkages, stabilising income from fishing, encouraging entrepreneurship and diversifying livelihoods. Reliance also focuses on upskilling youth to increase employability.

Market linkages

This work is the culmination of economic and social transformation made possible by Reliance over the past decade in geographies characterised by low productivity because of water scarcity and land degradation. The 30 Reliance-mentored Farmer Producer Organisations (FPOs) and initiatives support 43,000+ marginalised farmers with improved market access. In FY 2020-21, these farmers recorded more than ₹94 crore in transactions and undertook pilots on mechanised paddy transplanting and drone usage. Digital commodity trading platforms linked the FPOs to national markets and digitised FPO 'Point of Sales' transactions. The FPOs moved to higher value commodities, helping member farmers get better prices for agri-produce, save input and cultivation costs. Now, these FPOs support other FPOs with a district knowledge sharing consortium.

During the lockdown, these FPOs helped farmers sell commodities, facilitated agricultural inputs at lower than market prices, linked with government-run procurement centres and makeshift markets besides supplying food to villagers in the absence of local markets. Reliance Foundation also provided links with government schemes, e-pass for transporters and supported initiatives such as organising machinery 5,952 farmers were supported digitally to address their knowledge gap and link them to remunerative markets. The digital outreach helped farmers sell ₹26.2 crore worth produce, including agri and animal produce.

Also, 48 FPOs completed E-NAM registration procedure with the support of Mandi Parishad in Uttar Pradesh. Reliance Foundation linked 29 FPOs and migrant workers under the Krishak Sasaktikaran Pariyojana, that is estimated to generate 3 lakh MGNREGS work days, providing a total wage of ₹6.1 crore in one year. Reliance also facilitated digital platform linkages for other FPOs and those who reached out with supply chain challenges.

Market linkage support at doorstep

Reliance Foundation mentored Maa Sharda Mahila Kisan Producer Company Limited, which works for the cause of improving farmers' incomes in the catchment area of 17 remote villages in Panna District of Madhya Pradesh.

During the lockdown, this FPO driven by women leaders, procured 2,000

kgs of Char Chironji dry fruit from 80 farmers from 8 tribal villages at their doorstep and provided the families with rice equivalent to the value of Char. This initiative helped these tribal families meet their daily consumption needs as well as get fair market price for their produce when accessibility to markets and essential food items was limited.



Reliance Foundation mentored Maa Sharda Mahila Kisan Producer Company works for the cause of improving members' income



Cattle management propels Ms. Sangamma Vajjianth to prosperity in Bidar, Karnataka

Empowering agricultural workers with technology-based knowledge solutions

Besides market linkages, Reliance helped farmers enhance crop yields and safeguard livestock. This year, digital advisories proved especially handy as farmers received timely information on weather and pest attacks. **A Digital Farm School was piloted in collaboration with Perunthalaivar Kamaraj Krishi Vigyan Kendra (PKKVK), Puducherry—the first KVK in the country – to provide expert guidance while ensuring social distancing.**

Digital solutions make fishing safer and sustainable

Reliance endeavours to make fishing safer, sustainable and more profitable for marine fisherfolk along India's expansive coastline with information support from Indian National Centre for Ocean Information Services (INCOIS) and Central Marine Fisheries Research Institute (CMFRI). The Machli app provides real time updates on weather and oceanographic parameters for all major landing centres. During FY 2020-21, information was provided in nine languages – Bengali, Odia, Telugu, Tamil, Malayalam, Kannada, Marathi, Gujarati and Hindi.

Water security

Reliance works with communities to recharge groundwater reservoirs and ensure sustainable water solutions. A range of water harvesting structures are encouraged – bori bandhan, farm ponds, earthen dams, check dams, ferro-cement tanks and dams – as per the topography, soil quality and availability of materials. The COVID-19 lockdown adversely impacted pre-monsoon water harvesting. Reliance continued to motivate communities to work on water through online modes, linking them to MGNREGS for employment while creating water harvesting structures.

Water budgeting activities continued with remote mentorship during FY 2020-21. Reliance provided training, handholding and troubleshooting support. With the rural economy opening up in Q2, focus was on refurbishing dilapidated water harvesting structures.

131+ lakh cubic meters Of water harvesting capacity created in FY 2020-21 (1,100+ lakh cubic meters total since inception)

Water transformations with Paani Foundation

As a principal founding partner, Reliance continued its association with Paani Foundation, which mobilises, trains and motivates villages in Maharashtra to tackle drought.

A new initiative, the **Satyamev Jayate Samruddha Gaon Spardha**, was launched in 2020 to inspire villages to adopt a comprehensive approach to address water scarcity by focusing on key aspects including soil and water conservation, management, restoration, forest cover and increase in income.

Along with Reliance Foundation, this initiative is supported by Bajaj, Azim Premji, and HT Parekh Foundation. In FY 2020-21, 7,000+ trainees across 808 villages participated in the first phase of the digital training. An online felicitation ceremony for participating villages, conducted virtually on World Water Day (March 22), was presided over by the Chief Minister of Maharashtra and ministers, actors Aamir Khan and Kiran Rao besides the founders. Approximately, 2,300+ migrant workers across Paani Foundation talukas engaged in several watershed management and environment restoration efforts. Also, 408 villages conducted sapling plantation initiatives and 252 villages installed rain gauges.

7,000+ Trainees across 808 villages participated in the first phase of the digital training



An earthen water dam at Gangakhed, Maharashtra

Livelihood and skilling

Reliance strives to empower young people with new skills and opportunities to improve their employability traits. A platform connects young people with organisations offering skilling programmes and employment opportunities, provides linkages to jobs and courses. All-round skill training, career guidance and entrepreneurship training for micro-enterprises are conducted in support of the National Skill Development Mission. Coaching and resources to develop skills – including computer and soft-skills – were provided through partnerships to enhance employability. The goal is to de-risk livelihoods and develop India's human capital for a globally competitive workforce with access to information. In FY 2020-21, this support was extended to a women's network called Pashu Sakhi for health and livestock health management awareness in post-flood Bihar.

Mobilising through skill training

Reliance focuses on upskilling underprepared youth and those who have dropped out of school to connect them to retail employment opportunities. In FY 2020-21, the programme made a transition from physical to virtual. Even though the economy was contracting, 8,800+ unemployed youth got skill training and 79% of the candidates found placement. The average salary earned by candidates was ₹ 11,000 per month and in most cases, it was their first job. Reliance worked with 39 skilling partners, who mobilised candidates and upskilled them, making them retail-ready. The programme has footprints in 20 states and 150+ cities.



Ms. Bairadevi from Sankarlapudi, Andhra Pradesh gains financial independence through tailoring

8,800+ unemployed received skill training online and 79% of them found placement, many of them their first job, earning on an average ₹ 11,000 per month

Empowering rural women

Self-Help Groups
Reliance works to address gender inequality, especially in rural areas, conscious of the catalytic role of women in community development.

In FY 2020-21, Reliance focused on livelihood trainings in collaboration with various agencies for economic empowerment of 1,700+ SHGs, with end-to-end mentorship, bank and government department linkages. The SHGs took up diverse enterprises – from mushroom cultivation to nursery development, from livestock rearing to pisciculture.

Mentoring and trainings were done virtually or through small groups with utmost care for safety. Leveraging the foundation built over the previous two years, during the pandemic, SHGs took the lead to support communities by stitching masks for frontline workers and providing ration for affected communities among other activities.



Ms. Tulsa Bai from Navyug SHG, Jamai, Chhindwara, MP started making eco-friendly earthen lamps

Nutrition security

Rural nutrition has been a key focus area with Reliance Nutrition Gardens (RNGs) – scientific, low-cost, organic model with multi-tier cropping system – growing a variety of vegetables and fruits.

Reliance promotes RNGs to address malnutrition, especially among women and children, with a nutritious diet grown in the backyard. The excess produce is monetised to augment the family income. During the pandemic, when supply chains were disrupted, RNGs ensured food and nutrition security not only for the family but also for the community, offering fresh produce that was often shared among families. During the year, over 10,000 RNGs were set up to ensure nutrition security.

Reliance also supported Rashtriya Poshan Maah – an initiative of the Government of India – in September 2020 with Anganwadis and staff of the Department of Women & Child Development. Over 11,400 participants (85% female, including adolescent girls, pregnant and lactating women) from 500 villages, across 11 states in India, learnt about nutrition and RNGs.

Other initiatives on these lines included augmenting agricultural productivity, enhancing fishing outcomes and encouraging poultry, livestock and dairy farming.



10,000+ RNGs were set up during the year to ensure nutrition security. During the pandemic, when supply chain was disrupted, RNGs ensured food and nutrition for the community.

Ms. Beena Devi from Uttarkashi, Uttarakhand in her agriculture field

Saluting a Food Hero

Being an Anganwadi worker, Mahananda understands the importance of a nutritious diet children's growth and development. With guidance and technical support from the Reliance Foundation and following the training imparted by the Foundation, she successfully established a Reliance Nutrition Garden (RNG) for children of the local Anganwadi centre utilising a space near her house. The diverse produce consisted of 13 types of vegetables, drumstick, papaya and lemon plants. This ensured that the Anganwadi children had a rich nutritional intake.

During the pandemic, the RNG became especially useful. Mahananda reached out to the children who could not access the Anganwadi. She continued to deliver the produce from the RNG to families in the village ensuring their well-being. People like Mahananda who are providing nutritious meals to children and needy families are our food heroes. Reliance Foundation salutes these heroes who have the vision and the foresight to enrich their community with good nutrition.



Ms. Anita Devi from Sawai Madhopur, Rajasthan in her Reliance Nutrition Garden



Ms. Angoori Khushwah from Jabalpur, Madhya Pradesh in her vegetable field

Ecological security

Reliance encourages local communities to collectively conserve natural resources.

2.3+ crore saplings have been planted since inception across various sites in India to increase the greenbelt.

Also, the use of clean energy such as biogas and solar power is encouraged along with sustainable agricultural practices, pest management, soil nutrition management to help secure incomes while minimising costs and environmental impact.

During the year, Reliance campaigned across 11 states of India to spread the core message of Swachhata Hi Seva, or Cleanliness is Service. The awareness drive focused on stopping open defecation.



Ms. Kamla Devi from Jaipur Rajasthan is self-reliant using eco-friendly and sustainable solutions

Swachhata Hi Seva

Reliance contributed to the Government of India's cleanliness mission, 'Swachhata Hi Seva', besides providing continued support to the Swachh Bharat Abhiyan.

In FY 2020-21, Reliance campaigned across 11 states of India on the issue, with communities participating in mass awareness drive and cleaning activities. The awareness drives focused on stopping open defecation. GP representatives, SHG members, health functionaries, youth volunteers and the government actively engaged in Shramdaan for Gram Safai. Cleaning of village panchayat buildings, Anganwadi premises, school, roads, areas surrounding drinking water sources and other public places was taken up.

Inspiring communities with eco-friendly solutions

Kamla Devi's home in Annapura village Jaipur has become a classroom and she is an inspiration to many in her village. This 55-year-old livestock farmer is one of the first women in her village to adopt a biogas plant, inspiring many others to follow. Reliance Foundation together with Biogas Development and Training Centre (BDTS) of Maharana Pratap University of Agriculture and Technology (MPTUAT), Udaipur, helped raise awareness about the use of biogas plants for cooking fuel in her village.

The plant also produces slurry, which is a nutrient-rich manure contributing to improving soil health and enhancing farm yield. After a series of awareness and capacity building programmes organised by Reliance Foundation, Kamala Devi decided to use a biogas plant, which inspired other women in the village too. The biogas plant generates enough fuel for cooking food for Kamala Devi's six-member family and the manure has reduced their dependence on chemical fertilisers, reducing the costs they repeatedly incur. Kamala Devi's experience motivated 39 other families to build a biogas plant in their homes.

Reliance Foundation is proud to promote initiatives that make homemakers like Kamala Devi self-reliant and to raise awareness of eco-friendly and sustainable solutions.

317
Swachhata Shramdaan
volunteering events

6,500
Participants contributed
16,000+ hours

11,000+
People across 245 GPs
participated in cleanliness
activities

500+
SHGs participated in sensitisation
events for behaviour change with
regard to toilet use

Health

Strengthening healthcare delivery



Doctors at the Reliance Foundation Hospital COVID-19 facility at SevenHills, Mumbai

Highlights FY 2020-21

- JCI Accreditation received by Sir HN Reliance Foundation Hospital– first Indian hospital to go through virtual accreditation
- Launched One Stop Breast Clinic in January 2021
- Provided 2.3+ lakh health consultations through Mobile Medical Units (MMUs), Static Medical Units (SMUs) and Community Health Centres (CHCs)
- 51,000 high-risk cases detected through the ASMAN app

UN SDGs



Since its inception, Reliance Foundation has been committed to 'Health for All', strengthening healthcare delivery. This includes facilitating a comprehensive, subsidised healthcare system, world-class tertiary care, high-quality primary and secondary services in underserved communities while carrying out specialist programmes to complement these. The objective is to strengthen India's public health infrastructure, and support government initiatives on reproductive, maternal, neo-natal, child and adolescent health.

These health interventions have touched the lives of 25 lakh people and have provided 70+ lakh health consultations since the inception of the programme.

Sir H.N. Reliance Foundation Hospital and Research Centre

Sir H.N. Reliance Foundation Hospital and Research Centre (RFH) in Mumbai is a 345 bed multispecialty hospital that provides world class healthcare to patients. RFH strictly measures clinical outcomes against the most stringent international benchmarks and continues to excel in the same. A feedback mechanism which was put in place last year helped to improve the number of feedback captured across all services and maintain a 87% patient satisfaction level throughout the year. The globally accepted principle of net promoter score (NPS) for the year was maintained at 70% – higher than many renowned medical institutes.

RFH's belief of care extends beyond treatment and hence aspires to achieve the best medical outcomes for all its patients. This was evidently seen in the year FY 2019-20, where RFH graduated from a tertiary care hospital to a quaternary care institution with a 10% y-o-y growth in the occupancy. Growth was reported in all clinical departments and services. The proliferation of the short-stay programmes has helped RFH reduce the average length of stay.



Geetanshu Goel expresses her gratitude

"It was my good fortune to get my treatment done from such a reputed hospital. The doctors, sisters and the staff are very cooperative. The staff attended me well, even though these are challenging times. I am very satisfied with my treatment. I especially thank Dr. Darshana under whom I was admitted and got treatment. I am thankful to all for my smooth and fast recovery."



Ms. Geetanshu was treated at the Reliance Foundation Hospital COVID-19 facility at SevenHills, Mumbai

Despite an increase in the number of high-end surgeries and a thriving transplant programme, 393 short-stay surgeries (less than 24 hours stay) were performed in FY 2020-21, including orthopaedics, obstetrics and gynaecology, onco-surgeries and others.

At a time when physical access to healthcare was difficult with lockdowns and distancing norms, RFH also provided remote healthcare services. The Jio HealthHub developed by Reliance Jio, a telemedicine portal for patients to connect directly with

healthcare professionals, helped patients access high-level healthcare facilities, and timely advice and support right from their homes.

This year, RFH has also conducted both individual and group sessions, on mental health for patients, hospital staff and the larger RIL family, which have collectively impacted over 10,000 people.

RFH is in the process of creating one of India's finest academic programmes, which includes synergies with Reliance Life Science to promote research and innovation. The programme is accredited by the National Board of Examination with courses across 13 specialties. It is guided by a Scientific Advisory Committee for Diplomate of National Board (DNB) students, and supported by a cross-disciplinary global panel, with expertise in oncology, gastroenterology, orthopaedics, urology, uro-onco, regenerative medicine, breast surgery, and anaesthesia and pain management.

RFH has its sight set on building a future ready hospital and continues to invest in technology and capability building to keep up with the fast changing healthcare ecosystem. In line with this vision, RFH is upgrading its medical and non-medical capex, building efficiencies via automation and digitisation and implementing futuristic technologies.



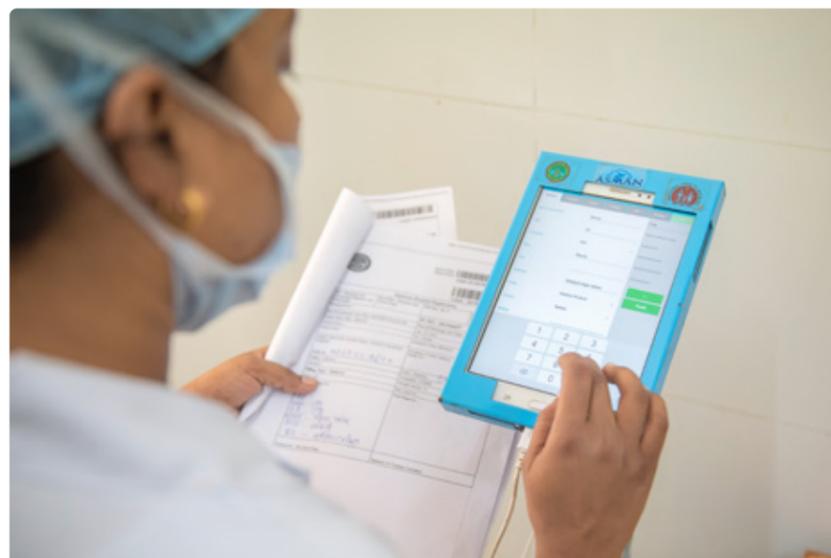
Sir HN Reliance Foundation Hospital launched the One Stop Breast Clinic

ASMAN – Technology for maternal and neonatal health

Alliance for Saving Mothers and Newborns (ASMAN) is a unique health initiative of Reliance Foundation in collaboration with Bill and Melinda Gates Foundation, MSD for Mothers, Tata Trusts and the United States Agency for International Development (USAID), and aims to reduce maternal and early neonatal mortality in India by leveraging technology.

ASMAN deploys innovative tech-enabled, facility-based interventions for healthcare service providers to deliver high-quality care during the crucial 48 to 60-hour period around childbirth. This helps significantly improve maternal and newborn health outcomes. The project was implemented in 81 high delivery load government health facilities across eight districts in Madhya Pradesh and Rajasthan. ASMAN has reached 700,000+ mothers and newborns since its inception in 2015.

51,000
High risk pregnancies detected by ASMAN app, which sent 65,000 notifications to doctors for timely and appropriate case management



ASMAN supporting pregnant mothers in Vidisha, Madhya Pradesh

Reliance Foundation Drishti

For over 15 years, Reliance has helped improve and restore the vision of people belonging to the underprivileged segments of society through its Drishti programme. In partnership with the National Association for the Blind (NAB), Aravind Eye Care and Sankara Eye Foundation, Drishti has supported 19,500+ corneal transplants since 2003, with 207 corneal transplants conducted in FY 2020-21. In FY 2020-21, the annual Drishti Art and Essay Competition for children and grandchildren of Reliance employees was conducted virtually with ~4,000 participants.

The international Hindi Braille newspaper, Reliance Drishti, published in association with NAB and a Braille table calendar for the visually impaired, reaches readers across India and 15 other countries. Circulation of the newspaper was halted during the lockdown and reactivated in November 2020 with a limited edition of 1,620 copies. Since then, efforts are on to gradually increase circulation. At the community level, vision screening camps and mobile eye clinics are conducted regularly across plant locations. There have been 1.6 lakh consultations since inception and 14,000+ individuals have been detected with refractive error and provided spectacles.

Health services at plant locations

Reliance's health outreach programme is implemented through initiatives including MMUs, health camps, awareness drives and health infrastructure.

MMUs played a pivotal role during the lockdown amidst suspension of public transport due to COVID-19. They promoted safety protocols and helped communities in remote villages access healthcare. **In plant locations of Shahdol (Madhya Pradesh), Jhajjar (Haryana), Nagothane and Dahanu (Maharashtra) and Gazipur (Uttar Pradesh), nine MMUs provided critical primary care services to 200 villages.** In Shahdol, a programme to halt malnutrition among women and children continued with regular health check-ups followed by nutrition supplements for 300 children and 100 mothers. MMUs raised awareness among 15,000 people on the virus and prevention.

This year, the Reliance Anti-Retroviral Therapy Centre, run in collaboration with National AIDS Control Organisation (NACO) and Maharashtra State AIDS Control Society at the Dhirubhai Ambani Hospital in Lodhivali provided:

- Support and free consultation for 4,373 people with HIV/AIDS
- Counselling for 10,000+ people
- Sensitisation on preventive measures against HIV/AIDS provided to 357+ women SHG members and 119 security personnel in Nagothane

Reliance conducted awareness drives in Gujarat on chemical hazards and on oral health and harmful effects of tobacco in villages neighbouring Jamnagar. On Menstrual Hygiene Day (May 2020) and International Women's Day (March 2021) various awareness drives were held. In Nagothane, 200 adolescent girls and SHG members were advised on menstrual hygiene, while in Dahej, on International Women's Day in March 2021, a pocket book in Gujarati was distributed by Seva Rural in collaboration with UNICEF (intended reach 3,000 women and adolescent girls). Seven workshops were held for 115 adolescent girls and women from four villages to create awareness on menstrual hygiene and personal care. Reliance also conducted awareness programmes in Maharashtra for 300 women and 80 young people on common cancers.



Medicine support by MMUs in Shahdol, MP

Caring for the most vulnerable

Yanam Old Age Home
Reliance supports community services for the elderly, abandoned children and impoverished families through financial assistance to the Yanam Old Age Home in Puducherry. The Company has supported care and shelter provided to senior citizens, a blood bank, eye bank, children's orphanage, and baby care centre at the Home. Reliance also supported the Home's subsidised feeding programme for about 1,700-2,000 needy and aged people per day in Yanam and neighbouring villages through a mobile food truck. As part of COVID-19 relief measures, Reliance provided masks, soaps, apart from rice and vegetable kits to 40,000 families and sanitisers to 20,000 people in the neighbourhood of Yanam.

Blood donation drives

Despite constraints in arranging voluntary blood donation drives during the pandemic, Reliance organised blood donation camps in two districts of Maharashtra with adequate precautions. The camps saw the participation of 200 community members. In addition, support was provided to several organisations, including the Indian Medical Association, Rotary Blood Bank, Surat Raktadan Kendra & Research, Rotary Noida Research and Social and the Voluntary Health Services. Across these places, Reliance conducted 95 blood donation camps during FY 2020-21, leading to the collection of 45,260 units of blood for 73,700 beneficiaries.

10,000+
People counselled by the Reliance Anti-Retroviral Therapy Centre

45,260
Units of blood collected for 73,000+ beneficiaries through blood donation camps during the year



Education

Investing in the youth

A student of Reliance Foundation School attending online class

Highlights FY 2020-21

- **Jio Institute start-up campus spread across 52 acres land and 360,000 sq ft constructed buildings at Ulwe, Navi Mumbai, Maharashtra; ready to commence academic sessions in 2021**
- **Launched Reliance Foundation Scholarships in Artificial Intelligence and Computer Sciences**
- **1000 Reliance Foundation Teacher Awards to top rankers of CANTA Teachers Professional Olympiad**

UN SDGs



Education is central to Reliance's vision for India, and vital for the social and economic advancement of the country. Reliance supports an array of educational initiatives, spanning primary, secondary and tertiary education. The aim is to develop world-class educational institutions to transform the country's education system and increase educational capacity. It also seeks to nurture and equip India's youth and future global leaders to develop solutions to various challenges; and, in parallel, ensure equitable access to education and learning at the bottom of the pyramid.



Jio Institute, a multi-disciplinary, research-focused higher education institution was set up as a 'Greenfield Institution of Eminence' under UGC (Institute of Eminence Deemed to be University) Regulations, 2017 as issued by the Ministry of Education (MoE), Government of India.

Jio Institute aspires to prepare the next generation of leaders as an exemplary, internationally reputed academic institution that promotes research, innovation and entrepreneurship. The Institute's Governing Council includes eminent persons from the academia, industry, policy think-tanks, social sector and a Global Advisory Council (GAC) of globally renowned scholars and thought leaders who provide direction for programme development, research, innovation and entrepreneurship. Dr. Raghunath A. Mashelkar, Padma Vibhushan, National Research Professor and Former



Jio Institute, a multi-disciplinary, research-focused higher education institution

Director General, CSIR, Government of India is the founding Chancellor of Jio Institute. Dr. Dipak Jain, former Dean, Kellogg School of Management, USA; former Dean, INSEAD, France is the founding Vice Chancellor.

Jio Institute's state-of-the art start-up campus is spread across 52 acres land and 360,000 sq ft constructed buildings at Ulwe Navi Mumbai. The campus is developed based on core principles of being simple, modular, flexible, green, accessible and digital first.

Two flagship Masters degree programmes: MS in Digital Media and Marketing Communications (DM & MC) and MS in Artificial Intelligence and Data Science (AI & DS) plan to commence in 2021. Both the programmes will incorporate cutting-edge academic research and innovative pedagogy. In addition to the Institute's AI programme, the 'Centre of AI for All' will further research on AI technologies as well as their application in areas of national priorities, such as agriculture, education, environment and healthcare while encouraging inter-disciplinary themes.

Jio Institute has signed MoUs with University of Toronto, Canada, University of Manchester, UK, University of California, San Diego, USA and Nanyang Technological University, Singapore. The collaborations will foster students and faculty exchange, joint research and projects. Jio Institute is also developing a Jio Digital Library that will provide access to quality information and resources with global content from leading institutions and be an epicentre of knowledge creation through collaboration.

Start-up campus spread across 52 acres land and 360,000 sq ft constructed buildings, at Ulwe, Navi Mumbai, Maharashtra; 'Centre of AI for All' created to encourage inter-disciplinary themes across agriculture, education, environment, healthcare, mobility, and retail.



Comprehensive curriculum

A vibrant, comprehensive, and applied curriculum supplemented by internships and live projects in collaboration with the Institute's industry partners.



Holistic learning

The multi-disciplinary approach of the Institute will help in the holistic development of students and lead them to excel professionally.



Global exposure

Inculcation of a global perspective among all its students through an opportunity to experience new cultures, and learn from globally renowned scholars.



Experiential learning

A platform to solve diverse real-world challenges through immersions with various organisations within the ecosystem.



Flexible career tracks

The flexibility to choose amongst a research thesis, an industry project, or an entrepreneurial venture stemming from a solution/product as per the interest of students.

Outreach activities during FY 2020-21

To promote an ecosystem of collaborative knowledge-sharing and research, Jio Institute has been actively conducting masterclasses, live events, symposiums and workshops, bringing thought leaders to further the development of the higher education ecosystem in India. Through FY 2020-21, a number of events were conducted with active participation from national and international academic and research institutions, industry, government and think tanks. These included masterclasses and symposia delivered in the field of Artificial Intelligence,

Data Science, Digital Marketing, Data-driven Marketing, Branding, Consumer Behaviour, Higher Education, and Governance to name a few by eminent speakers from Ivy League colleges and world class universities.

Some key speakers at Jio Institute events were:

- Dr. Frank Mulhern, Associate Dean of Research and Executive Director of Academic Programs in San Francisco, Medill School of Journalism, Northwestern University, USA
- Dr. Jean-Lou Chameau, President Emeritus, Caltech; Former President, KAUST; Former Provost, Georgia Institute of Technology, USA

- Dr. Jeffrey Sachs, Professor and Director, Center for Sustainable Development, Columbia University, USA
- Dr. Michael Keller, Vice Provost, Academic Council, Stanford University Libraries, Stanford University, USA
- Dr. Rick Levin, President Emeritus, Yale University, USA
- Dr. Subra Suresh, President, Nanyang Technological University (NTU), Singapore

The outreach programs were well attended and provided intention to develop Jio Institute as the World Class University for India.

Dhirubhai Ambani Scholarship

Following late Shri Dhirubhai Ambani's belief that the Nation's best way to ensure progress is to invest in its youth, the Dhirubhai Ambani Scholarship (DAS) was initiated in 1996.

DAS encourages and assists meritorious students to pursue higher education and enhance the human resource potential of the country. The scholarships are awarded on a

merit-cum-means basis to outstanding students from financially weak backgrounds for undergraduate education in any stream of their choice.

Since its inception in 1996, the scholarship has supported 12,776 students on a pan-India level, including 50% female scholars and 20% specially-abled students. Currently, the scholarship is supporting 731 students until they finish their degrees. The

programme has partnered with 27 State Boards, the CBSE Board, schools and junior colleges to identify top-ranking students for the scholarship.

Reliance Foundation Scholarships in Artificial Intelligence and Computer Sciences

The Reliance Foundation Scholarships in Artificial Intelligence (AI) and Computer Sciences was launched in FY 2020-21. The programme supports exceptional undergraduate and postgraduate scholars studying AI or computer sciences. The aim is to develop and support a community of new scholars to become India's leaders of tomorrow.

The scholarship represents another step forward in Reliance's commitment to empower India's youth. It will be granted to up to 40 undergraduate and up to 40 postgraduate scholars, selected through a rigorous, competitive selection process.

This scholarship will identify, nurture and empower India's brightest youth, who have the passion and ability to develop AI and other new technologies for the benefit of all Indians.



Ms. Subhra Singh attended the tutorial center supported by RF in her village, and is now pursuing a 5-year postgraduate program in Science and continues to inspire other girls



RFS Koparkhairane

Dhirubhai Ambani International School (DAIS)

The Dhirubhai Ambani International School (DAIS) is a world-class institution with ICSE, IGCSE, and IB Diploma curricula and is a member of the Cambridge International Primary Programme. It educates ~1,090 children every year, with about 158 teachers experienced in national and international curricula.

Key achievements:

- In the 2020 IGCSE board examinations, 90.29% of all grades achieved were A*'s and A's; the School's ICSE average score was 96.2%
- In IB Diploma Examinations for the year, four students earned the perfect score of 45 and the School's average score was 39.8 points
- The IB Diploma graduates of 2020 earned admission to 23 of the top 35 universities worldwide
- During the year, students won 550 awards in various co-scholastic, sporting and co-curricular events at the state, national and international levels

Virtual School @ DAIS

In the light of the challenges posed by the coronavirus pandemic, DAIS did everything possible to give students a seamless learning experience, launching virtual schooling in April 2020. Teachers focused on various innovative pedagogical initiatives, including differentiated instruction to make the

virtual school experience effective and enjoyable. The school also successfully conducted assessment and evaluation with appropriate solutions, and implemented its digital library plan.

A number of physical education, co-curricular activities, community service and other initiatives were conducted virtually to ensure a holistic student life experience. The school also carried on virtually with the important facets of school-parents partnership.

In 2020, DAIS ranked among the top 10 IB schools globally.

Education World ranked DAIS as #1 International School in India for the eighth consecutive year (2013 to 2020)

The Times of India ranked DAIS as #1 'National and International Curriculum' School in Mumbai for the sixth consecutive year (2015 to 2020).

Reliance Foundation Schools

There are 13 Reliance Foundation Schools in Jamnagar, Surat, Vadodara, Dahej, Lodhivali, Nagothane, Mouda and Koparkhairane that impart quality education to 14,000+ children annually.

The schools offer education from kindergarten to Class 12, and are affiliated to CBSE, Gujarat State Board and Maharashtra State Board. In 2020, 44% students secured 90% and above in CBSE Class 10 Board exams; and 41% students scored above 90% in CBSE Class 12 Board examinations.

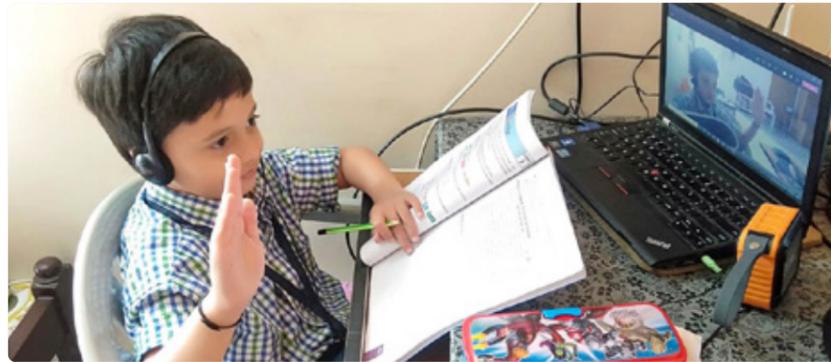
In April 2020, Reliance Foundation Schools transitioned to virtual teaching and learning, rising to the challenge by continuing to provide quality education for students in the pandemic. 763 teachers and 116 non-teaching staff were trained to use technology platforms in multiple sessions aggregating 4,100 training hours. Digital resources were curated and made available to all teachers and students through the school digital library. With holistic development at the core of all initiatives, the schools focused on academics and co-curricular activities, with special emphasis on physical and mental well-being of students through online counselling sessions.

Apart from academics, students excelled in co-scholastic, sporting and co-curricular pursuits, winning awards and recognition in events at district, state, national and international levels.

4,100 Hours of training imparted to 763 teachers and 116 non-teaching staff of Reliance Foundation Schools on technology platforms

Key achievements of Reliance Foundation Schools for FY 2020-21:

- Three international awards, 57 national awards and 49 awards at zonal and state level at various events
- Reliance Foundation School Koparkhairane selected to participate in India's 1st Virtual Toy Fair 2021, organised by the Ministry of Textiles and Ministry of Education (February 27-March 02, 2021)
- Three teams of Reliance Foundation School Koparkhairane selected to participate in the Grand Finale of Toyathon 2021, an inter-ministerial initiative of the Innovation Cell of the Ministry of Education's Innovation Cell.
- In the 2020 CENTA Teaching Professionals' Olympiad (TPO), 24 Reliance Foundation School teachers qualified as rank holders
- Reliance Foundation School Koparkhairane was ranked the 2nd Best Co-Educational School in Navi Mumbai in the Education World India School Rankings.



A student of Reliance Foundation School attending online class



A student of Reliance Foundation School attending online music class

Reliance Foundation Digital Classrooms – Upgrading schools

The Reliance Foundation Digital Classrooms programme provides state-of-the-art digital education tools to government schools in remote locations of the country, to build capacities of teachers and improve the learning experience of students. The programme has empowered 1,700+ teachers and impacted 64,000+ students in 244 schools across 34 districts in Andhra Pradesh, Gujarat, Haryana, Karnataka, Madhya Pradesh, Maharashtra and Telangana.

- In FY 2020-21, Reliance Foundation, in partnership with the Madhya Pradesh School Education Department, implemented the programme in 75 government schools across four districts
- 221 master trainers were virtually trained for training teachers in their respective schools, empowering 700+ teachers to facilitate digital learning to ~22,000 students



A digital classroom in progress in Shahdol, Madhya Pradesh (File photograph, 2019-20)

75 Government schools upgraded and 221 master trainers trained in Madhya Pradesh, impacting 700+ teachers and ~22,000 students

Some of the wishes that went out to teachers on the digital platform from students of the Reliance Foundation Schools this Teachers' Day



Ms. Shilpi Singh Gond, Shahdol, MP who benefitted from Reliance Foundation's pre-examination coaching to prepare students for necessary qualifying exams for higher studies.

Reliance Foundation Teacher Awards – Recognising teachers

The Reliance Foundation Teacher Awards (RFTA) instituted to recognise India's teachers and motivate them to strive for excellence are conferred on the top 1,000 teachers who excel in the Teaching Professionals Olympiad (TPO), organised by Centre for Teacher Accreditation (CENTA).

On October 5, 2020, the Reliance Foundation Teacher Awards virtual event included a keynote by Dr. Leena Wadia, Senior Fellow at Observer Research Foundation and Member, Drafting Committee National Education Policy 2019, followed by RFTA 2019 winner felicitation and launch of RFTA & CENTA Teaching Professionals' Olympiad 2020.

The TPO 2020 edition was conducted online over two rounds, with ~7,500 teachers. Over the last three editions, Reliance impacted ~33,000 teachers through its support of CENTA TPO.

1,000 teachers awarded through RF Teacher Awards through CENTA TPO

Education initiatives at plant locations

Reliance undertakes various efforts around its plant locations to encourage education. This year, due to safety norms, plant locations continued education initiatives through digital platforms. In Shahdol (Madhya Pradesh) and Jhajjar (Haryana), students were coached to prepare for competitive examinations to join reputed schools such as Jawahar Navodaya and Gyanodaya. Online education platforms supported coaching for 150 students in Shahdol, 98 students in Jhajjar and 100 dropout students in Jamnagar. Reliance also distributed education materials to ~2,500 students. In Nagothane (Maharashtra), Reliance connected online with youth for capacity building and skill enhancement. WhatsApp sessions provided guidance on career, educational scholarships and government schemes in villages.

Reliance supports Anganwadis across rural India, boosting infrastructure and providing educational toys and supplies. Last year, Reliance undertook renovation of 26 centres in Silvassa, Gujarat. Currently, eight Anganwadis are under renovation while 18 have been completed and renamed Nandghar. Over the next year, there are

Reliance Foundation has been working towards reducing dropouts and absenteeism, and increasing learning outcomes

plans to refurbish a further 100 centres in Maharashtra, benefiting 3,000 children, teachers and parents, besides training, capacity development and mentorship for Anganwadi workers. This will help provide children with a solid foundation for lifelong learning and well-being, while delivering nutrition and healthcare services.

Reliance also partnered with the Jamnagar Municipal Corporation and The Akshaya Patra Foundation, to set up a state-of-the-art kitchen in an area of 2,965 sq m, which was inaugurated by the Chief Minister of Gujarat, Shri Vijaybhai Rupani. The facility has the capacity to provide 50,000 fresh, hygienic, nutritious and appetising midday meals daily for Jamnagar and 52 neighbouring villages.

15,780 Students of 92 schools in 52 villages of Jamnagar and Lalpur, near Reliance's refinery complex, provided additional support of vehicles and utensils

Pandit Deendayal Energy University

Established as a private University in 2007, Pandit Deendayal Energy University (formerly Pandit Deendayal Petroleum University) in Gandhinagar, offers programmes in science, technology, management and humanities. It aims to broaden opportunities for students and professionals by complementing core subject knowledge and helping students make a mark on the global stage. Reliance contributes every year towards the Endowment of the PDEU University.

Sports for Development

Focus on skill enhancement



RFYC championship event in Mumbai

Highlights FY 2020-21

- New champions emerge, learning continues virtually
- Conducted over 30 virtual sessions on fitness, nutrition, well-being of athletes, with over 4,500 participants; eight digital education workshops trained close to 250 coaches
- Reliance Foundation Young Champs granted Two-Star Academy status from Asian Football Confederation

UN SDGs



The Sports for Development activities of Reliance aim to promote sports as a medium to encourage learning and build leadership among the children and youth of India. These initiatives offer a free platform to budding athletes across the country to develop their talent and prowess in multiple sports.

Besides providing national and international opportunities to young sporting talents, the aim is also to improve India's sporting ecosystem. In pursuit of that goal, Reliance collaborates with various national and state sports bodies to improve facilities, organise training and competitions, and contribute to infrastructure and equipment.

Since inception, Reliance's sporting initiatives have reached 2.15 crore youngsters across the country.

In FY 2020-21, with sporting activities largely at a standstill due to the pandemic, Reliance remained steadfast in its efforts to have a positive impact on the sporting ecosystem through online skill enhancement and community engagement programmes. Where possible, training and competitive environments were provided while maintaining stringent safety protocols.

Reliance Foundation Youth Sports

The Reliance Foundation Youth Sports (RFYS) programme that aims to revolutionise grassroots sports in the country is currently in its fifth year.

In the absence of on-ground tournaments in FY 2020-21, RFYS has conducted 30+ virtual sessions focused on fitness, nutrition, well-being of athletes and identifying opportunities for growth in football. These programmes were conducted for athletes and coaches in partnership with Indian Super League (ISL) clubs, National Anti-Doping Agency (NADA), sports science specialists from the Sir HN Reliance Foundation Hospital and the UK Elite Sports Group (UKESG) among others, attracting more than 4,000 participants. In addition, eight digital education workshops conducted in partnership with the Association of India Football Coaches (AIFC) helped train ~250 coaches engaged with RFYS participant schools and colleges, with domain experts providing insight on a wide range of subjects.



Annaroy Soibam earned a contract to join the youth squad of Odisha FC in FY 2020-21

Annaroy Soibam in action

RFYS National Championships winner makes it to Odisha FC

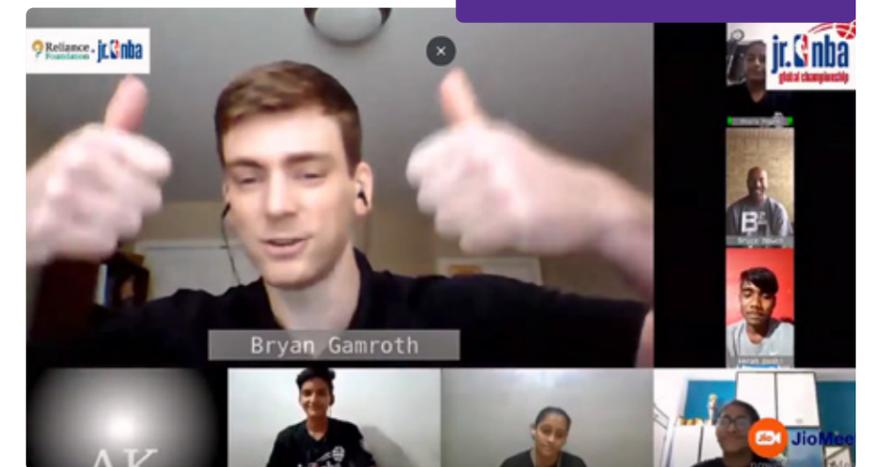
Annaroy Soibam, who captained the Unique Model Academy, Imphal to the title in the Sub-Junior (U-14) Boys category at the 2019-20 RFYS National Championships, earned a contract to join the youth squad of Odisha FC in FY 2020-21.

Soibam, who won the Golden Boot at the championships for scoring 11 goals in five matches, and the Golden Ball for being the best player in the tournament, had impressed scouts from the club who watched him during the Mumbai tournament.

Since inception, the RFYS programme has expanded the sporting horizons of 90+ lakh children from more than 10,000 schools and colleges in 26 states and Union Territories.

Reliance Foundation Young Champs

Reliance Foundation Young Champs (RFYC) is officially recognised as India's best residential football academy by the All India Football Federation (AIFF). It was conferred Two-Star Academy status in FY 2020-21 by the Asian Football Confederation (AFC), based on the academy's leadership, staffing, facilities and coaching abilities. RFYC is one of only two academies in India to get this recognition.



Reliance Foundation Junior NBA virtual training session

Each year, RFYC offers full scholarships to the country's best aspiring football talents selected through a pan-India scouting effort. With equal focus on academics and sports, it offers a holistic environment to hone skills amid world class facilities and relentless training. In FY 2020-21, nine graduates from the first RFYC batch were offered professional contracts by ISL clubs on deals ranging from two to four-year contracts. Aritra Das, Muhammed Basith PT and Birendra Singh joined Kerala Blasters FC, G Balaji and Aqib Nawab joined Chennaiyin FC while others joined FC Goa, Bengaluru FC, Mumbai City FC and Hyderabad FC.

In the absence of on-ground training, a comprehensive virtual programme was put in place that included virtual schooling and tuitions besides dedicated daily football-specific sessions. Furthermore, 45 Jio LYF Tablets were sent to children facing connectivity issues and 13 children's families were provided direct financial assistance.

RFYC academy is training 65 students, with 27 full-time staff and supporting other initiatives, such as AIFF's coach education efforts, to strengthen India's football ecosystem.

RFYC prodigy Thoi Singh earns plaudits



Thoi Singh in action

After a four-year stint at RFYC, Manipur boy Huidrom Thoi Singh graduated from the academy with a three-year contract with Bengaluru FC, one of the leading clubs in the Indian Super League. Thoi, still only a teenager, impressed his childhood idol and club captain Sunil Chhetri, also

captain of the Indian national team, at the pre-season camp in Bellary.

"From what I saw of him, the boy possesses the confidence and hunger to compete and not everyone brings that to the table at the first time of asking," said Chhetri.

After scoring 22 goals in the season, Thoi earned plaudits from the coaching staff at RFYC for his "great drive" to score goals and technical ability. Having now taken his first step in the professional game, Thoi is determined to realise his dream of wearing the India jersey at the World Cup one day.

Reliance Foundation Jr NBA

Launched in 2013, the Reliance Foundation Jr NBA programme is a comprehensive youth development initiative to support the game at the grassroots with core basketball values – teamwork, respect, determination and community – to positively impact the lives of boys and girls in India. Till date, the programme has trained 1.1+ crore youth from 13,500 schools across 21 states and Union Territories with 13,000+ physical education instructors nationwide.

In FY 2020-21, the programme hosted its first-ever live virtual clinic as part of a 12-week series. The series featured NBA, WNBA and NBA G League players, legends and coaches, engaging participants in skill development, leadership and life skills sessions. As part of the virtual programme, pre-recorded training videos and content were provided to physical education teachers and coaches in the participating schools, enabling year-round development opportunities for aspiring players through digital platforms.

Rural Sports

Chirbatiya Winter Hill Half-Marathon

Given the COVID-19 scenario, there was little opportunity for rural sports. However, the iconic sports event of Chirbatiya did take place with all due COVID-19 safety protocols. The third

edition of the Monsoon Hill Half-Marathon in Chirbatiya, Uttarakhand on March 14, 2021 had the theme "Run for Hills". At 2,284 metres above sea level, this is one of the world's few high-altitude marathons. But that's not the only reason it is unique. Chirbatiya is a focus area of Reliance Foundation's rural transformation interventions since 2014 and the community members proposed this initiative to encourage sports and drive tourism in the area. Local community enthusiasm, especially that of women, is a testimony to the power of sports and local engagement. In 2021, the event was held in collaboration with district authorities and other institutions under COVID-19 precautions. It indicated that the event has come to stay as an indispensable part of the annual community calendar.

Education and Sports for All

The Education and Sports for All (ESA) initiative was launched in 2010 to provide access to quality education and sports in India. The ESA programme supports various initiatives through strategic partnerships with NGOs to provide holistic development and equal opportunities in education and sports to children. It also seeks to provide quality education through innovations. The ESA programme has positively impacted the lives of 2+ lakh underprivileged children since its inception.

During the pandemic in FY 2020-21, Reliance launched a grant support programme to help NGOs that demonstrate a strong commitment to learning and development outcomes amongst children in order to fill gaps in education and youth sports in India.

Reliance also arranges a special celebration for underprivileged children in Mumbai every year during Christmas. Together with 15 NGOs, this year Reliance distributed gifts to 1,500 children across Mumbai to share and spread the spirit of the festive season.

Olympics preparation

To improve India's prospects at the Olympic Games and other prestigious international sporting events, Reliance is supporting the efforts of athletes, coaches, the government, the Indian Olympic Association and National Sports Federations. Currently, Reliance is supporting 11 athletes across archery, athletics, badminton and weightlifting. The Company is also working closely with the Athletics Federation of India to provide support in sports science and medicine with experts stationed with national camp athletes across the country in multiple sporting disciplines. In close partnership with the team at the Sir HN Reliance Hospital, the programme aims to consistently improve performance of athletes so they can bring glory to the country.

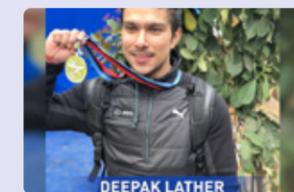
In FY 2020-21, Reliance-supported athletes attended weekly education seminars on various topics conducted by technical experts. The topics included anti-doping, psychology, nutrition, money management and email etiquette. Athletes were also able to access specialised content on training, nutrition and psychology launched on various RFYS social media platforms. Nine development athletes supported by Reliance were included in the 2024-2028 development list of the Target Olympic Podium Scheme (TOPS) of the Government of India.

Achievements of Reliance-supported athletes

In FY 2020-21, despite being constrained by the lack of competitions and training opportunities for a large part of the year, Reliance-supported athletes put up encouraging performances.

Weightlifting:

Deepak Lather won Gold at the Inter-services Championship, lifting a combined weight of 300 kg in the Men's 73 Kilogram category. He established a meet record and earned the 'Best Lifter' award at the championship.



Deepak Lather wins gold medal

Badminton:

Dhruv Kapila improved his ranking to a career best 46 along with his doubles partner M.R. Arjun. He qualified for the Thailand Super 1000 and the All England Open 1000, two of the biggest tournaments on the international circuit.



Dhruv Kapila in action

Archery:

Ridhi Phor finished the four Olympic trials as the sixth best women's recurve archer in the country.



Ms. Riddhi with her physiotherapists

Making waves: Sabita Toppo from RF Odisha Athletics HPC

In FY 2020-21, 15-year old Sabita Toppo returned from the Junior National Athletics championships in Guwahati with two medals – a gold in the U-16 girls long jump, and silver in the U-16 girls 80m hurdles. Toppo, who has been identified as an athlete of immense potential by coaching staff at the HPC, eclipsed her previous personal best timings in both events.

"I am extremely happy with the training I am getting at the HPC. I have improved immeasurably at everything including speed, strength and technique and this

wouldn't have been possible without the expert training I have received here," says Toppo.

Toppo, who hails from Sundargarh in Odisha and is the youngest of six siblings, joined the HPC in August 2019. Since then, she has improved her performances by leaps and bounds. Her next target is to compete at the Asian U-18 Championships for India later in the year.



Sabita Toppo in action

Reliance Foundation Odisha Athletics High Performance Centre

In collaboration with the Odisha State Government, a High Performance Centre (HPC) in Athletics has been set up at the Kalinga stadium in Bhubaneswar. This Centre aims to be one of Asia's best by 2024, and 29 athletes are currently being trained at the academy.

In FY 2020-21, the HPC continued operations during the challenging period and athletes were able to receive training under strict supervision, ensuring all safety protocols. A sprint and middle distance competition was organised for athletes by the HPC in a uniquely designed concept of 'Performance Graded Races'. In a significant departure from practice, races at these competitions were graded entirely on timings achieved by the athletes, irrespective of their age or sex. Athletes from the HPC registered an impressive 100 personal best timings over the four competition series.

At the Junior National Championships in Guwahati, the first competition of the season, athletes from the HPC returned with three medals. Head Coach James Hillier and his team have designed individualised training programmes tailored to the specific needs of each athlete.

2,00,000+
Underprivileged children positively impacted through the Education and Sports for All (ESA) programme since inception, together with partner NGOs.

Disaster Response

Safeguarding lives and livelihood



Food distribution during Uttarakhand flash floods

Highlights FY 2020-21

- 10+ lakh people provided with early warning/post disaster advisories across seven states and two Union Territories
- 716 youth volunteers trained on disaster risk reduction to minimize damage during disasters

With its topography and unique geographical location, India is highly susceptible to natural disasters. Floods, cyclones and earthquakes have a devastating impact on people, community infrastructure and the local economy. Reliance has a response-ready and experienced team that proactively looks to mitigate disaster, minimise damage and enhance community resilience. This is carried out by working with the government machinery and partners on the ground for early warning advisories and relief to affected communities. When required, rescue and rehabilitation support are also provided.

Even as India grappled with the effect of COVID-19, in FY 2020-21, multiple disasters struck the Indian peninsula. Social distancing norms made it difficult to reach communities physically. However, overcoming the challenge, Reliance sent pre-warning advisories and continued to provide people with relevant information during and after disasters. Two successive cyclones made landfall on the east and west coasts of India. Reliance Foundation assisted the government in relaying audio advisories and public address campaigns on disaster preparedness and evacuation for at-risk coastal communities. Help was also provided to revive livelihoods through post-disaster advisories on plant protection and livestock management.

UN SDGs



Reducing impact of cyclones

Reliance Foundation Information Services have been supporting people before, during and after cyclones through information technology. This helps reach a large number of people within a short time, minimising risk and impact on them and their livelihoods. During FY 2020-21, these services reached 10+ lakh people, together with pre/post-cyclone advisories, in coordination with Indian Meteorological Department, Indian National Centre for Ocean Information Services (INCOIS), the Department of Fisheries, Agriculture and Animal Husbandry, Krishi Vigyan Kendras, District Disaster Management Authority, local administration and community based organisations.



Awareness creation during Cyclone Amphan, Balasore, Odisha



Awareness creation during Cyclone Nisarga, Palghar, Maharashtra

Cyclone Amphan

May 2020

Cyclone Amphan hit the Sundarbans, home to 4 million people, affecting parts of West Bengal and Odisha in India and areas in south-west Bangladesh. With winds gusting up to 185km/h, the storm was the first super cyclone in the Bay of Bengal since 1999. Reliance initiated daily pre-warning advisories from May 15 onwards, reaching 2.2 lakh people in the cyclone path. These advisories prepared them for safe evacuation and pre/post-cyclone measures, minimising impact on lives, agriculture, livestock and fisheries. The RF toll free helpline facility was available 24x7 to answer cyclone-related queries; 2,000+ queries, including post-cyclone advisories, were resolved. Post-cyclone, 18 livestock treatment camps were organised, with 5,369 animals treated in partnership with Animal Resources Development Department in Odisha and West Bengal. A June 2020 study in 11 districts of Odisha and 10 districts of West Bengal affected by Cyclone Amphan revealed that around 89% individuals had averted livelihood loss due to Reliance Foundation's early warning advisories that helped people take precautions in time.

Cyclone Nivar

November 2020

Pre-cyclone advisories were given to 1.52 lakh individuals in Tamil Nadu, Andhra Pradesh, Telangana and the Union Territory of Puducherry for Cyclone Nivar. Post-cyclone advisories were given to 81,958 persons. 25 advisories on livelihood and an IMD warning were disseminated while 655 livestock units of 170 livestock owners were treated/vaccinated in partnership with the Animal Husbandry Department. Short videos on precautionary measures were uploaded onto the RF Information Services YouTube channel.

Cyclone Nisarga

June 2020

In Maharashtra, Gujarat and Goa, 3.36 lakh individuals received the Nisarga Cyclone alert (pre-disaster preparatory message); 2,500+ families received information on potential impact through the disaster preparedness and evacuation campaign in Palghar, Raigad and Ratnagiri districts of Maharashtra. 71,000+ farmers, livestock owners and fisherfolk received advisories on livelihood-related precautions and 110 fishers received advisories on measures to minimise impact.

Cyclone Burevi

November - December 2020

Early warning advisories were given to 1.7+ lakh farmers and fisherfolk across 33 districts of Andhra Pradesh, Kerala, Tamil Nadu and Puducherry before Cyclone Burevi. After the cyclone, 66,000+ people were sensitised on post-cyclone advisories in 16 districts of Tamil Nadu and Puducherry. RF also provided advisories on agriculture, livestock health management and sea safety for fisherfolk; 756+ livestock units of 101 livestock farmers were treated/vaccinated in partnership with the Animal Husbandry Department of Tamil Nadu.

Locust attacks

Locusts, known to leave destruction in their wake, attacked India for the second year in a row after a gap of 26 years. The infestation caused great alarm among agricultural experts since immature locusts, which infested Rajasthan, Maharashtra and Madhya Pradesh, are more lethal with a longer life cycle; 1 sq km of swarm may contain as many as 40 million locusts which can potentially consume as much food as 35,000 people. Reliance swiftly worked with a vast network of knowledge partners to access and process information crucial to controlling pests, disseminating advisories to 2.78+ lakh individuals. In addition, multi-location audio conferences provided information on integrated pest and disease management to 1,300 individuals.

Supporting rural communities pre- and post-floods

Godavari floods

Reliance supported farming communities in the aftermath of the floods in Godavari district, Andhra Pradesh, in August 2020 to safeguard crops. Ten virtual programmes were held with Krishi Vigyan Kendras, the Agriculture Department, and Professor Jayashankar Telangana State Agricultural University; 354 farmers learnt to protect their crops.

20,000+
Individuals counselled on crop disease management following the floods in Godavari district

Additionally, 20,217 individuals got information on crop disease management of bacterial leaf blight for paddy; disease management of wilt for red gram; micro nutrient boron deficiency in vegetables; disease management of root rot for chili; and pest management of pink bollworm for cotton. Also, YouTube Live covered management practices for flood-affected crops. Reliance supported provision of afternoon and evening meals and drinking water for the flood-affected people for 15 days.

Uttarakhand floods

A sudden flood on February 14, 2021 in the Dhaul Ganga, Rishi Ganga and Alaknanda rivers caused widespread damage, breakdown of road and telecommunication and large-scale devastation in the mountainous terrain. The region consists of NTPC's Tapovan-Vishnugad Hydel Project and the Rishi Ganga Hydel Project. Scores of labourers were trapped in tunnels as waters rushed in.

To support the rescue teams, Reliance set up community kitchens with an inter-agency group of NGOs: Alaknanda Ghaati Shilpi Federation and Jan Maitri Yuva Vikas Samiti Joshimat. Together, the group provided daily meals and refreshments to 250+ members of the Indo-Tibetan Border Police, National Disaster Response Force, State Disaster Response Force,



Awareness creation during Cyclone Nisarga, Palghar, Maharashtra

Uttarakhand Police, the Army and Border Roads Organisation, apart from the relatives of missing persons and local workers. The support was provided throughout the search operations from February 14-26, 2021. Reliance also distributed cooking kit essentials for 150+ families that could support a family of four for 15 days. The team collaborated with the defence forces to transport relief materials through a temporary trolley ropeway in order to reach these to the flood-affected families across the river. The team also distributed masks to ensure the safety of the rescue operation workers.

Virtual training sessions for volunteers

Youth and local community members are potential first responders in a crisis. Reliance is equipping volunteers from disaster-prone areas with necessary knowledge and training to support communities. This initiative is aimed at creating a ready and capable pool of human resource to mitigate disaster with informed actions. In 2019, physical training sessions were provided to college students. However, during FY 2020-21, the focus was on digital training, with 29 webinars being held in 18 districts across 12 states. In all, 716 youth volunteers affiliated to various colleges, Nehru Yuva Kendras, Cyclone

Shelter Management Committees and young and active fisherfolk attended the virtual sessions.

These training sessions helped lay people become effective volunteers, as witnessed in the Mission Anna Seva campaign, where they volunteered to distribute food and dry rations to communities in need. College students trained by Reliance Foundation supported the hunger alleviation movement with their time and efforts. In addition to youth, 26 Pashu Sakhis or para-vets took part in a training this year. The trainings focused on livestock health management in a post-flood situation, when livestock are particularly vulnerable.

29
Disaster response training webinars held in 18 districts across 12 states



Family dry ration kit distribution to daily wage labourers, Bathinda district, Punjab



Food distribution during Uttarakhand flash floods

Other Initiatives

Highlights FY 2020-21

Launched 'HerCircle', creating safe spaces for women to learn, grow and share

8,000+ hours contributed; 15,000+ people reached through Employee Volunteering Program

WomenConnect Challenge India, was launched by Reliance Foundation and USAID

4,428 animals were provided medical treatment and 1,000+ animals were rescued from urban and rural areas



Pushpa Kohare, Yavatmal uses her phone to interact with Reliance Foundation Information Services health experts for advice for her goatery unit's health

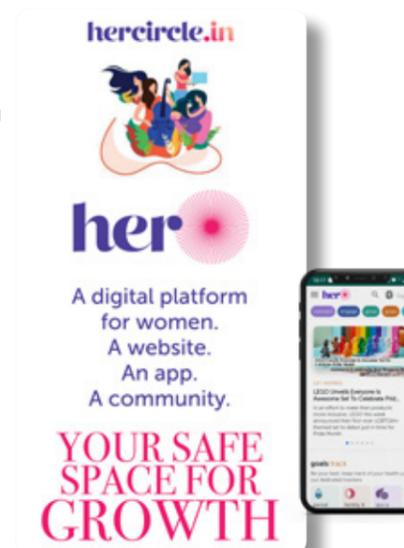
Special initiatives for women empowerment: Closing the divide

Reliance believes that empowerment of women is essential for sustainable development. Its interventions aim to support women to actualise their potential and gain influence over decisions that affect their lives. Empowered women mean a stronger and a better India. Reliance Foundation is committed to empowering women to play a catalytic role towards the achievement of transformational economic, environmental and social changes.

Reliance Foundation and USAID WomenConnect Challenge India

Women must be actively included in development gains through digital technology, increasingly important for education, financial inclusion, entrepreneurship, civic participation and information. The WomenConnect Challenge India, was launched by Reliance Foundation and United States Agency for International Development (USAID). It aims to identify and nurture innovative solutions to close the gender digital divide and empower women with access to technology.

The WomenConnect Challenge India is identifying and supporting innovative solutions to empower women in India, facilitating their access to and use of digital technology to drive positive health, education, and livelihood outcomes for themselves and their families. Through this programme, Reliance Foundation will support 10 not-for-profit organisations with grants for a period of 12-18 months.



Her Circle – A digital platform for women

On International Women's Day in 2021, Smt. Nita Mukesh Ambani announced the launch of 'Her Circle', a unique initiative that synergises women's power with the power of digital.

Her Circle is envisioned to be a worldwide digital collective of women – initially Indian women but open to women from all over the globe. It is an all-encompassing content, social media and goal fulfilment community that caters to the rapidly rising aspirations, ambitions, dreams and competencies of women from all social backgrounds. Designed as a one-stop destination for engaging women-related content, it provides women space to share their life stories, provide inspiration, hope and resilience to others. It is private and safe and has an exclusive personal space for medical and financial help. It also provides app-only trackers to inculcate and sustain the right habits like a supportive friend. HerCircle.in aims to accelerate women's empowerment globally with a joyous and safe space for collaboration and mutual support.

Employee volunteering – Engaging with children and youth through the pandemic

Reliance has a structured employee volunteering programme through which employees and their family members have the opportunity to

address the most pressing needs of society. Volunteering initiatives focus on two thematic areas – education and environment – and range from skill-based volunteering (education programmes) to hands-on volunteering or shramdaan (clean-up drives or cooking at a community kitchen).

Volunteering initiatives pivoted to a digital mode during the pandemic. Many employees and their family members came forward to help people in need by contributing time, skills and support.

- Focused on education and engagement activities for children and youth
- Volunteers helped government school students cope with missed classes, with supplementary classes over the phone
- 300+ students of government schools from low income group families and seven NGOs benefitted from one-to-one teaching and doubt-solving sessions from June 2020
- Volunteers recorded 320+ children's audio stories and podcasts in seven Indian languages together with The Kahani Project shared with various NGOs
- Employees provided job-readiness training and career guidance workshops to 2,600+ youths from 12 NGOs across the country. Experts from Hydrocarbons and Retail L&D teams provided training for youth, including the differently abled, covering various soft skills topics
- Senior members from different teams held workshops for youth on career options in the Indian army and across retail, hospitality, and other sectors
- Employees and family members conducted 17 virtual volunteering sessions through Jio Digital Monsoon Camp, including a virtual music concert; 2,300+ children from nine NGOs across the country connected through these activities

2,600+ youths provided with job-readiness training and career guidance



Virtual concert organized for SOS Children's Villages, Bhimtal, Uttarakhand

For the second edition of **Month of Good Deeds** in December 2020, employees and their families engaged in acts of kindness or good deeds virtually through online skill sharing sessions, audio recording of content, Feed-the-Needy (where possible) and other initiatives. Throughout December, 100 volunteers engaged in these activities, including 24 skill-sharing workshops for children and women's SHGs, connecting with 4,000+ individuals.

Animal Welfare – Promoting care and support for animals

Health and rescue services during the pandemic

Veterinary Hospital

Through the year, Reliance cared for the welfare of animals, especially during the lockdown. The Reliance Veterinary Hospital in Padana, Gujarat expanded its animal healthcare services to include services such as laboratory, X-ray unit, animal operation theatre, mobile animal van, isolation place and animal ambulance. During the lockdown, the hospital offered services remotely through its 24x7 helpline. From March-September 2020, 2,302 tele-consultations were conducted to address various animal health issues. Veterinary doctors and staff from the hospital conducted tele-briefings to spread awareness regarding seasonal care of animals, reaching 631 animal owners. Extension activities were also carried out through social platforms including video sessions and webinars for seasonal animal care and government schemes for animal husbandry. 4,818 animals were treated through the hospital and mobile van. In total, 4,428 animals were provided medical treatment, 309 animals were treated for gynaecological issues, and 81 surgeries were conducted.

Wildlife protection

Reliance partnered with Wildlife SOS to encourage compassion and social responsibility towards wildlife, promote conservation and environmental protection. To support neglected and abandoned animals during the pandemic, Wildlife SOS ran a Rapid Response Hotline Unit for wildlife in distress. 1,000+ animals were rescued from urban and rural areas with support from Reliance. The situation was exacerbated by demand and supply constraints on animal feed and fodder, and Reliance supported a fleet of 20 Animal Ambulances for critical care and to transport dietary items for animals in need as well as rescued animals.

Reliance has partnered Wildlife SOS to support India's first Elephant Hospital to provide care for injured, sick and geriatric elephants. The state-of-the-art hospital was expanded in 2020 with Reliance's support in building an elephant enclosure, recreational pool and covered shelter. Four rescued elephants were provided immediate medical care and dietary requirements.

Wildlife research

Reliance also partnered with Wildlife Conservation Society for a leopard collaring project at Sanjay Gandhi National Park Mumbai, to understand the behaviour of leopards and implement better conservation models for their protection. Under this initiative, five leopards will be fitted with GPS-enabled collars to study their behaviour and movements for two years. Two leopards – one male and one female – have been successfully collared and released into the wild this year.

4,400+
Animals provided medical treatment during the pandemic, 81 surgeries were conducted



Reliance supports Wildlife SOS, India's first elephant hospital

Awards

Awards and recognition – COVID-19 Response, Water Security, Community Impact and Maternal Health

Global Recognition: Smt. Nita Mukesh Ambani and Reliance Foundation recognised among top COVID-19 philanthropists of 2020

Town & Country, America's leading general interest magazine, featured Smt. Nita Mukesh Ambani and the Reliance Foundation among the Top Philanthropists of 2020, for saving lives and rehabilitating communities during the pandemic. The magazine recognised Reliance Foundation's efforts in feeding frontline workers and

vulnerable communities, as well as its remarkable feat in setting up India's first dedicated COVID-19 hospital in just two weeks. Smt. Ambani and Reliance Foundation were the only Indian entries on the list that featured prominent philanthropists such as Oprah Winfrey, Laurene Powell Jobs and Michael Bloomberg.



Sir HN Reliance Foundation Hospital, felicitated by BMC for contribution in fighting COVID-19; Dr. Tarang Gianchandani receiving felicitations from Sh Suresh Kakani, Hon. Addl. Municipal Commissioner, BMC



Speaking on Town & Country's recognition, Smt. Nita M. Ambani, Founder and Chairperson of Reliance Foundation, said, "Crises almost always demand immediate and urgent attention, of relief, of resources, of ingenuity and most importantly of compassion. Over the years, we have equipped ourselves at the Foundation and at Reliance Industries to respond to crises with immediate, multi-pronged as well as systematic and calibrated responses to make our effort impactful and sustained. We are pleased and humbled that our initiative is being recognised at the global level. Our philanthropy is committed to support our government and our community whenever the need arises."

Other key awards during FY 2020-21:

- India Today-MDRA Special Healthgiri Award 2020 under Category 'Best Far Reaching Corporate Contribution for a Wider Social Impact' during COVID-19 pandemic
- CII National Awards for Excellence in Water Management 2020 in the 'Beyond the Fence' category
- Special Jury Mention Certificate at the FICCI Healthcare Excellence Awards under 'Excellence in Social Initiative' Category for Reliance's contributions made under project ASMAN
- 'Best Corporate (Large category)' in the 5th edition of the ICSI CSR Excellence Awards
- 'Iconic Multi-Specialist Hospital, Mumbai, & Iconic Hospital for Quality and Patient Safety' awarded to Reliance Foundation Hospital by Midday Iconic Awards.
- 'Best Multi-specialty Hospital, Best Hospital for Patient Safety, Best Non-COVID Hospital in Mumbai Regional' awarded to Reliance Foundation Hospital by Silver Feather Awards. Dr. Tarang Gianchandani was awarded the Most Innovative CEO.
- 'Best COVID-19 Hospital Serving Community & Best Multi-specialty Hospital in Mumbai' awarded to Reliance Foundation Hospital by National Awards for Excellence in Healthcare.
- Brihanmumbai Municipal Corporation felicitated Sir HN Reliance Foundation Hospital for contribution in fighting against COVID-19.
- Under Times of India Multispecialty Hospital Ranking Survey, Sir HN Reliance Foundation Hospital was ranked 1 in Mumbai and west India and ranked 3 nation-wide.



COVID warriors of Sir HN Reliance Foundation Hospital & SevenHills Hospital felicitated for their contribution in fighting COVID-19



Times of India Healthcare Award 2020 – 21 awarded to Sir HN Reliance Foundation Hospital



ICSI CSR Excellence Award to Reliance Industries Limited, 2020-21

