



Unfounded and Malicious Allegations against Jio Chat App

A statement by Reliance Jio Infocomm Ltd.

We have seen various comments online by anonymous users and other aliases that question the integrity and security of the Jio Chat app. As a rule, we prefer not to respond to gossip and innuendo; however, we want to assure our users that Jio Chat takes privacy and security very seriously.

All Jio Chat data and associated servers are hosted physically in Reliance Jio data centers in India. No data travels outside of India from Jio Chat servers.

As part of standard development practices, the code base has reference to a number of servers, in the comment area. This is not executable code, meaning these references are not used by the application while running. Proper and complete examination of the code would show that the app does not transfer data to any servers outside of India. Within the developer community, it is well understood that decompiled snippets of code is not indicative of how the application actually functions with respect to end users and associated data transfer. “Anonymous” posters often raise false alarms by quoting items such as this out of context.

Further concern was raised regarding references to Chinese map APIs. Jio Chat is a global application. It is well known that China does not support Google Maps (or for that matter, any Google applications). Thus, for location based services within China, a Chinese-based mapping service is required. This is a common practice for any app wishing to provide location based services within China. However, when used Globally, JioChat (outside of China) always uses Google Maps. (This can be checked by anyone by using Jio Chat Location Sharing function).

We fanatically respect and adhere to the privacy, security, and confidentiality of our users’ information.

It should be clarified that Jio Chat is developed by developers across the world, including India. Occasionally these developers use their native language while writing comments within the APK to better understand the problem. We are committed to having the best talent working on our products, regardless of race, nationality, gender, or native tongue. India embraces diversity, and, as a company, we do too.

The Jio Chat App has seen over a million downloads in a short while after its launch. We believe that the analysis published is a deliberate attempt to sensationalize the issue by conveniently highlighting irrelevant portions of the APK script and malign this popular App.

For further information, please contact:

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