

Frequently asked questions for First Call payment

1. I have paid the First Call before June 10th – when would the shares be credited?

Res:

The Eligible Shareholders who have paid their First Call after May 31, 2021 and on or before June 10, 2021, can expect their Rs.5 partly paid-up equity shares to commence trading on the stock exchanges within 2 weeks from June 10, 2021.

2. I am a shareholder and I missed making my First Call payment by June 10, 2021. How can I pay the First Call now and what is the interest that I need to pay? Can I get a waiver in the interest?

Res:

The Eligible Shareholders who are yet to pay the First Call on the Rs.2.50 partly paid-up can pay the same without interest up to and including June 23, 2021 (Wednesday)

Eligible Shareholders are allowed to make payment through the following modes:

- (a) R-WAP: Resident Eligible Shareholders can make the payment of the First Call through net-banking or UPI or NEFT/RTGS on <https://rights.kfintech.com/callmoney>

Please read the instructions on the First Call Notice for payment through the R-WAP portal and the 'Process Flow for NEFT and RTGS transfers' on the R-WAP portal

- (b) Payment through cheques and demand drafts:

(i) Resident Eligible Shareholders can make payment of First Call by drawing a cheque / demand draft in favor of "Reliance Industries Limited Rights R" and submitting the same together with the Payment Slip duly filled up and a copy of the First Call Notice at the collection centers mentioned in the Payment Slip.

(ii) Non-resident Eligible Shareholders can make payment of First Call by drawing a cheque / demand draft in favor of "Reliance Industries Limited Rights NR" and submitting the same together with the Payment Slip duly filled up and a copy of the First Call Notice at the collection centers mentioned in the Payment Slip

Kindly note that payments made from third party accounts would be rejected.

Post June 23, 2021, the Eligible Shareholders who have paid the First Call by then, would receive credit of Rs.5 partly paid-up equity shares in their respective demat accounts within a period of 2 weeks.

3. If I don't pay the First Call, what will happen to my Rights Equity Shares

Res:

The following are the consequences of non-payment of First Call:

- (a) Interest @ 8.00 % (Eight per cent only) p.a. will be payable for delay in payment of First Call. Interest would be computed from June 1, 2021 till actual date of payment;
- (b) The Company shall be entitled to deduct from any dividend payable, all sums of money outstanding on account of calls and interest due thereon in relation to the partly paid-up equity shares of the Company; and
- (c) The partly paid-up equity shares of the Company held by you, including the amount already paid thereon is liable to be forfeited in accordance with the Articles of Association of the Company and the Letter of Offer dated May 15, 2020;

4. When is the Second & Final Call payable?

Res:

The Board of Directors at the meeting dated March 26, 2021 has decided the dates for payment of the second and final call of ₹ 628.50 per partly paid-up equity share between Monday, November 15, 2021 and Monday, November 29, 2021 (both days inclusive). Provided, however, if a shorter period for payment of calls is permitted under law, then the period during which the second and final call money will be payable shall be such shorter period commencing from Monday, November 15, 2021. The Company would fix the record date for this separately.

5. Can an Eligible Shareholder pay in excess of the monies due from him towards First Call?

Res:

Eligible Shareholders are advised to pay only the amount which is due on the First Call. Excess payment if any would be refunded.

Any payment from non-Eligible Shareholder would also be refunded to him.

6. Is part payment permitted?

Res:

Eligible Shareholders are advised to make payment in full of the First Call. If the amount paid is less than the First Call due, such amount will be adjusted @ ₹ 314.25 per partly paid-up equity share and the balance money which cannot be adjusted for a whole share will be refunded. Such Eligible Shareholder will be deemed "in arrears of payment of First Call" to the extent of partly paid-up equity shares on which the First Call remains unpaid and the consequences of failure to pay the First Call would apply to him.

For example - If an Eligible Shareholder holds 100 partly paid-up equity shares, the aggregate amount payable by him towards the First Call will be ₹ 31,425. If he makes a payment of only ₹ 12,570, the amount paid by him will be adjusted against 40 RIL PP-1 Equity Shares and the consequence of failure to pay the First Call on the balance 60 partly paid-up equity shares shall apply to him.

7. Where can I access my First Call Notice?

Res:

The First Call Notice may be accessed on the website of the Registrar at <https://rights.kfintech.com/callmoney>. Please enter your DP ID and Client ID details in the space provided to view and download your individual First Call Notice.

8. Can non-residents shareholders pay the First Call using R-WAP

Res:

R-WAP is available only for resident shareholders of the Company holding partly paid-up equity shares as on the Call Record Date i.e. May 12, 2021

9. What are the banks through which First Call can be paid on R-WAP portal

Res:

For Net-banking

Sno	Bank name
1.	IDBI Bank
2.	IndusInd Bank
3.	Karur Vysya Bank
4.	Deutsche Bank
5.	Indian Bank
6.	Indian Overseas Bank
7.	South Indian Bank
8.	Yes Bank
9.	AU Small Finance Bank
10.	HDFC Bank
11.	ICICI Bank
12.	Kotak Mahindra Bank
13.	Axis Bank
14.	City Union Bank
15.	State Bank of India
16.	Dhanlaxmi Bank
17.	Jammu & Kashmir Bank
18.	Shamrao Vithal Co-operative Bank
19.	Saraswat Co-operative Bank
20.	Tamil Nadu Mercantile Bank
21.	TJSB Sahakari Bank
22.	Bank of Baroda
23.	Canara Bank
24.	Bank of India
25.	Union Bank of India
26.	Punjab National Bank
27.	HSBC
28.	Standard Chartered Bank

For UPI

Please refer to <https://www.npci.org.in/what-we-do/upi/live-members> for list of UPI enabled banks

10. What is UPI and how to make payments over UPI?

Res:

UPI or Unified Payment Interface is an instant payment system that allows for transfer of monies instantaneously between two parties bank accounts.

How to make payment using UPI

- (a) On the R-WAP portal once you have validated your DP ID, Client ID you need to enter your mobile number to receive an OTP;
- (b) Once you enter the OTP, you would need to enter your PAN number for validation;
- (c) Post this you can view the number of partly paid-up equity shares held by you on the Call Record Date and the amount you need to pay towards the First Call;
- (d) Once you have confirmed the bank account details from where you wish to make the payment, you need to choose "Pay using UPI"
- (e) Provide the UPI ID i.e. Virtual Payment Address (VPA) which is linked to the bank account entered in the R-WAP portal in the space provided and click "Make Payment" ;
- (f) Once you have made payment on R-WAP portal, you would receive a notification on your mobile from the UPI App;
- (g) Click the notification and login to the UPI App and authorize the payment by using your UPI Pin after checking the amount being paid;
- (h) Once you have authorized the payment, the transaction is complete
- (i) In case you do not receive notification or do not authorize the payment, the same is incomplete and you would need to re-apply

11. Where can I get my UPI ID or VPA

Res:

You can get your UPI ID or VPA by the following steps

- (a) Go to your UPI App;
- (b) On the landing page, your UPI ID or VPA will be on the top;
- (c) Else you can click on the profile on your UPI App and can obtain the UPI ID or VPA

12. What is the payment limit on net-banking and UPI

Res:

The payment limit on net-banking is as determined by your individual bank. Please check the limits before making payment. In case the limit is lower than the amount due on the First Call, you may make more than 1 payment to ensure that you pay the First Call in full.

The payment limit on UPI is ₹ 2 lakhs. Again, more than 1 payment is possible through the R-WAP portal.

13. How to make payment through NEFT / RTGS

Res:

Eligible Shareholders can pay by NEFT / RTGS through the R-WAP portal (<https://rights.kfintech.com/callmoney>). Please read the 'Process Flow for NEFT and RTGS transfers' on the R-WAP portal. Briefly

- a) Shareholders wanting to pay through NEFT / RTGS should choose that option on the R-WAP portal;
- b) An eChallan would be generated with 'Unique' Beneficiary Account number
- c) The eChallan is valid for 48 hours and therefore payment has to be completed within the said 48 hours
- d) Eligible Shareholders with net-banking facility are requested to carry out the following steps:
 - (1) Basis the beneficiary information on the eChallan 'Create / Add' the beneficiary for making NEFT / RTGS payment
 - (2) Once the beneficiary is added and activated payment may be effected
 - (3) Banks typically take sometime ranging for 30 mins to a few hours for activating the beneficiary – Therefore kindly consider the same before making payment
 - (4) Further certain banks place restrictions on the amount of transfer during the first 24 hours – therefore kindly consider the same before effecting payment
 - (5) Please make a single payment for the entire amount mentioned in the eChallan
 - (6) Please make payment from the same bank account mentioned in the eChallan – payments from other bank accounts would be not be considered for purpose of the First Call payment
- e) Eligible Shareholders without net-banking facility are requested to carry out the following steps:
 - (1) Eligible Shareholders to take the eChallan and go to their respective banks and fill out NEFT/RTGS transfer request forms to effect the transfer
 - (2) Please make a single payment for the entire amount mentioned in the eChallan
 - (3) Please make payment from the same bank account mentioned in the eChallan – payments from other bank accounts would be not be considered for purpose of the First Call payment

14. Where can I get payment confirmation for NEFT / RTGS transfers?

Res:

- a) You need to collect the acknowledgment for the payment from your respective banks
- b) Please retain a copy of the same for future reference

15. How long is the eChallan valid?

Res:

The eChallan is valid for 48 hours. Therefore please make the payment within 48 hours from the generation of the eChallan

16. Can I pay from a difference bank account than the one referred to in the eChallan?

Res:

Eligible Shareholders are advised to make payment from the same bank account as mentioned in the eChallan. Payments from other bank accounts would be rejected.

17. Can I share the beneficiary details to my family members to assist them in making the payment of the First Call?

Res:

Please note that the 'Beneficiary Account' generated under the eChallan is a unique virtual account and therefore more than 1 payment is not permitted to the same.

Eligible Shareholders are advised to not share the same with any person.

18. Please share the list of the collection centers

Res:

HDFC Bank Limited	
For resident shareholder	Ahmedabad - HDFC Bank, 2nd Floor, Tej Enclave, Opp. Gandhigram Railway Station, Above Emerald Honda, Off. Ashram Road, Ahmedabad 380009; Bengaluru - HDFC Bank, Cash Management Services, "Salco Centre", # 8/24, Richmond Road, Bengaluru 560025; Baroda – HDFC Bank, 1St Floor, Fortune Tower, Vadodara Stock Exchange Building, Opp. Parsi Agiyari, Sayajigunj, Baroda 390005; Kolkata - HDFC Bank, CMS Operations, Bengal Intelligent Park, Omega Building, 15th Floor Block EP & GP Next to Infinity Building Salt Lake Sector - V, Kolkata 700091; Chandigarh - HDFC Bank, Plot No 191-193, 4th Floor, Above Nexa Showroom, Industrial Area Phase II, Chandigarh 160002; Chennai - HDFC Bank, No. 115, Dr. Radhakrishnan Salai, 2nd Floor, Opp. To CSI Kalyani Hospital, Mylapore, Chennai 600004; Delhi - HDFC Bank, B-7/3, Asaf Ali Road, Delhi 110002; Hyderabad - HDFC Bank, II Floor, D. No. 6-3-244 A / 246, Roxana Palladium, "Bank House", Road No 1, Banjara Hills, Hyderabad 34; Indore - HDFC Bank, 1St Floor, Brilliant Avenue, Sch No. 94, Sector -B, Behind Bombay Hospital, Ring Road, Indore 452010; Jaipur - HDFC Bank, Wholesale Banking Operations, II floor, Jin-Anukampa, adjoining Raj Mandir Cinema, Bhagwan Das Road, C-Scheme, Jaipur; Jamnagar - HDFC Bank, MP House, 3 rd floor, Saru Section Road, Near Savan Apartments, Jamnagar 361008; Kanpur - HDFC Bank, 15/46, 2 nd floor, Civil Lines, Kanpur 208001; Lucknow – HDFC Bank, Pranay Towers 38, Darbari Lal Sharma Marg Lucknow 226001; Mumbai - HDFC Bank, Ground Floor, Maneckji Wadia Building, Nanik Motwani Marg, Near Kala Ghoda, Opp Mumbai University, Fort Mumbai 400001; Nagpur - HDFC Bank, WBO Group First Floor, Plot no 18/3 and 18/3-Part IT Park, Behind Persistent Systems, Software Technology Park, Gayatri Nagar, Mouza Parsodi, Nagpur 440022; Pune - HDFC Bank, Wholesale Banking Operations, Fortune Square, Near Deep Bunglow Chowk, Model Colony, Shivaji Nagar, Pune 411016; Rajkot - HDFC Bank, 1st & 2nd Floor, " Shri Harish", 40 / A Bhaktinagar Society, Bhaktinagar Circle, Rajkot 360002; Surat - HDFC Bank, Wholesale Banking Operations, 12 th floor, D Wing, Swastik Universal, Next to Valentine Cinema, Piplod, Surat 395007; Gandhi Nagar - HDFC Bank, Plot no. 448, Near

	Pragna Petrol Pump, Sector 16, Gandhi Nagar, 382016; Gurgaon - HDFC Bank, A-12, The Shopping Mall, DLF Qutub Enclave, Phase I, Gurgaon, Haryana; Noida - HDFC Bank, Ansals Fortune Arcade, K-Block, Sector 18, Noida, Uttar Pradesh; Faridabad - HDFC Bank, 5-R/2, Badshah Khan Chowk, NIT, Faridabad, Haryana; Ghaziabad - HDFC Bank, D-44, RDC, Raj Nagar, Ghaziabad, Uttar Pradesh
For non-resident shareholder	Mumbai - HDFC Bank, Ground Floor, Maneckji Wadia Building, Nanik Motwani Marg, Near Kala Ghoda, Opp Mumbai University, Fort Mumbai 400001
Axis Bank Limited	
For resident shareholder	Ahmedabad - Axis Bank, Trishul, Opp. Samarsheshwar Temple, Ahmedabad 380006; Mumbai - Axis Bank, Jeevan Prakash Building, Ground floor, Sir PM Road, Fort, Mumbai 400001; Kolkata - Axis Bank, 7, Shakespear Sarani, Kolkata 700071; Chennai - Axis Bank, 82, Dr. Radhakrishna Salai, Mylapore, Chennai 600004; New Delhi - Axis Bank, Statesman House, 148, Barakhamba Road, New Delhi 110001; Hyderabad - Axis Bank, 6-3-879/B, First Floor, G Pulla Reddy Greenlands, Begumpet Road, Hyderabad 500016; Bengaluru - Axis Bank, No.9, M.G. Road, Block A, Bengaluru 560001; Jaipur - Axis Bank, O-15, Green House, Ashok Marg, C-Scheme, Jaipur 302001; Vadodara - Axis Bank, Vardhaman Complex, Opp GE Brace Course Circle (North), Vadodara 390007; Noida - Axis Bank, B2-B3, Sector 16, Noida 201301; Panvel - Axis Bank, Raje Complex, Plot No. 198A, Shivaji Chowk, Panvel 410206; Pune - Axis Bank, Indra Pushti, Opp. Fergusson College Gate 2, Pune 411004; Chandigarh - Axis Bank, SCO 343-344, Sector 35-B, Chandigarh 160022; Indore - Axis Bank, Kamal Palace, 1 Yeshwant Colony, Yeshwant Niwas Road, Indore 452003; Surat - Axis Bank, Digvijay Towers, Opp. St. Xaviers School, Ghod Dod Road, Surat 395001; Nagpur - Axis Bank, M.G. House, Rabindranath Tagore Road, Besides Board Office, Civil Lines, Nagpur 440001; Lucknow - Axis Bank, 31/93, Ground Floor, I & II Floor, Lucknow 226001; Gurgaon - Axis Bank, SCO 29, Sector 14, Near Huda Office, Old Delhi, Gurgaon Road, Gurgaon 122001; Thane - Axis Bank, Dhiraj Baug, Near Hari Niwas Circle, LBS Marg, Thane (West), Thane 400602; Navi Mumbai - Axis Bank, Vardhaman Chambers Co-op Society, Plot No 84, Sector 17, Vashi, Navi Mumbai 400705; Rajkot - Axis Bank, Titan, Near KKV Circle, Kalawad Road, Rajkot 360005; Kanpur - Axis Bank, 16/104 A, Civil Lines, Infront of ICAI Bhawan, Kanpur 208001; Jamnagar - Axis Bank, Jaidev Arcade, Ground floor, Park Cly Main Road, Nr Joggers Park, Jamnagar 361008; Faridabad - Axis Bank, Shop No.6, Crown Complex, Neighborhood No.2, 1-2 Chowk, NIT, Faridabad 121001; Gandhi Nagar - Axis Bank, Gandhi Nagar Milk Consumer Co-op Union, Plot No 436, Sector 16, Gandhi Nagar 382016
For non-resident shareholder	Mumbai - Axis Bank, Jeevan Prakash Building, Ground floor, Sir PM Road, Fort, Mumbai 400001
State Bank of India	
For resident shareholder	Mumbai - SBI Capital Market branch, 3rd Floor, Mumbai Main Branch, Mumbai Samachar Marg, Fort, Mumbai 400001; Pune - SBI Pune Main branch, Collector Office Compound, Dr Ambedkar Road, Pune 411001; Vadodara - SBI, Neha Apartments, R C Dutt Road, Vadodara 39007; Gurgaon - SBI, 4 New Colony, Gurgaon 122001; Vashi - SBI, Devgiri Banking Complex, Phase II, Sector 19-C, Vashi Turbhe, Navi Mumbai 400703; Nagpur - SBI, Link Office Kingsway, S V Patel Marg, Nagpur 440018; Faridabad - SBI, Neelam Chowk, NIT Haryana, Faridabad 121001; Delhi - SBI, 11 Sansad Marg, 1st Floor, B Block, New Delhi 110001; Kolkata - SBI, 2nd & 3rd Floor, Block-C, Samridhi Bhawan, Strand Road, Kolkata 700007; Thane - SBI, Global Premises CBS Ltd., Shop No. 1,2,3,4,5 &5A, New English School, Rammaruti Road, Naupad, Thane 400602; Gandhi Nagar - SBI, Civil Supply Bhawan, Opp Hotel Haveli, Near Ch 3 Circle, Gandhinagar 382010; Lucknow - SBI, Tarawali Kothi, Motimahal Marg, Hazratganj, Lucknow 226001; Kanpur - SBI, 16/101, The Mall, Mahatma Gandhi Marg, Kanpur 209801; Jamnagar - SBI, Ranjit Road P.B.No.523, Ranjit Road, Jamnagar 361001; Ahmedabad - SBI, Ahmedabad Main, Bhadra, Ahmedabad 380001; Chennai - SBI, No 1, Anchor Gate Building, Rajaji Salai, Chennai 600001; Surat - SBI, Post No. 1, Chowk Bazar, Surat 395003; Rajkot - SBI, First Floor, King's Plaza, Astron Chowk, Rajkot 360001; Ghaziabad - SBI, Navyug Market, Ghaziabad 201001; Panvel - SBI, 278/1, Safiya Terraca, Mahatma Gandhi Road, Mulla Park, Panvel, Raigad 410206; Bengaluru - SBI, # 65, St. Marks Road, SBI LHO Compound, Bengaluru 560001; Hyderabad - SBI, Bank Street, Koti, Hyderabad 500095; Jaipur - SBI, P.B.No.72, Sangneri Gate, Main Branch, Sangneri Gate, Jaipur 302003; Noida - SBI, A-2A/1-2 Opp Shatabdi Vihar, Sector-52, Gautam Buddha Nagar 201301; Indore - SBI, Near GPO, A.B. Road, Indore 452001; Chandigarh - SBI, SCO, 99-102, Sector-8C, Madhya Marg 163001
For non-resident shareholder	Mumbai - SBI Capital Market branch, 3rd Floor, Mumbai Main Branch, Mumbai Samachar Marg, Fort, Mumbai 400001

You may also mail on ril.callmoney@kfintech.com for any further clarifications required with respect to the First Call payment.

Note: The FAQs are subject to the terms and conditions specified in the First Call Notice