

## Summary of independent Impact Assessment studies conducted Year 2022-23

### 1. Dhirubhai Ambani Scholarship Programme

#### Impact Assessment Agency – 4th Wheel Social Impact

##### 1. Background

Established in 1996, the Dhirubhai Ambani Scholarship (DAS) programme assists meritorious students of standard XII to pursue college education in the stream of their choice across 28 states and 5 Union Territories. The scholarship provides financial support to cover various aspects of a student's college education. These include tuition fees, transportation costs, accommodation expenses, as well as expenses related to books, stationery & other academic necessities. DAS programme serves as a valuable resource for meritorious students, helping them to access quality education and pursue their chosen academic disciplines and plays a crucial role in promoting educational opportunities and fostering talent across the nation.

##### 2. Objective

To evaluate the impact of the DAS programme.

##### 3. Key findings

###### 3.1 Scholars

- Of all the scholars reached through the project, 70% were engaged in studies and 24% were in employment.
- More than 50% of the scholars reached through the project were either

pursuing graduation in medical science or engineering.

##### 3.2 Impacts on Scholars' Households

- 87% of the employed scholars contribute their salaries to household income and better quality of life.
- On average, the employed scholars contribute INR 30,000/- per month to their families and 25% of their total earnings to their siblings' education.

##### 3.3 Impact on Scholars Organizations

- 36% of the employed scholars have contributed to improving their respective organizational processes or functions.
- 11% of the employed scholars played a leading role in developing an innovative product in their respective organizations.

### 2. CSR Initiatives at Silvassa Business Site Impact Assessment Agency – Sustainable Outcomes Private Limited

##### 1. Background

Reliance Foundation (RF) has been working at the Silvassa site of the Company towards improving the nutritional and educational status of children below 5 years, overall health delivery systems and developing institutional capacities. These are closely aligned with a range of Sustainable Development Goals (SDGs), particularly SDGs 1, 2, 3, 4, 6, 8 and 17.

The project is reaching out annually to approximately 16,035 beneficiaries comprising a) 735 children below 5 years of age through 21 Anganwadi Centres (AWCs); b) 1,300 school children through programmes on safety; and c) another 14,000 children through various health-related interventions.

##### 2. Objective

To measure the impact of infrastructural support provided to AWCs and assess its impact on malnourished children.

##### 3. Key Findings

###### 3.1. Strengthening

**infrastructure for improving nutritional outcomes:** RF has set up 21 AWCs in Silvassa with modern facilities and provided support in strengthening infrastructure for nearly 7% of AWCs in the region. These centers are equipped with a toilet facility, drinking water facility and instruments required for regular monitoring of nutritional indicators, such as Salter Weighing Scale and Adult weighing machine. Of the total AWCs supported by private entities in the region, the share of RF was more than 18%. RF played a pivotal role in setting up the benchmarks for AWCs in Silvassa. Overall, every rupee spent by RF has contributed towards unlocking the value of INR 2.10/- of public resources for improving the infrastructure of AWCs in Silvassa and laying the foundation for quality Early Childhood Care and Education.

**3.2. Improving road safety behaviour:** 80% of the guardians in the region comply with road safety protocols while dropping their children at school, which is an indirect implication of school safety guidelines imparted to children.

**Ensuring a Polio-free Silvassa:** RF supports 3,000 children under the age of five years in Naroli area of Silvassa through a pulse polio campaign in coordination with the Primary Health Centre. RF's contribution has been able to help the Union territory administration in maintaining Silvassa polio-free.

**3.3. Enhancing Employability as Agniveers:** 9 out of 120 participants were selected as Agniveers in Indian Army who were then trained in collaboration with the local police department.

**3.4. Building institutional capacities:** RF has provided more than 35% of the total required budget for the material studies lab at the National Institute of Fashion Technology, Daman.

### **3. Setting up of Central Kitchen of The Akshaya Patra Foundation in Jamnagar to support Mid-Day Meal Programme**

**Impact Assessment Agency – X-Leap (a.k.a. K.R. Corporate Consultants Pvt. Ltd)**

#### **1. Background**

Reliance Foundation (RF) has sponsored the entire

set-up of The Akshaya Patra Foundation (TAPF) in Jamnagar, Gujarat which provides quality mid-day meals to children in Jamnagar and Lalpur talukas. The financial support was utilised for purchasing kitchen equipment, vessels and vehicles to cook and distribute meals, as well as subsidizing the mid-day meals for various schools, feeding nearly 29,000 children daily. The initiative of RF to support TAPF in Jamnagar is closely aligned with several Sustainable Development Goals (SDGs), particularly 2, 4, 8, 10, 12 and 17.

#### **2. Objective**

To evaluate the present status of the infrastructure supported by the grant, outreach of the mid-day meal programme and other direct & indirect benefits of the programme.

#### **3. Key Findings**

**3.1. Grants Utilization:** Nearly 29,000 meals were distributed daily to students in 140 schools (52 schools in Jamnagar Urban, 46 schools in Jamnagar Rural & 42 schools in Lalpur Rural).

**3.2. Adherence to process:** The procurement was managed in a way which ensured the weekly menu serves 15 varieties of food items across the week through the customized vehicles designed with racks that allow stacking of vessels. Such an arrangement helps to maintain the temperature of cooked meals.

#### **3.3. Impact on Student**

**Satisfaction Level:** 86% of the students expressed their satisfaction with the taste & appearance of food. There has been an increase in the attendance of students in school and for mid-day meals.

### **4. Health Outreach Programme of Sir H.N Reliance Foundation & Research Centre**

#### **Impact Assessment**

**Agency – Dr. Arundhati Char**

#### **1. Background**

The Health Outreach Programme of Reliance Foundation (RF) and Sir H.N. Reliance Hospital is dedicated to serving the needs of over 5,00,000 people residing in the slums of Mumbai and Navi Mumbai. Through a combination of three static medical units and four mobile medical units, this programme operates on a service-on-demand model. The main objective of the programme is to enhance the quality of life of these communities by promoting better health seeking behavior, reducing the burden of disease, and alleviating the financial strain associated with out-of-pocket healthcare expenses. By reaching out to underserved areas, the programme strives to make healthcare more accessible and improve overall well-being.

## 2. Objective

The objectives of the study are:

- To understand the improvement in the health status of patients visiting the clinics.
- To assess knowledge, attitude and practice on various health conditions.
- To quantify the economic benefits of the community.

## 3. Key findings

92% of the patients reached through the programme belonged to low income families (annual household income of up to ₹ 85,000) and more than half of the patients (58%) were females.

### 3.1 Disease Prevalence and Management and its economic impact

- **Anaemia Prevalence among Females:** The clinic's initiatives led to a reduction in anaemia prevalence among females from 34.4% to 28.4%.
- **Non-Communicable Diseases (NCDs) Detection and Treatment:** Following the detection of NCDs, 75% of the patients visited the clinic to follow the treatment regime.
- **Reduced Chances of Malnourishment in Children:** The clinic's initiatives resulted in 61% lower chance of malnourishment amongst children from their first visit. 80% of the mothers who attended

the clinic have shown enhanced knowledge of child nutrition.

- **Economic impact:** The programme has generated INR 16 crore worth of economic impact for patients with NCDs through potential savings on out-of-pocket expenditure on accessing health services.

### 3.2 Patients satisfaction

- 92% of the patients were satisfied with the consultations and quality of services provided at the clinic.

## 5. CSR Initiatives at Nagothane Business Site Impact Assessment Agency – Sustainable Outcomes Private Limited

### 1. Background

Reliance Foundation (RF) has been working at the Nagothane plant site of the Company towards improving the health, nutritional and educational status of children, which are closely aligned to a range of Sustainable Development Goals (SDGs), particularly 1, 2, 3, 4, 6, 8 and 17. The overall population reached through one or more planned initiatives is over 30,000 which is spread across 45 tribal villages/ hamlets. RF has deployed a combination of techniques such as participatory need assessment, developing a cadre of in-situ community volunteers and working closely with the frontline functionaries in line with

the national and state-level flagship programmes in the areas of health, education, nutrition, skilling, women empowerment and livelihood promotion.

## 2. Objective

To assess the impact of health, education, skilling and women empowerment projects and measure the improvement in socio-economic conditions of Self-Help Group (SHGs) members.

## 3. Key Findings

**3.1. Health Care and Last Mile Delivery:** Mobile medical van initiative has reduced out-of-pocket expenditure on primary health care by nearly INR 1,000/- per month per household and decreased morbidity levels from 3% to 2.52%.

**3.2. Improving Nutrition Security:** RF has initiated distribution of spirulina laddoos to severe and moderately acute malnourished children and provided nearly 22 crore litres of drinking water annually through Piped Water Supply (PWS). This has led to a 13% decline in diarrhoea cases and 44% decline in cholera cases.

**3.3. Education:** Partnership with School Management Committees and other education initiatives of RF (Project Abhyaas, Sanskar Shivirs), which aims to improve the

quality of education and promote the use of technology for teaching various subjects, resulted in a nearly 70% increase in academic performance of students.

**3.4. Skilling:** 'Lakshya', a skill development programme of RF, provides skill training and career guidance for recruitment in government jobs such as Police/Army/ Navy Services. This has resulted in the selection of 21 out of 147 students who attended the training programme.

**3.5. Promoting Economic Empowerment of Women:** Interactions with SHGs formed through RF's efforts have contributed to an 85% increase in easy access by the members of SHGs to loans from banks and microfinance institutes and thereby an 80% increase in income level.

## **6. Ravindra Joshi Medical Foundation**

### **Impact Assessment Agency – Lattice Solutions**

#### **1. Background**

Reliance Foundation (RF) has provided support by way of grants to Ravindra Joshi Medical Foundation for two of its centres. The trust works in the areas of affordable healthcare specifically targeting

underprivileged sections of society, raising awareness in the field of general health education and providing access to modern health diagnostic systems. The first centre was involved in renovating a medical unit that has been in operation for over a decade, which provides essential maternal and paediatric services to those in need. The second centre was related to setting up diagnostic units which offer a comprehensive range of facilities, including MRI and scanning services, all located under one roof. RF's support of Ravindra Joshi Medical Foundation is a step towards contributing to Sustainable Development Goal 3.

#### **2. Objective**

To assess the effectiveness and impact of RF's support (direct & indirect) on the service delivery by both centres.

#### **3. Key Findings**

- 3.1.** Availability of 24\*7 medical support for citizens.
- 3.2.** Gradual increase in the footfall of patients.
- 3.3.** 23% reduction in out-of-pocket expenses/ medical travel/ diagnostic cost.
- 3.4.** Faster turn-around time is the prominent reason behind satisfaction among patients.
- 3.5.** For general healthcare and maternity services, OPD charges are significantly subsidized.

## **7. Yanam Old Age Home**

### **Impact Assessment Agency – Lattice Solutions**

#### **1. Background**

Yanam Old Age Home has been providing a happy and comfortable shelter since 1998 for elderly members of society who are rejected, humiliated, dispossessed and ejected by their own families. The home is supported solely by donations and contributions from the generous public and organisations, without any funding from the government. The services provided by Yanam Old Age home is not just limited to elderly care but also extends to orphanage, maintaining a blood bank, ambulance services and mortuary van facilities for the needy. They also have baby day-care centre and provide daily meals to the poor. Reliance Foundation's support to Yanam Old Age Home is a step towards intersection of Sustainable Development Goals 1 and 3.

#### **2. Objective**

To evaluate the direct & indirect impact of the financial support provided for the activities of Yanam Old Age Home.

#### **3. Key Findings**

- 3.1. Yanam Old Age Home (Elderly Care):** Presently the old age home is catering to the needs of 50 residents with 40% increase in in-mates. Further, 24\*7 medical support staff has been instituted.

### 3.2. Yanam Chinnarula Ananda Nilayam (Orphanage):

The capacity of orphanage has increased by three times during the last 3 years.

**3.3. Yanam Blood Bank:** The Blood Bank provides blood units free of cost to needy patients which saves their out-of-pocket expenses for healthcare. Around 300 units of blood is collected on a yearly basis.

**3.4. Ambulance Service:** 30-40 requests for ambulance services per month could be served after purchase of 2 additional ambulances which accounts for 50% increase in ambulance service before the purchase.

**3.5. Manabhojaman (Free meals to poor):** The coverage of service area has increased by 50% (20-30km) with purchase of 2 food distribution vehicles. 500-550 meals were served each day.

**3.6. Baby Care Centre:** The centre takes care of 35 children aged below 5 years free of cost, whose parents are away for work.

## 8. Paani Foundation Impact Assessment Agency – VikasAnvesh Foundation

### 1. Background

The Samruddha Gaon Spardha project, implemented by Paani Foundation in Maharashtra. The focus was on implementing measures to conserve water resources and improve water management practices, improved soil and water conservation, water

management, increasing green cover, and restoring soil quality. The emphasis was on implementing measures to improve the overall health of the soil and increase its fertility while addressing water management challenges as well as institutionalization of practices that support sustainable agriculture. Reliance Foundation's support to Paani Foundation is a step towards the intersection of Sustainable Development Goals 1 and 6.

### 2. Objective

To assess the impact of the programme on watershed-based initiatives, soil and water conservation, water management, soil quality, and improving livelihoods.

### 3. Key findings

#### 3.1 Impact on Agriculture, livelihood and green cover

- In 18 villages, the cattle population has increased by 40%, and milk production by 60% daily.
- Dependency of the villages on water tankers has drastically reduced by 3%.
- 17 villages reported creation of 1041 Ha of protected grassland and 30 villages reported plantation of over 5.3 lakh saplings.
- While the yield of cotton, maize, and soybean increased by about 30-40%, the income per acre increased by 59%, 130%, and 78% for cotton, maize, and soybean respectively.

### 3.2 Behavioural changes

- The programme improved gender roles at the family and community levels through effective participation in decision-making processes. The programme also contributed to the emergence of new leaders in the communities.

## 9. Programmes for Rescued Animals run by Friendicoes SECA (Society for Eradication of Cruelty to Animals) Impact Assessment Agency – Thinkthrough Consulting Private Limited

### 1. Background

Reliance Foundation (RF) is dedicated to providing comprehensive animal care and welfare programmes through grant support. Friendicoes, a society for eradication of cruelty to animals provide their services across Delhi NCR and Gurugram, encompassing a range of facilities and initiatives. The organization operates hospitals, animal shelters, mobile clinics, re-homing and adoption facilities, as well as offering specialized veterinary assistance for distressed street animals. Through these resources, Friendicoes SECA aims to ensure the well-being and protection of animals in need. Their commitment to animal welfare is demonstrated through their multifaceted approach,

which includes medical care, sheltering, community outreach, and facilitating the adoption process of animals. 54% of the grant money was utilized for animal feeding and 46% for animal medical care.

## 2. Objective

Friendicoes envisions providing shelter and in-house clinic for the strays. In line with this vision, RF seeks to achieve following objectives:

- Rescuing & rehabilitating large and small stray animals in distress;
- Rehoming abandoned pets & un-owned strays through adoption homes;
- Animal welfare education and awareness;
- Lifetime care facility for animals that cannot be rehomed nor find their place on the streets;
- Providing treatment to large animals - cows, calves, donkeys, mules, horses and ponies (working equines) & abandoned cattle with the help of mobile equine clinic;
- Managing stray dogs & cat population through animal birth control program via sterilization while also vaccinating them against rabies to make streets safe for public.

## 3. Key Findings

### 3.1 Direct benefits

- 36,716 animals were rescued, including dogs, cats & large animals;

- 8,339 animal surgeries were performed at Delhi & Gurugram Centers;
- 48,104 animals were rehabilitated & released back to their areas after treatment;
- 430 animals were successfully adopted.

### 3.2 Indirect benefits

- 40,000 street animals are catered annually for disease diagnosis, indirectly benefiting the local public by creating safe public spaces free from the attacks of street animals.
- 3,000 families who are dependent on animals for livelihood were supported in the programme.

## 10. Promoting Wildlife Conservation Impact Assessment Agency – Thinkthrough Consulting Private Limited

### 1. Background

Wildlife SOS and its comprehensive animal care and welfare programme have been recipients of grant support by Reliance Foundation (RF). Wildlife SOS works towards the protection and conservation of wildlife, specifically focusing on the rescue and rehabilitation of endangered and threatened species. Founded in 1995, Wildlife SOS operates multiple rescue and rehabilitation centres across India, providing medical care, nutrition, and a safe haven for animals rescued from

the wildlife trade, poaching, or habitat destruction. They also run several community out-reach programme that aim to educate the public on the importance of wildlife conservation and the protection of natural habitats. Wildlife SOS has been involved in many successful rescue of animals, including elephants, sloth bears, leopards, and other species. RF has a keen focus in providing comprehensive animal care and welfare programmes.

## 2. Objective

RF seeks to achieve the following objectives in line with SOS vision and assess the effectiveness and impact of the programme:

- To rescue and rehabilitate wildlife that has been subjected to cruelty, exploitation, or abuse, and provide them with medical care, nutrition, and a safe environment to recover and regain their physical and psychological health;
- To conserve endangered and threatened wildlife species and their natural habitats.

## 3. Key Findings

### 3.1. Availability of healthcare resources for Elephants:

- **Elephant Hospital:** Spread across 55 acres of land elephant hospital campus, a unique facility dedicated towards care and rehabilitation of elephants in India.

- **Elephant Pathological Laboratory:** The Elephant hospital has three laboratories that are well-equipped with modern diagnostic equipment to perform a range of tests and analysis for the medical treatment of elephants.
- **Elephant Ambulance:** Elephant ambulance is available at the facility, which ensures smooth relocation of elephants from across India to the Wildlife SOS Elephant

rescue centre. It is equipped with veterinary cabin and storage space to maintain sugarcane and green fodder for elephants.

### 3.2. Animal Food and Clean energy:

- **Feeding and Medical Care of Rescued Elephants:** A robust system has been designed for feeding the elephants in the centre. Fresh fruits and vegetables are procured

on every alternate day weighing around 300-400 Kgs per elephant, accounting to a total cost of ₹ 3,000/day.

- **Utilization of Clean Energy:** Elephant's food is stored in solar chillers and off grids. These solar chillers help to increase the shelf life of fruits and vegetables.

**3.3. Impact:** Total 34 elephants were rescued and more than 100 elephants have been provided care till date, across the country.