



April 26, 2025

BSE Limited

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Dalal Street,
Mumbai 400 001

National Stock Exchange of India Limited

Exchange Plaza, Plot No. C/1, G Block,
Bandra-Kurla Complex,
Bandra (East) Mumbai 400 051

Scrip Code: **500325**

Trading Symbol: **RELIANCE**

Dear Sirs,

Sub: Disclosure under Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 - Audio recording and transcript

Transcript of the discussion on the Audited Financial Results (Consolidated and Standalone) of the Company for the quarter / year ended March 31, 2025, at the analyst meet held on April 25, 2025, is attached.

The audio recording and transcript, as above, are available on the website of the Company at <https://www.ril.com/investors/events-presentations#webcast-sec>.

The analyst meet, conducted physically, concluded at 10:10 p.m. on April 25, 2025.

This is for information and records.

Thanking you

Yours faithfully,

For Reliance Industries Limited

Savithri Parekh
Company Secretary and
Compliance Officer

Encl.: as above

Copy to:

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RIL Q4 2024 - 2025

Media & Analyst Call Transcript

25 April 2025 20:15 IST

Call Participants:

- Sh V Srikanth, CFO, Reliance Industries Limited
- Sh Anshuman Thakur, Head of Strategy, Reliance Jio Infocomm Limited
- Sh Dinesh Taluja, CFO & Corporate Development, Reliance Retail
- Sh Kevin Vaz, CEO – Entertainment, JioStar
- Sh Sanjay Barman Roy, President – E&P, Reliance Industries Limited

Duration: 01:55:02

Presentation Link:

https://rilstaticasset.akamaized.net/sites/default/files/2025-04/RIL_4Q_FY25_Analyst_Presentation_25Apr25.pdf

Meeting Video:

<https://www.ril.com/investors/events-presentations#webcast-sec>

- **Sh V. Srikanth** 00:00:01 – 00:06:36 (**Macro Environment and Performance**)
- **Sh Anshuman Thakur** 00:06:44 – 00:21:15 (**Jio Platforms**)
- **Sh Dinesh Taluja** 00:21:19 – 00:37:20 (**Reliance Retail**)
- **Sh Kevin Vaz** 00:37:27 – 00:45:55 (**JioStar**)
- **Sh Sanjay Barman Roy** 00:46:03 – 00:52:19 (**Oil & Gas**)
- **Sh V. Srikanth** 00:52:31 – 01:14:19 (**Oil to Chemicals, New Energy and Summary**)
- **Q&A Session** 01:14:47 – 01:55:02

Transcript:

PRESENTATION

Sh V. Srikanth 00:00:01 – 00:06:36 (**Macro Environment and Performance**)

But before that, just the overall macroeconomic. So, this is all about the context being significant volatility, tariff-related. We saw geopolitical conflicts continuing. You all know there were significant pressures on the margins overall on the back of both China capacity, weak demand. I think the clear standout is when you look at the overall numbers, the fact that ours has been a more domestic focus, if I start with each of the businesses, obviously with O2C, we saw strong demand growth. You have seen it in gas, oil, you have seen it in gasoline. You have seen it in ATF. You have also seen it in polymer, polyester. Oil and gas demand has been good. Retail has been actually in some ways mixed. First half was slow.

Also, if you recall, we had three full quarters of significant streamlining and rationalization that we did, and beginning last quarter and more importantly this quarter you can see the pick-up in EBITDA. And second half also benefited from Mahakumbh and festive demand.

Jio is in a very strong performance - customer additions, 5G subscribers, the ARPU going up and we did not lose customers, or we did not lose the intensity of data consumption too. The full year if you look at it, when I say energy here, I have taken O2C and upstream as part of the 8% number.

We saw that, weaker cracks, polyester, to a great extent negated by a lot of things that we did on feedstock optimization. Domestic push has been a big standout, and I have a few slides on A, our market share, and B, what has been the growth in volumes there. Overall, I think the other point I would definitely flag is when you look at the O2C or energy performance in the context of how other global refineries have performed or standalone petrochemical manufacturers or even actually integrated players. If you see the numbers, it is absolutely standout in terms of our performance. So that is how EBITDA was lower by 8%.

Jio platforms up 17% on the back of, of course, the leadership in technology, the number of customers added the ARPU increase, and now we are the world's largest data company and have 191 million 5G subscribers and ARPU at ₹ 206 plus at 13.5%.

On retail I talked to you about the first half being soft and all the efforts on streamlining and rationalizations of stores, etc., and the third and fourth quarter has been pretty good. And

also, all the operating metrics in terms of transactions, in terms of number of customers, all of them holding pretty well. And a lot of focus on quick commerce and Dinesh will talk to you about what we are doing on quick commerce.

And of course, on JioStar, the effective date was somewhere in November. It is the largest media and entertainment company in India. Again, I do not want to steal the thunder of Kevin, but 280 million subscribers and I think I just like the statistics on 61 million live concurrency. I think it means a lot in the context of what you have seen even globally. And Kevin do talk about this when he presents. So these are the overall numbers on a full year basis, revenue up 7%, but obviously muted on EBITDA and PAT and we talked about O2C's performance there.

When you look at each of, obviously the consumer business fully offset the weakness there. When you look at the PAT numbers for each of the entities, you can see JPL at ₹ 26,000 crore, it is up 22% and RRVL almost ₹ 12,400 crore, up 11%. RIL stand-alone impacted because of O2C.

Here is the balance sheet. So it has been a flat net debt environment and look at the capex versus our cash profits. Clearly, we continue to be below and all the numbers are pretty healthy there and allows us to invest. For the quarter revenues were up about 9% and EBITDA 4% up and again, PAT 6.4. Broad story on margins and when we talk about OTC, we will see that there has been this broader compression on deltas across transportation, fuel, and polymer and also maybe not on the polymer side, definitely has been weak. And big offsets with Jio on with up 18% and retail up 14%. Oil and gas was impacted with lower production.

With this Anshuman.

Sh Anshuman Thakur 00:06:44 – 00:21:15 **(Jio Platforms)**

Thanks Srikanth.

Good evening everyone.

Welcome to the physical analyst meet. An update on the performance of Jio platforms. Strong revenue and EBITDA growth. This was a combination of both the tariff impact flowing through but in addition a lot of success that we are seeing with our home rollout, home broadband rollout, both combination of fiber, but more importantly fixed wireless and I'll speak a bit more

about that. Consolidated operating revenues for the full year at ₹ 1,28,218 crore and EBITDA at ₹ 64,170, so roughly around 17 to 18% growth. For the quarter, the consolidated revenue was very close to ₹ 34,000 crore. The total subscriber base at 488.2 million, so that is a net addition of 6.1 million for the quarter. So the little bit of impact that we saw a couple of quarters ago when tariffs were raised, well and truly back, is behind us and we are now adding subscribers. We are seeing good traction on the ground and also seeing very good consumption trends on the ground.

ARPU at ₹ 206.2 so a little bit of flow through of the tariff increase and also some bit of more data consumption in this quarter. Data traffic on the network grew 20% year on year to 49 exabytes in this quarter. So we continue to break all records for data consumption and this is not only Indian records but global records. The growing 5G subscriber mix as well as the home connects all adding to the data traffic growth.

Also, we are seeing good traction with digital revenues as well, digital service revenues on the back of Cloud services which are now launched for enterprises. We have won some good competitive tenders for government clients and then a bunch of services around IoT that we provide and also the content bundling that we do for services provided to our home customers. So a whole lot of initiatives leading to this strong financial and operating performance and I will speak through some of those.

Mobility, our lead, our success in the 5G deployment and now 5G consumption and customers' uptake of 5G is very clearly visible on the ground. This map from Ookla shows again we have pretty much pan India 5G coverage now. We cover most of our customers and we have been able to transition 191 million users to 5G, which is the largest base outside of China, and if you recollect the last quarter itself we had spoken about how we are now the world's largest data company in terms of overall data consumption and we continue to be that, ahead of companies from China as well, bigger than China Mobile. 5G traffic as a percentage of total traffic has been growing, so we are now at 45% of total wireless traffic is on 5G, and this continues to grow and data consumption is continuing to grow, and we are seeing the per capita consumption for consumers when on 5G network is significantly higher.

So people are finding the usage to use more data, and we believe that is sticky kind of usage and that will give us the ability to monetize that more as we go forward. We have really not started monetizing 5G. So effectively, 45% of data that people today are consuming is being offered to them free of cost. They become eligible to use that data, but after that they are not really paying for it, but they are getting into the habit of consuming content, consuming data, but they are not paying for it but they are getting into the habit of consuming content, consuming data, consuming 5G services, and we believe that is a very big opportunity for us

in the same way that LTE was a big opportunity for us in 2016. The fact that that differentiated LTE data capacity creation that we had done, which subsequently led to the revenue market share, finally it has to reflect at some point in time. We are seeing a similar trend now beginning to emerge here. And we see this as a massive opportunity as far as wireless services are concerned, and even home broadband services are concerned. And at these scales, where 191 million users, 45% of data traffic on the network, we are able to give 224 mbps 5G download experience. The overall download experience across all the tests that we do and then external agencies do, they have all been very positive. The customer user experience has been extremely positive on the 5G network. Despite the growth in traffic, we have been holding up quite well.

A case study, an example of that was the Mahakumbh, which I am sure all of you are familiar with. This was over 660 million devotees gathering within 40 square kilometers in 45 days. And the way our network held up, and we did put in a lot of effort to make sure that the network held up during those 45 days in the Mahakumbh. It was the densest data consumption, population conversion that anybody had ever seen globally. We were working with our vendors, with our partners, and they were tracking the data usage as well, and it was mind-boggling for all of them. Nobody anywhere in the globe had ever seen something like this. There were limited access zones, there were jammers put all across, but we still had to make sure that people were able to consume as much data that they wanted and they were online all the time. A big difference we saw here, the uplink traffic used to be quite high. So a lot of people were uploading videos and pictures and normally that is not the way you plan your network. You would expect downlink to be much more. And we had to therefore adjust some of this there on the ground, on the site. We were able to, with our spectrum that we have, but the government had given us some spectrum during that period to just provide services to the customers, we were able to test the elasticity of that network, really, in that small period or small space where we saw 2.2 million GB of data traffic, bulk of the usage of 5G, so the whole area was enabled with 5G. We were giving download and upload speeds of 200 mbps plus, 141 million voice minutes. So this has kind of become a case study for network companies, telecom companies, service providers, vendors, everybody is looking at this as a case study where these kind of global records were set in a short period of time. And we learned a lot.

To now sweat the assets on our network much more, the deployment that we have already done, plus with the spectrum that we have got, the network is fairly elastic. We can keep adding more customers with tweaks to the network, being able to track where the data consumption, or where the consumption is, where the users are. The elasticity of this network is fairly high. That gives us confidence that with the network that we have already created, we can serve hundreds of millions more customers on this network. We feel reasonably

confident about that. The fixed wireless stack, now this is something that we have been deploying extensively on the ground, as you are aware about this. The recent TIA report said that we have 85% market share in this.

In this particular product which has gone live in the market over the last few months, we have been deploying a fair bit of fixed wireless, both on our 5G spectrum but also on the UBR. We have developed or now deployed, not only developed, so it is in commercial use, the first point-to-point wireless solution for fixed wireless. So this is not point-to-point. In the way the network is configured, we can use single radiating equipment to serve multiple customers. We have been able to, through that, reduce the cost of deployment. So the cost that we incur to connect every new home is incrementally much lesser than what you would hear about companies elsewhere which are doing such a thing. The spectral efficiency is higher. And we have been able to create the full mapping of the country where our customers are. This is a very important functionality. So when we get a customer inquiry or a customer request to connect a customer, we know exactly which way, which technology to use, which site to radiate from for a particular customer. If the fiber is available, of course we connect the customer with fiber, but otherwise with our 5G spectrum, in some cases UBR, we know exactly, it is pretty 3 meter x 3 meter map, where we know exactly what kind of throughput different technologies will provide to customers. And that is very powerful on the ground when the implementation is going on, when the network engineers have to be on the ground connecting new homes and new premises. And all of this is being done completely end to end value chain is in our control, be it the devices, the technology, deployment, all of that has been done in-house. So we are not taking this technology or taking any equipment. Now, pretty much all the equipment is being manufactured, produced by ourselves within the ecosystem. They have been designed ourselves and they have been produced in India, all of this is made in India, and being done completely within the Jio ecosystem. As a result of which, we are feeling confident to be able to connect 100 million homes, which is a target that we have set for ourselves.

In the last six months, we have had 90% of industry net ads, 5x higher than the next nearest competitor. So the chart on the right top that you see is the number of AirFiber subscribers, basically the fixed wireless subscribers. We call it AirFiber because unlike traditional definition of fixed wireless, in our case, we are giving completely synchronous uplink, downlink, and throughputs because of the way the network is configured, because of the spectrum that we are using. So when we say 1 Gbps at home for home broadband using either our 5G spectrum or the UBR, that is uplink and downlink of 1 Gbps. That is what we have enabled, which is reflecting in the ramp-up of AirFiber subscribers. In the recent months, we have also transitioned from the 5G spectrum to UBR.

UBR is now commercially live, even in situations where we do not have direct line of sight which has been a bug challenge just about every operator globally. We are able to do without nano site connections as well by reflecting the radio from other surfaces. This is unique. This is proprietary and we have been doing this successfully and commercially, so it is all commercially deployed on the ground. The chart at the bottom is not supposed to be pacman, but we have good lead over the others in the industry.

This is the other deployment which is now being done successfully, commercially on the ground, which is our private 5G instances for enterprise customers. As you can see, the network is the same, but we are able to create a dedicated slice for use cases for enterprises, for whatever the end use case may be, including for fixed wireless. We have a network slice that we use to provide that service. And then create a secure tunnel on our own private 5G core. As you know, we have spoken about this in the past that our 5G core, the whole network core, 4G and 5G core is completely deployed by us. It is our own proprietary core. And we are able to create private instance of that for our enterprise customers. And this has got many use cases. We already have deployed in some of the industrial situations, industrial premises, including in Jamnagar, and use cases around robotic automation, video surveillance, enhanced security.

We are able to give ultra-reliable, low latency network. We are able to do network slicing to ensure consistent service delivery irrespective of the amount of load that the network may have at any point in time, and able to provide end-to-end managed services. With those few updates around stuff that we are doing on technology and the progress we have made over the last few months, especially on 5G and the home and home deployment, coming to the key operating matrices for the business, the subscriber base, as I said, has grown to 488.2 million, so that was a net addition of 6.1 million during the quarter. ARPU went up to 206.2, and remember this is a shortened quarter, so in that sense the growth is a little bit more than that in percentage terms. The average data consumption continues to grow, 33.6 GB per user per month, and seeing a lot of traction in these seasons currently as well.

Overall data and voice traffic grew by 19.5% and 3.8% year on year respectively. Coming to the revenue numbers, these are the RJIL quarterly financials, which grew to 30,018 crore in terms of revenues and 16,188 crore in EBITDA. That is close to 54% EBITDA margin for our connectivity business and the growth has been fairly steady and continuous. And the full year numbers for the connectivity business, RJIL, we ended the year at ₹ 1,14,000 crore of operating revenues and EBITDA of ₹ 61,233 crore, so both growing in the 14 to 16% range and again fairly steady and healthy growth delivered across the years over last several years. The consolidated financials for Jio Platforms Limited, the first three columns are quarterly and then the full year numbers on the right two columns. Full year fiscal 2025 revenue and

EBITDA growth of 17%, consistent EBITDA margins of 50% and this is after a whole bunch of initiatives that are currently being taken to grow our digital services or other service offerings that we are going to provide to customers, we are maintaining our EBITDA margin at 50%. Q4 revenues at ₹ 33,986 crore consol revenues, which is again close to 18% year-on-year growth, and EBITDA at ₹ 17,000 crore, and profit after tax growth of 26% to ₹ 7,023 crore. This was for the quarter Q4.

With that, I am going to hand over to Dinesh to give an update on the retail business.

Sh Dinesh Taluja 00:21:19 – 00:37:20 (Reliance Retail)

Hi, good evening, everyone. We will cover the business update on retail.

So if you look at the performance highlights, we had a very strong quarter with 16% growth on a Y-o-Y basis. The revenue for full year was up 8% because the first half was slightly weak, but the second half, last quarter was good growth and even this quarter we have done very well. Overall EBITDA grew at 9% for the full year, for the quarter it was 14%. EBITDA margin from operations continues to expand; it was up 20 basis points on Y-o-Y basis. On the quick commerce side, we continued to expand our hyper local deliveries. The number of orders were up quarter-on-quarter 2.4 times. So that is a pretty significant scale-up that we have been able to do in the last quarter.

Consumer brands business is the fastest growing FMCG business in India. We have achieved almost ₹ 11,450 crore of sales in the second year of operations. We also did the commercial launch of SHEIN with the vision of providing global fashion to every Indian at affordable prices. It is live across app, website, as well as we have a shop-in-shop on our Jio. More than 12,000 options are already available on the platform and we are scaling up the vendor ecosystem to have very quick launch, very quickly large number of options on the platform. We opened 2,659 stores during the year. We continue to expand stores across the portfolio. We are also pretty much done with the streamlining that we had started during the year. So our net addition is about 500 stores and we are pretty much more or less done with the streamlining now.

All our operating metrics, whether it is number of transactions, the registered customers, everything continues to grow in double digits. So overall a pretty healthy quarter. If we look at the breakup, revenue was up 16% for the quarter on a Y-o-Y basis. EBITDA from operations was up 15%, total EBITDA was up 14% and profit after tax was up 30%. When you look at it on a full year basis, the revenue was up 8%, EBITDA from operations was up

9%, and profit after tax was up 12%. So we have almost crossed 25,000 crore in EBITDA for the full year, and 12,400 crore of PAT. Moving on to business updates across each of the businesses.

The consumer electronics business, we had pretty healthy mid-single-digit growth like for like growth. The average bill values continues to grow. The average bill values were up 26% on a Y-o-Y basis. Also we see our conversions improving substantially. There was a 200 basis points improvement in conversions. With the early onset of summers, we saw very strong growth in sales of ACs. Even this quarter, April, has been pretty warm, and there is a prediction of this being a pretty hot summer, so AC will continue to grow rapidly.

Our rescue business, we had a 13% Y-o-Y on the growth in terms of the number of customers served. We also continue to expand the number of service centres we have, as well as we launched the on-demand warranty services last three quarters back, so that is again something we are expanding. We have now launched out on-demand warranty services to more than 300 cities.

GMD, which is our B2B and B2C business in electronics, it had a very healthy growth of 76% on a Y-o-Y basis. We continued to expand our reach in terms of the merchant base, as well as expand the width of participation, right. So how many retailers are participating, how much they are buying from us, all those metrics are showing a pretty healthy upswing.

Our own brands business, where we sell our own brands, not just in our stores, but even in the distribution channel, that business, again, continues to grow very steadily. The business was up 30% on a Y-o-Y basis. We are expanding the reach of the business. The merchant base was up 60% on a Y-o-Y basis.

We launched several new products across multiple brands, multiple categories to plug the gaps, as well as new features. There are some products where we are bringing new features to the market. These are the first in the market. And compared with the price value proposition, they are finding very strong uptick with the consumers.

On the fashion lifestyle side, while the first half was weak, the business has really turned around very well. We had positive LFLs during the quarter. The performance was quite steady, led by the wedding season and festivals. We have been working on repositioning some of our formats. So Trends, we did a large campaign, New Times, New Trends to really reposition the format within the younger audience, as well as the family audience. AZORTE, which is a Gen Z focused, tech enabled format, there we again did our targeted campaign with a couple of celebrities.

So the effort is to establish these brands and have top of mind recall for the gen Z customers. In addition, we are upgrading our stores. So Trends 3.0, which we have talked about, which is an upgraded version of our Trends store, are more digitally enabled version. So that is something we are scaling up. We are renovating a lot of our stores to upgrade them to have the latest technology. And also support that with better in-store experience, not just in terms of technology, which is available, but in terms of number of options people see.

So we have moved on with Project Impetus, which we have talked about in the past, where we are talking of a design-to-shelf cycle of 30 days. We are now doing weekly refreshes in the store, so every time a customer walks in, they get a certain percentage of options which are new. Also, we have kind of optimized the number of options which are available so the stores are less crowded and they look much more attractive. Now, as a result, our sales are going up while the inventory is going down. So that is a very good sign for the business. We have also spent a lot of effort on improving the design quotient of our products and our own brands. The contribution was up 900 basis points on a Y-o-Y basis. Specifically, some of our large and well-known brands, including NetPlay and Avaasa, they were the best performers during the quarter.

Moving on to our online fashion businesses, Ajio delivered a very steady quarter. We continue to increase the average bill values, as well as add new customers. We added 1.9 million new customers during the quarter, which is in line with what we have been adding almost every quarter. The number of options available on the platform now is 2.4 million, up 44% on a Y-o-Y. External brands are the ones which drive traffic onto the platform, so their share was up 11% and our focus continues to bring more and more exclusive and external brands which are able to get the customer pull and drive traffic onto the platform. We have also launched same day and next day delivery across 26 cities. So we are increasing the speed at which we are able to deliver the products. One big benefit of that is the returns are directly correlated as your time to delivery goes down, returns goes down and we are seeing that very clearly in our data.

The All-Star Sale, which is a flagship event for March. In March, most of the online platforms go on sale. This is the time where we acquire a lot of customers. We had a big event, and we added 6 lakh plus new customers during this campaign. We talked about the SHEIN launch, which we have done during the quarter as well.

On the premium brand side, the focus is growing the omni channel presence, a lot of bridge to luxury brands customers do not necessarily always prefer to come to the store. They want to come to you. So there is a meaningful 8% contribution that is coming from out-of-store

selling. So we are basically going to the customer's home or letting them order online, and then we are delivering to their homes. So that is seeing a very good acceptance amongst the customers, and this part is becoming quite meaningful.

We launched another very interesting accessible luxury ready to wear women's brand, a French brand called Maje during the quarter. We have launched our first store in Jio World Drive.

On Vision Express, which is our JV with EssilorLuxottica in the eyewear space, we've kind of re-pivoted the go-to-market strategy. We are launching global new concept stores, as well as renovating a lot of existing stores and the product offering in order to really scale up this business. There is a large market opportunity here.

Ajio Luxe which is the largest platform for luxury and premium brands, we continue to add new brands and new options into the portfolio. The total count of brands now there is about 800. The option was up 19% on a Y-o-Y basis.

On the jewels business, we had steady growth led by increase in average bill values. As you are aware, the gold prices have increased substantially, which has had an impact on the average bill values, which are up almost 20% on Y-o-Y basis. Our differentiator has been launched targeted campaigns, which are collections which target specific occasions, design that offering. That continues to do well.

We have developed a number of properties over the last several years, and some of those collections like Valentine's Day, Hoop and Bali collections were very well received during the quarter.

Grocery was the star performer during this quarter with the highest growth. The stores business continues to outperform with industry-leading performance.

Some of the premium formats, including Freshpik and Gofresh, where we provide differentiated assortment and shopping experience, are finding very good acceptance. And in the affluent areas, we are launching more and more premium stores. The growth was quite broad based across categories. The general merchandise and value apparel have a meaningful contribution, especially in our big buck stores. And they are a big driver of margin. Also, there is strong demand for niche and premium products. These are the products which drive a lot of footfall into the stores, especially the younger customers, because these brands are not available anywhere else. We are able to take them to pan India, and it is a win-win

for the brand, as well as for the customer and for us it drives a lot of traffic, especially the younger ones, into the stores.

The B2B business metro continues to have steady growth, again, pretty broad-based growth across categories.

One of the segments that we have identified within B2B is the HoReCa segment, where we are putting a lot of focus that segment had a 37% growth on a Y-o-Y basis.

JioMart it has basically three services. There is an under-30-minute quick service. There is a scheduled delivery, where the assortment is much wider, and then there is subscription service, where you can subscribe and every day you get, depending on the frequency you choose, we deliver the goods at your home early morning. All three are picking up very well. The average daily orders were up 62% on a Y-o-Y basis. Specifically our under 30-minute offering, which has the widest network reach. We have almost 2,000 plus stores which are on the network, covering more than 4,000 plus pin codes. So this is much wider reach than any other quick commerce player. We have kind of re-pivoted our model completely to under 30 minutes delivery.

And we are seeing very strong traction with a 2.4X quarter and quarter growth in daily exit orders. And this number will scale up substantially in the coming year as well. We are also now starting to proactively market this proposition, our proposition of no hidden charges, quick delivery, and no delivery fees continues to resonate very well with the customers. We also launched the quick and scheduled tabs if you go to the JioMart app. There are two separate tabs. So that customer is very clear what is available under 30 minutes. So that assortment under 30 minutes if you want, there is that assortment which gets delivered from the nearest store that is what you see. If you choose scheduled delivery, you get a much wider assortment and you can get the delivery for those the next day they may come from a warehouse or from a 3P seller. So that proposition is very clear for the customer. The big advantage that we have in this segment is compared to other people who have to set up dedicated store infrastructure. For us, we are only leveraging the infrastructure that we already have. My fixed cost is already being taken care of by my store sales. This is all incremental sales and it is only incremental cost that I have to incur to deliver these orders. So we are doing this model in a profitable manner with a very strong unit economics.

In addition to our 1P offerings, 3P seller base, in order to plug the gaps, we continue to add 3P sellers onto the platform. The number of 3P sellers was up 22% on a Y-o-Y basis. Live selection was up 10% on a Y-o-Y basis. Similarly, our subscription service continues to see

strong growth. We had a 27% growth Y-o-Y on daily orders and 37% growth in apps and web visits.

Consumer brands, it is on a very, very exciting trajectory, the business is growing from strength to strength. We did almost ₹ 11,500 crore of turnover during the year. More than 60% of that comes from general trade, so the brands are very, very widely distributed. If we look at some of our key brands, like Campa and Independence, they are all growing very rapidly. Campa has already gained double-digit market share in the key markets where we are available. We also continue to add to our portfolio by launching new products and acquiring new interesting brands. Some of the notable acquisitions we have done in the year include SIL, Velvet, which is a personal care brand, and Tags. We have also launched several new products. So with Campa, we have launched Campa Energy. And with Muttiah Muralitharan, we have launched a new sports drink called Spinner. Our distribution network is already quite wide, and it is expanding pretty rapidly as well. We are present across 1 million plus retail outlets through a network of 3,200 plus distributors.

In addition to tapping the Indian market, we have also started looking at exports to other markets, and we would basically start at that, and we would set up distribution in select markets to really distribute our products where they have the relevant appeal in a pretty big way. That is the update on the retail business. Now I will hand over to Kevin for the JioStar business.

Sh Kevin Vaz 00:37:27 – 00:45:55 ([JioStar](#))

Thank you and good evening everyone.

Our business at JioStar is barely five months old. So what I am going to do is I am going to share with you what we have been up to for the last five months. I hope each and every one of you all have downloaded the Jio Hotstar app and are enjoying it.

Just to give you a perspective, this was coming together of two iconic brands, Viacom 18 and Disney Star. And on today's date, we have created India's largest media and entertainment platform. This platform is built on three business units. The digital entertainment business, the sports unit, and the TV broadcast. I will talk to each of them. If I look at the digital entertainment platform, within a short period of three months, we went and launched JioHotstar, the merger got completed on November 14th. On February 14th is when we went and launched JioHotstar. And we transferred a robust library of 320,000 hours of content onto the platform.

In addition, we added 250 originals or exclusive titles, which is the highest among any of our contemporaries. And thirdly, and most important thing is this will be the only platform in the world that would have all the biggest American studios to be on a single platform where you have their movies and series coming on one single platform whether it is from Marvel to HBO whether it is Warner to Disney or it is Peacock to Paramount you will have all the content on a single platform.

This platform of ours, when you look at the width of content that we have, actually appeals to the entire family across India. And more important, it is not about reaching out to families across India but within a family, we have content for each and every individual, whether it is where you have two iconic brands, Disney and Nickelodeon or for the youth kids, where you have two iconic brands, Disney and Nickelodeon or for the youth segment, where we have some of the biggest reality shows or nonfiction shows, whether it is Big Boss, whether it is Khatron Ke Khiladi, Coffee with Karan or Laughter Chef on a single platform. For the women of the household, we have got some of the most iconic brands whether it is Anupamaa or I am saying is if you look at it, it is Mangal Lakshmi okay? And then for the males, we have got a whole lot of sporting players.

If I look at our sports portfolio across TV and digital, we have around about 24 sports channels. And in today's date, we are the home to the best marquee properties on cricket, whether it is ICC, whether it is IPL or BCCI, but also home to the biggest domestic leagues, the Pro Kabaddi League or the Indian Super League, and also high-end sports or premium sports, which is the Premier League and Wimbledon. Lastly, on the TV broadcast business, we have a very robust TV broadcast business with over 100 channels in 10 different languages actually reaching out to around about 358 million viewers every day.

If I look at it between these businesses, we reach out on a monthly basis to over 800 million people every month. So I spoke a lot about, I am saying, is entertainment I spoke about sports but we at JioStar look at creating delightful experiences for our consumers. And I am saying on the 26th of Jan is when we started bringing up live experiences, where we started streaming live shows. Coldplay was one example, 100,000 people enjoyed Coldplay live at the Narendra Modi Stadium in Ahmedabad. What JioHotstar managed to do, is to take this to millions of fans, to their living rooms, and let them enjoy the same live experience in their living room across the country. Besides that I am saying is we have gone and done two big events on Mahashivratri and Ram Navami. And if you look at the numbers for each of these, we looked at 82 million views coming up for Ram Navami. We had Ram Navami, which was through multiple feeds so people could view the arti through multiple feeds not from a single location. At the same time, they could see something in Ayodhya, Chitrakoot or Panchwati.

So now, I am saying all this content, what does it deliver for us? I spoke about the width of the content. These are the numbers, okay? Within a short period of three and a half months, on today's date, we have got 280 million paid subscribers. Actually, we put this in perspective. We are very close to I am saying is globally we are very close to Netflix, which gets this from across the world. We generate I am saying is we have 503 million I am saying is users who come to our platform on a monthly basis significant of any of our competition.

And lastly, as Srikanth was mentioning, if I look during the India-New Zealand final for the Champions Trophy, we managed a concurrency, and when I say concurrency, it is people coming and watching at the same time, right? This is a world record where we have 61 million people watching a sport at the same time and that shows the strength of the platform.

If I have to put it into perspective for you many of us might know of the Super Bowl in the US. Let me tell you, their peak concurrency could be one fourth of it. And I think this show that people in spite of having 61 million, we had a seamless, I am saying is viewership for each of these consumers that came on. On TV, we have got a 34% market share. And our content library of 320,000 hours of content is actually six times that of a Netflix or an Amazon. Just from an operational point of view, we launched, as I mentioned, we launched JioHotstar app with the best features from both the legacy apps. We seamlessly migrated 500 million-plus users and a massive content library within three months. In TV, we lead in seven out of the eight markets that we have across the country. And we are clearly focused to be present across a billion screens, whether it is TV, mobile or CTV in this country. On the back of IPL, many people talk about pay television dying in this country, et cetera. But remember, in this country, pay television is still in excess of 100 million and still growing. During the IPL, in the first ten days of the IPL, we grew by around 1.5 million I am saying households and we expect that to hit at least three to five by the end of it.

Lastly, I am saying is that is how we are putting this to just translate it. What does all this mean into numbers? The biggest part was this merger was consummated in less than nine months a merger of this scale.

Our revenue if I have to look at it for the period because it is a very short period I have taken from the time we launched is 9,497 crore with a EBITDA of 266 crore.

We have had robust financial performance, keeping in mind, in spite of the weak macroeconomic situation that is there. We have had higher sports revenue led by ICC Trophy as well as IPL. And despite the headwinds, we have kept a very close eye on our costs and

to ensure that we have profitability and have positive financials for this period. Thank you. That is all from my end. I shall now hand over to Sanjay.

Sh Sanjay Barman Roy 00:46:03 – 00:52:19 (Oil & Gas)

Good evening, everyone.

Thanks Kevin.

Alright, just to recap the performance for the year gone by. So this has been by far the strongest year in terms of performance from the oil and gas business. If you look at the year-on-year consolidated EBITDA, it has been almost 1,000 crore higher than the previous year, which had at that time set the best performance.

The EBITDA margins still remain very healthy at 84% largely driven by higher production, 4% production from KGD6, as well as stable prices. We did have the benefit of \$10.16 a ceiling price in the second half of the year, as well as in CBM, we have completed the first campaign of the 40 multilateral wells that has augmented production. We now are seeing a turnaround in our CBM business. It had been declining for quite some time, but now progressively the production keeps increasing with the multilateral wells, which has been an innovation of sorts. It is the first time horizontal multilateral wells have been done in India and successfully deployed in the field. And we are getting significant upside in production.

We were looking at about 4,000 standard cubic meters of gas production from the verticals, but we are seeing about 12,000 to 13,000 now. So that is really the benefit we are getting out of these multilateral wells. This is a recap of the last quarter, the quarter gone by.

Again, the quarter was a little bit more muted as compared to the first three quarters only because production from KGD6. There was a little bit of natural decline on expected lines but more importantly, we had to undertake a lot of maintenance activities towards the end of the quarter.

One of the things is we thought, let us complete these activities, particularly the FPSO had to take a planned shutdown for undertaking these maintenance activities, but now all the wells are back up on stream and we are back to ramping up the production to about 28 million standard cubic metres. Similarly, CBM, we have commenced the second campaign, so the production from those will also be seen as we go along.

Overall, if you look at the price realisations in KGD6, it has been slightly better year on year, quarter on quarter. And in CBM it has been slightly lower, again driven by the Brent prices but nevertheless, the positive aspect about CBM is that it does not have a price ceiling, so you get market link prices. So how does the global gas market look? I think, largely we have seen prices hover in the range of \$10-14. There has been a push and pullover there in terms of supply and demand on one end, because of potentially weaker economies, we have seen the demand being a little tepid, but at the other end of the anvil you have Europe, where the inventory levels are much lower, so the refill is a focus area.

India demand remains robust, I will talk about it in the next slide, but going forward also what we had expected is the LNG glut to come in, as you may be all aware, about 150 million tonnes per annum of LNG was expected to be brought online from end 2025 onwards and progressively over the next two to three years. So we expected there might be a strong pullback in prices, but seeing the delays, again the Biden administration to that extent about 20 to 30 million tonnes per annum of projects were put on hold.

And the other projects have faced regulatory delays, like in Corpus Christi and some of the major projects, also in Canada. So we feel that it may not be as exacerbated as we had anticipated. The projects may come online, but it should get the gas outlook being what it is. The demand, particularly in the developing nations would be such that it should be absorbed well enough in the next three to four years. So that is really the broad outlook. And so going forward, we think we should be on steady ground for gas prices. There will be some amount of volatility, but we feel from an Indian market standpoint, it should be all right.

So just to give you a recap of the Indian gas market, it looks pretty strong. The demand has been up by almost 4%, largely driven by city gas distribution and some of the petchem expansions. And again, it is the city gas distribution both in terms of expansion and penetration.

So that is largely contributed out of the eight MMSCMD, nearly four MMSCMD has been driven by CGD. We are also observing a trend that the LNG markets, the long-term contracts are being pursued rather than short-term. And so essentially gas for the longer term, the demand looks pretty strong and vibrant in India. The ceiling price also, as you may be all aware is now being revised to \$10.04 cents. And we are contracted for the volume, so we are all right there. Thank you and I will invite Srikanth. Thank you.

Sh V. Srikanth 00:52:31 – 01:14:19 ([Oil to Chemicals, New Energy and Summary](#))

So starting with the financials, EBITDA lower by 12%. You will see in the slides, but anything from 36-41% fall in transportation fuel and between 2 and 13% when you look at polymer and polyester clearly led by Chinese capacity, slowdown in demand.

To a great extent, there was some offsets coming because of the fact that India demand was good, 7.5% for gasoline, ATF was about 9%, both polymer and polyester demand up 5%. We placed a lot through Jio-bp and in the subsequent slide I will talk to you about how impactful it was overall.

We also benefited from operational excellence. This was the highest throughput that we have done in this refinery. And then, of course, the continuing benefit from cost optimization, ethane cracking economics worked well. And this is the slide. This tells the full story on gasoline, gas oil, and ATF.

When you look at year-on-year change and you look at where it was vis-à-vis five years, anywhere between 25-27% lower in the case of gas oil, gasoline, and ATFs about 13%.

The reasons are known in terms of demand and both China, EU, multiple places, driving season was slow in the US. Similarly when you look at on the downstream petrochemical side, naphtha was up 4% but ethane prices were lower by 9% so that benefited us because the deltas were squeezed when you compare it to naphtha, but to the extent we had lighter feed cracking it helped. But the numbers on PE, PPP, PVC, tell you the story of what a 15, 20 year low means in terms of this environment. So it has been a more difficult one.

Again, capacity additions primarily the big driver and then of course demand also being soft. So this is what I was saying in terms of what helped mitigate this otherwise difficult margin environment, whereas volume growth in Jio-bp you can see 35% higher when you look at MS and HSD. ATF up about 62%. Of course, e-mobility is small, but you can see the jump in percentages there. And even if you look at our market share now in motor spirits about 3.3, in gas oil about 5.2. And importantly, the effectiveness that you see, the market effectiveness you can see the score. Per retail outlet, you can see that the effectiveness of each of these pumps is very strong. So it is 1.6, it is 2.6 actually in the case of HSD. And this is something that we would continue to expand in the coming year or more. It is 1,916. There is no reason why it has to be this level. It can be much higher than that. This is the throughput I talked to you about, highest ever at 80.5.

Overall, all the products, so this 2.5% benefit did help mitigate this margin environment. Overall, you look at the throughputs were absolutely maximized in platformers and FCC. The aromatic production that optimization always happens that we continue to do focused on high

octane exports, because from the value point of view and continuing benefit from gasification helped the overall performance. And this is just the numbers for the quarter. Again, story not very different in terms of margins being weak, but there were some offsets while fuel was down between 27 and 55% and the whole polyester chain was down. You did see some offsets in the form of polypropylene slightly higher by 4%.

PVC helped at about 13% and then the whole PBR, SBR about 10 to 15%. So also, as I mentioned, the whole focus obviously was also on processing the right value of crudes, trying to derive advantage from the value adds coming from crude processing, domestic placements continued as a point, some small lift from sulphur prices which really went through the roof and some benefit of exchange rate when you look at it from a rupee earnings point of view.

This I will not spend too much time. You know the broader environment. Brent did come off on a year-on-year basis on concerns on tariff, etc. Of course, on a quarter-on-quarter basis the story on ethane was higher because it was up 42% overall versus last year. Having said that, still the cracking economics were pretty favorable and both the refining operating rates and the cracker operating rates were fairly stable.

When you look at the demand environment, it rose by about 1.2, geographically if you see, it is in Asia, about 0.4, and OECD America is another 0.4. When you look at it from a product standpoint, gasoline was about 0.4 million barrels per day growth, and balance in diesel. Again you can see the stock fall in the delta's \$6 cracks versus 13.3.

And China, clear reason with the increasing EV penetration also led to some extent by inventory levels were pretty high. The fact that India gasoline demand helped upgrowing 6%. So we continue to focus, as I said, on domestic placement and pushing more volumes here. And we think near term cracks could find some support.

Gas oil again cracks you can see a significant fall, \$14 versus 23.1. Again more led by inventories that we saw in Singapore and more exports from the Middle East demand, actually if you see it vis-a-vis other products. India demand was up only about 1.1%. Again the actions were broadly similar in terms of focusing on the domestic market and again some of the supply disruption kind of concerns can keep the cracks at least stable here.

And ATF fell in line actually you can say with what we saw in gas oil. Demand for ATF has been good in India and you saw the volume growth in Jio-BP pretty stronger. And we are expecting that these margins stay.

And quick ones on each of the individual products with P, this decreased by 10%. Domestic demand has been good. Again, we are trying always to see how much can we maximize light fuel cracking here. And the drivers for domestic demand still remains good and we do expect that to stay.

On PPE, again, delta is slightly up 4%, demand continuing to do well and again, it is a story of domestic placement. Actually this whole focus on domestic also plays into the same point that I said. Otherwise if you did not have a domestic exposure like this, I think in this environment it could have been pretty difficult.

And finally on PVC side that improved because of EDC prices being low and so we saw a lot of lift there in terms of year-on-year delta increase. Demand continues to be fairly good in as far as agri and infra is concerned. And do not expect too much of surprises there from a domestic demand point of view.

And finally, on the polyester chain, that is a big chain for us and it was down 15%, mainly due to decline in PX prices and the downstream polyester prices, margins did go up but in the context of what happened in PX, overall the numbers were still lower and we continue to optimize PX versus gasoline. And overall again, when you look at polyester demand, if you recall we used to always track this high cotton versus PSF. That differential remains attractive, so demand should hold there.

These are projects that we had talked about, but just putting it there in terms of 1 million tonne expansion for polyester. And the difference is that it is focused on the high growth consumer and downstream market. And if you see this specifics on active wear, athleisure, hygiene denim. So these are products which can also command a higher premium. So that's where the focus is and then it is integrated with backward integration with three million tonne PTA facility that is also planned.

So in essence, and all these factories will be state of the art and it is got, you know, ensuring that the infrastructure is pretty good from an overall cost effectiveness and efficiency on capex. So projects are there. So we are thinking about this project and of course the next one on PVC also to see the benefit of all this coming in 2027-2028 in terms of its contribution to the EBITDA. And this is the PVC one. This is a more integrated one with caustic chlorine and EDC, both in Dahej and then VCM and PVC in Nagothane and then CPVC in Dahej.

Again, this as you know is a product where India is significantly short even as we talk. It is a 2 to 2.5 million tonne shortage and we think that possibly it is the right time to be investing

here. And these are the basic updates on the vinyl chain and you can see some of the pictures that we have on the visuals on the land that is acquired near Dahej.

Construction is commissioned 2026-2027 but financial is coming in 2027-2028. So overall the focus was always on maximizing margin capture, focus on crude procurement, on getting more and more ethane, focusing on the domestic retail sector, as well as industrial sectors. We are trying to do a lot of things on freight cost through term charter vessels because one aspect is that the deltas are weak, but what can we do differently in terms of ensuring that we are able to negate, if not fully, but yes, you can squeeze out efficiency. So these are things that we are focusing on.

Larger parcels by converting crude tankers to product services focus on recycled PET which we have been talking about and of course both the polyester and the PVC expansion should give us volume lift in 2027-2028 earnings. So, not a very detailed

update, but just to give you some of them in terms of the 10 gigawatt per annum capacity that we have for solar and importantly, it is designed in such a way that it is quick, we can quickly jump it up to 20 gigawatts, so that is an important point there. We are also focused on 30 gigawatts of battery manufacturing. So this is essentially cells to pack, and then you integrate it into a BSS system but that is the whole aspect there.

Again, when I talk solar, I just want to remind everybody that it is polysilicon to ingot to wafer to cell to panel and then of course glass and as well as POE polyolefin elastomer. So when we say it is integrated, we are absolutely integrated from end to end there. So here if you see where we are, we have commissioned the first gigawatt scale solar module started. So we started, it is BIS certified already and I would say, the largest from a size point of view at 720 watt peak. It is possibly the largest panel that we have. So that is already commissioned. And overall, when you see in each of these, on the entire solar chain, the engineering is complete, the long lead items and procurements are complete and construction is going on in full swing. So I just wanted you to know and this is just one part of what is coming up. And the other one is battery also will come in. We have talked a lot about renewable electricity generation, if you were to see.

And you know what the access to the land in the Kutch region.

And the land, it is arid land and importantly, the solar radiation is pretty good there. So that can fundamentally support almost 150 billion units of electricity. So it is a very large one. And as these panels start getting ramped up, the idea is to lift and shift them as and when those that area is ready for it to. So all of them are going on. There again, we have international

firms as well as local contractors to obviously level the land and so on so. Work has already started and dedicated transmission line again from Jamnagar here. So a lot of things are happening essentially in parallel in such a way that this whole thing comes together. In Kandla we have 2,000 acres of land that we have got. And that is where the green hydrogen ecosystem can come in. And before that, electrolyzer, if you recall, with Nel we are in the process of that electrolyzer manufacturing also, work is going on. So what is unique, I think, about bringing it is there has been no end-to-end like this. We have not seen, at least in our mind, we have not seen anybody who is doing end-to-end like this. I mean, when you start with solar and battery and both of them integrate well for renewable energy. So, this kind of integration, and therefore if you were to say hydrogen, where are you going to get the green energy from? That integration is very interesting. And importantly what was plans, we used to talk about doing it.

Now with the commencement of solar production and I will show you some pictures, I think I have them, you can see that. And these factories are huge. I mean, it is built on 5,000 acres so you can imagine that. I guess at some stage, we will all get the opportunity to go and see it. But I am just saying that a lot of work has happened, and the uniqueness comes from integration. The uniqueness comes from the fact that it is scaled. The fact that the factories are absolutely state of the art. So what it means for us is if there is cost efficiency, there is technology efficiency, so when we say what is the cost of producing the final product, there is significant confidence that this is way more attractive than what it would be for anybody to import anything into this country. So we are pretty more confident about where those numbers are. So it also means that sooner rather than later we may see that the need for us to leverage on the modular aspect of saying if it is 10 we can take it to 20. So we have now the confidence. And this is just one aspect of it. Then of course the CBG plans that are there.

Just a quick one on the photographs in terms of where we are. I talked to you about the commissioning of a gigawatt line with the largest module size of 720. I do not know whether you have seen the sizes of other ones, but by far in our minds I think it is the largest, but yes. You can see the commissioning, the electro-luminescence inspection, the packaging which is all automated, the edge trimming, the junction box mounting, back support bar placement, the automated guided vehicle. So that you may recall our adverb investment. So these AGVs are from them. This is this part of the integration, but it also ties in well with the battery manufacturing facility. So it is a very state-of-art manufacturing shop that we have there. It is all on HJT, efficiency is much higher, and people ask about it and you will see that the numbers are pretty good there, so I am happy there.

And overall on CBG, we have 10 plants operational we want to scale it up quickly to 55. It has been proved well. Cumulatively it is 200 tonnes per day of production and once you take

it to 55 it starts becoming meaningful. And overall these are the plants in which it is there. And we signed recently with MOU with Andhra, so that gives you access to significant amount of land and use of specialized grass for creating the CBG. So yes, just to summarize, if you see the context, I think the performance context of the world and context of the environment, it is strong. And also we benefited from the fact that India held well, demand was good, and of course our assets and our operations have kept us in a very good place. Jio has been the star performer at something like 18% growth. That is pretty impressive. Overall, it is beyond doubt leadership in the network, the number of customers, 5G customers, ARPU. I mean, you see any operational metrics, it has done pretty well. And we have growth drivers from mobility. We have it from enterprises, from home. On the retail, we kept flagging that, yes we are going through this process of streamlining our operations. We went through the pain of three quarters, but starting last quarter and again this quarter, I think the buoyancy is good and we remain very confident about how those numbers will pan out in the coming quarters and year.

And the brands which we talked about, that I think it is a very good story if you see in what time frames you have achieved the kind of numbers. And I think there is huge value to be created in that branch. Overall, again on refining and petrochemicals, as I said doing our very best by focusing on all the operational part but I think broadly, slowly, the refining outlook is getting more stable. The additions to refinery capacities are kind of hopefully slowing down. And our new bouquet of new businesses like media and new energy and AI-ready data centers give you a lot of lift to potentially where are the new sources of earnings. With this, I am bringing the presentation to an end.

Q&A SESSION 01:14:47 – 01:55:02

Deepti Chaturvedi

First, thank you for the presentation. Maybe I will have two questions for Anshuman and one for Kevin. Anshuman like Jio's had a phenomenal 5G ramp-up but why do you think, despite this phenomenal performance in 5G, the market share gains have sort of come off? And also, Jio led the tariff hike. And despite this quarter's ARPU actually coming ahead of expectation, why do you think the ARPU is still 15% lower than the number two operator? That is the first question.

Sh Anshuman Thakur

Look we have had very good success with our 5G deployment and the proof of the pudding is in the data consumption trends, where we continue to expand the gap between us and the other operators. The fixed wireless numbers you have seen the TRAI data coming. Why the

tariff increase? I think I would urge all of you to look at the way ARPUs are getting computed. So this 15% ARPU gap, when you say, if you just break that up into the reporting basis, so look at the denominator in our case, which is the overall subscriber base, the TRAI reported subscriber base and look at the denominator in the case of the nearest rival, which is not that base, which is a different base. So you are no longer comparing like to like. We come across inter-segmental kind of adjustments, and those are massive numbers. So it is really, again, once again not comparable, because you are not looking at what is coming out of mobility revenue versus a whole bunch of enterprise revenues getting intermingled and those numbers could be of the order of 11 to ₹ 1200 crore every month or quarter. So we are not comparing like to like. Our assessment tells us that on the smartphone side, where our tariffs tend to be 7-10% lower, we still have ARPUs which are slightly higher. If you do a strict like to like comparison. I will let you people do it and give this task to you because normally we have all the tasks and next quarter when we meet we will get into actually doing the numbers, but our assessment is we are slightly higher or a little bit higher, despite the fact that our tariffs are lesser. And therefore, the flow-through of impact or any of that, I think we are fairly confident that we are doing quite well. Our customers are using a lot of data. The higher ARPU, despite our tariff plans being lesser, kind of indicate our customers are picking up the higher plans and their premiums are more. The other bit around why the market shares have not increased, they are increasing. They are increasing when you look at data consumption. They are increasing when you look at actual customer traction on the network. And look again, I will take you back to 2016. Finally, when the network can provide better service, better quality of service, can carry more load that will translate into more customers coming and enjoying superior services, and we do expect that to happen. The fact that we have deployed 5G capacity, which is significantly ahead of the competitors, we believe the capacity market share will translate into data consumption market share, which is something that is already happening and which will then translate into customer market share and revenue market share, which also we are seeing already beginning to happen and will only pick up as the time goes by.

Deepti Chaturvedi

So you had an excellent acceleration in 5G FWA but that is still under 6 million while fiber homes are 18 and you are reiterating your 100 million home target. Is that banking on 5G FWA acceleration?

Sh Anshuman Thakur

So that is going to be a combination of what we are doing on AirFiber, which is where we have seen a lot of good success in deployment now. The numbers have been ramping up. And the fact that we have been able to do that very successfully using both our 5G spectrum as well as the UBR radio gives us the confidence that the last mile challenges that we have faced in the past while connecting customers, and we have faced quite a bit of challenges in the last mile, which was kind of expected. It is not only a function of cost, but a function of time really that we will be able to overcome by doing this wirelessly. And which is why we feel reasonably confident. Demand is there. Almost half of our FWA connections are coming from tier three, tier four cities and rural areas, so demand is fairly wide and prevalent. So if we are

able to provide the service, we feel reasonably confident demand will be there and more than 100 million homes definitely need that service today, many more than that.

Deepti Chaturvedi

So does the 100 million have a time frame?

Sh Anshuman Thakur

I am not going to give you forward looking, but yes it is. It is a plan. So it is a plan, so it will have a timeframe internally.

Deepti Chaturvedi

Thank you.

Sanjesh Jain

From my side first on the balance sheet side, RJIL your spectrum has been significantly deployed now from the accounting perspective while it is not showing up in amortization. Did it happen somewhere in between during this quarter?

Sh Anshuman Thakur

We have capitalized it during this quarter so most of the 5G equipment has been capitalized towards the end of the quarter, so it would show up next quarter.

Sanjesh Jain

And the same accounting rule applies, right, as the capacity utilization goes up?

Sh Anshuman Thakur

That is right, somewhat similar. So we are sitting with auditors. We have figured out, given them the plans and on that basis we will be doing, like we did for LTE. So over a period of time, it will get fully amortized.

Sanjesh Jain

Second, this year we did a capex of ₹ 41,000 crore but that will include the creditor payout as well?

Sh Anshuman Thakur

That is right.

Sanjesh Jain

So what was the underlying capex for this year and how do you see the capex going because we are largely done with the 4G-5G capex, so how should we see the trajectory in the capex as a percentage of revenue?

Sh Anshuman Thakur

So look most of the capex around the 5G network has been done. We have deployed 5G now pretty much across the country. Coverage is fairly deep. There will still be some infills. There will still be some areas where we will deploy 5G, but that is not going to be very significant. The network side capex that we needed to do for our fixed wireless as well is done mostly, but there will be a little bit of that capex. But we are through the big capex phase for 5G deployment across the country. Now, really the expansion which is happening when we are connecting homes, the network side is done a fair bit, some bit remaining, but other than that, when we are connecting a premise, effectively the customer is paying for the devices. So the capex for Jio at least this phase of capex is mostly done now.

Sanjesh Jain

So what should we look at capex going forward next year?

Sh Anshuman Thakur

So I told you, there is not 5G to spend too much money on. We will still have to spend some money on 5G. And then there is going to be the routine maintenance and a little bit of infill. I will not give you a number, but the bulk of the capex is done.

Sanjesh Jain

So 15-16% is something which is achievable as we know?

Sh Anshuman Thakur

You will keep trying. I will keep rejecting.

Manish Adukia

Thanks for hosting this, Anshuman. So firstly, on the non Jio Infocomm revenues, which is now approaching close to \$2 billion, growing close to 40% year over year, what are like the subparts of that business that are doing really well for you. And when you think about, let us say within that piece of the business, the \$2 billion, how much of that now would be, let us say external customers versus internal group parties?

Sh Anshuman Thakur

So on the first part we have a few services which have grown quite well. Cloud has grown quite well for us, enterprise cloud, as well as the cloud services, some of the government departments. Miraj project we have spoken about in the past as well that is scaling up. So Cloud is something that is doing very well. We have also launched a consumer cloud offering. And that again, the uptick has been quite good. We are not charging for it today, but there we are seeing good traction. The additional services that we provide to our consumers, both on mobility and home content for example or some security solutions, those are picking up well once again. And then, enterprise as a part of the overall group is beginning to grow. And enterprise is often a combination of two or three services. It is never pure connectivity. We are able to bundle in more things. So which again, as the enterprise part of our business grows, you will see more of JPL, digital services revenues also coming in there because that is normally not pure connectivity.

Manish Adukia

Can you clarify what is that enterprise services? Like what is included in enterprise services?

Sh Anshuman Thakur

It could be something else basic as some Cloud facility, the Microsoft Azure stack that we provide to our enterprise customers. It could be security solutions it could be IoT based solutions. So it could be a combination of things that we take to enterprises beyond just connectivity.

Manish Adukia

And just last question on this one, I mean, growth momentum obviously is like two times of your connectivity business here?

Sh Anshuman Thakur

That is right. It is of a smaller base.

Manish Adukia

But from a growth perspective, this should continue to be a meaningfully faster growing piece than the connectivity piece is that safe to assume?

Sh Anshuman Thakur

It should, the market opportunity is there. We are very focused on it. And it is coming off a smaller base, so percentage growth will look good.

Sabri Hazarika

So I have got three questions on the energy side. First is, in terms of your O2C performance how much could have been contributed by Jio-bp alone during this quarter?

Sh V. Srikanth

₹ 2,500 crore was the EBITDA for the year.

Sabri Hazarika

For the year for Jio-bp as a whole?

Sh V. Srikanth

Yes.

Sabri Hazarika

Right Sir and second question is on your polyester expansion that you have mentioned. So this is a new announcement, right?

Sh V. Srikanth

We said ₹ 75,000 crore we will spend when AGM speech this covered O2C projects, so this is part of it.

Sabri Hazarika

FY2027 is the commissioning of the plant or commissioning of the project?

Sh V. Srikanth

No, I said 2027-2028 you will see the benefit of the expansion in terms of earnings, etc.

Sabri Hazarika

Right and it will be a full impact itself or there could be ramp-up then also?

Sh V. Srikanth

It is too early to say that, but yes, we are determined to obviously get it done and try and see whether it is a full year impact, but we will see.

Sabri Hazarika

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And last question is on new energy. You mentioned that the solar factory is like 10 gigawatt. So you have commissioned a gigawatt line. So that is like close to 10 gigawatt?

Sh V. Srikanth

No, no it is a part of the line. When you say gigawatt, it is 1 gigawatt or 1.2, that kind that is how it comes. You roll out your production in phases like that. I mean, you do not start a full 10 gigawatt line. So you will do it as 1 or 1.25. That is the way you scale it in.

Sabri Hazarika

And you will be using the modules internally to build generation capacity in Kutch?

Sh V. Srikanth

That is correct.

Sabri Hazarika

You have already acquired land there, and you are setting up transmission towers right now?

Sh V. Srikanth

Yes absolutely.

Sabri Hazarika

And solar generation is expected by what time? Solar power generation?

Sh V. Srikanth

So if you think about overall generation wise again, it is fair to say 2027-2028, that is the kind of time frame by which anything meaningful will happen.

Sabri Hazarika

And then it will be used captively?

Sh V. Srikanth

Yes correct.

Sabri Hazarika

Thank you so much.

Probal Sen

Hi Sir good evening Prabal here. Just a couple of questions again on oil and gas. Coming back to the Jio-bp mobility. The presentation mentioned about 1,900 outlets already operational so given the performance and the trends that we see in retail margins as of now are there any plans to aggressively expand that network to grab market share?

Sh V. Srikanth

That is right, yes we have. Not mentioning the numbers, but obviously this kind of performance also means that it makes sense for us to invest and we will expand that network.

Probal Sen

Right and the second question was on the upstream part of it, where you mentioned that there is some decline that has been seen in terms of production. Obviously these are all marginal fields that you have developed. So what kind of trend can we expect for the next couple of years? And the second part I had was that is it at a stage where the government share of profit petroleum is now slightly higher, and that also impacts the earnings for that part of the business?

Sh V. Srikanth

Sanjay your area, you want to talk. He is trying very hard to arrest this pace of decline.

Sh Sanjay Barman Roy

So the fact is there is going to be a natural decline. Now, two things that we have observed is the performance is slightly better than expectations and we have also identified some upsides and we are working on those upsides and we are looking at doing some work over jobs also to augment the production sometime next year. Also, we have identified a few additional wells in the fields where we feel the reservoirs are not getting depleted. So those are things that we are trying to bring on stream. So yes, there will be a natural decline, but we are trying to offset that and augment it with some of the activities that we expect to start from the middle of next year. What was the second part of the question?

Probal Sen

I was saying that the government share of profit petroleum has the investment multiple reached a stage where their share starts to really go up substantially over the next couple of years?

Sh Sanjay Barman Roy

Not as yet. I mean, it is still in a good place. So again, it all depends on the price realizations. Obviously, we believe the production is good. But it is natural to expect when you are getting more value, the share of profit petroleum may shift. But again, as of now, we do not see that shifting in the immediate term.

Probal Sen

One last question, if I may, again on the expansion projects in the downstream that you mentioned. It is obviously part of the ₹ 75,000 crore. Is it possible to share the capex for the specific expansions on PX and PTA, roughly?

Sh V. Srikanth

Not now, but yes, it is well below ₹ 75,000. Overall, maybe in the ₹ 60 to 65,000. But still, we are just putting that together.

Probal Sen

Thank you very much.

Kunal Vora

A question for Anshuman. Anshuman any thoughts on telecom tariff hot topic you had like once in two years, once in one-and-a-half years now. Is it possible like to share and would you say annual tariff hike is a possibility now?

Sh Anshuman Thakur

No that is too speculative to talk about really. No guidance. Look, we will have to continue to see how the market grows. For us, priorities are market growth. Priority is at this point in time more 5G user base and traction. So that is not a thought currently crossing our minds for sure.

Kunal Vora

Okay and another hot topic, any comment on IPO?

Sh Anshuman Thakur

What comment? Someday we will come and tell you now we are going to launch an IPO process. Before that, there is no comment.

Kunal Vora

Like one on retail, so quick commerce any plans for 10 minute delivery, dark stores? How are you thinking about that? And are you seeing any impact of quick commerce in the metro cities?

Sh Anshuman Thakur

So Dinesh spoke about that, but maybe you can summarize it again.

Sh Dinesh Taluja

See, two parts to it. We are looking at a sub 30 minute delivery right? So we are using our store network, delivering within a three kilometer radius. So most of our areas, most of the pin codes get covered. We have 4,000 pin codes where we are able to cover within that. There are some dark pockets where we will set up dark stores also, wherever there is a genuine requirement, there is enough volume and we cannot service it within 30 minutes, we may set up some dark stores as well. So that is on the quick commerce side of it. Our stores, purely on a standalone basis, are seeing double digits like for like growths for last several quarters. So stores are also growing pretty rapidly. We are not seeing that impact either in metro or in any other city.

Even metro cities, our stores continue to grow in a pretty healthy manner.

Kunal Vora

And lastly, if you can, let us say, talk about like overall capex for the company as a whole? Should we see a decline or how should we look at FY2026 capex?

Sh V. Srikanth

We have been holding the capex pretty well, I thought. At least the big parts of somebody was asking on Jio. I mean, it is pretty obvious now that that part of the capex growth, the big ones have happened and now on it is going to be much smaller, some percentage of revenue you were asking of it. I would like to believe it will go down, obviously. The other capexes on O2C which we talked about or known capexes which are part of the plan. New energy is also give or take, we talked about ₹ 75,000 crores for setting up of the whole giga factory and between a combination of what we have spent and we have already committed, I think fair to say that the entire ₹ 75,000 we are already in. The bigger ones will start coming in when you start generating electricity, because then you are really taking the panels and generating. But that is going into later further down. So overall capex looks in that sense within these boundaries that I talked to you about.

Nikhil Bhandari

Okay thank you for the opportunity for questions. We are just starting with the new energy part of the business. Can we talk about the next set of the timelines? When do we expect to hit 10 gigawatt module cell, polysilicon, and also where are we on the battery manufacturing? We talked about the 30 gigawatt module, cell, polysilicon, and also where are we on the battery manufacturing? We talked about the 30 gigawatt hour battery manufacturing capacity. Where are we and what is the more realistic timeline we should think about for the ramp-up? And if you can also talk a little bit about the battery technology we are pursuing here.

Sh V. Srikanth

I am going to ask Kiran to answer this. I have all my colleagues from refining and pet chem, so very happy for Srinivas or Sridhar to answer some of these questions but specifically, Kiran, why do not you take the floor?

Sh Karan Suri

First question was on the timelines on the solar manufacturing, right? As Srikanth sir mentioned, we are very well progressing. The entire engineering has been done for the entire value chain, whether it is polysilicon, cell module, glass and POE. The equipment orders have been placed and the construction is going on. I think we have defined that by end of 2025, early 2026, all these factories will get commissioned and will start producing and we are well on our way to achieve that. The second question was on battery technology. It is lithium ion phosphate. It is a large format prismatic cells, which is for storage requirements, utility scale storage requirements. Again, very well progressing on that, the construction has already started. So in 2026, you will start seeing, starting with packs and then going to the cells, the manufacturing. Again, it is a full entire value chain, including battery materials that we are doing.

Nikhil Bhandari

Thanks Kiran can you clarify, so the first batch will be the packing of the cells and then the cell assembly will happen roughly by what timeline?

Sh Karan Suri

So everything is progressing together. So it is just probably a matter of a quarter to two quarters. By the time you will start seeing container, pack, and then cell in that sequence, effectively.

Nikhil Bhandari

Great. So that was in the new energy. If I can also ask a question on refining. So just more in terms of the environment of the crude discounting and the crude environment over the past year versus what we expect in FY2026, the reason I am asking is, of course, we had an environment of high Russian crude discounts in the past couple of years, which appears to be narrowing but at the same time, OPEC is releasing more barrels in the market. So net-net, the crude discounting environment, do we expect to improve in FY2026 versus 2025 or rather stay flat or a little more tougher? Thank you.

Sh Sreedhar Rudraraju

See, when compared to two years back, we have seen correction to crude discounts. Crude premiums have gone up because as more and more new markets got diversified, so that situation got corrected to a large extent. Being a complex refiner, we continue to enjoy decent crude discounts when compared to the peer group. In general, AG premiums have slightly

corrected with the ongoing easing out in terms of crude production because non-OPEC crude production is coming up in a significant way. If you see, we are seeing significant growth in non-OPEC production from last year to this year. So that will put pressure on the AG crude premiums going down, which will help the Asian refiners.

Nikhil Bhandari

If I may, just last question. On chemical, we earlier talked about increasing our ethane sourcing mix. Where are we in terms of our feedstock mix right now, ethane, propane, and naphtha and how does that mix change, and the timeline of implementing of the ethane mix and how does that change in the next one or two years?

Sh Amit Chaturvedi

So ethane mix is actually linked to our expansion projects on vinyls. We have already ordered three new ships with the shipyards and they are likely to start getting delivered sometime in 2026 second half. That is the timeline and then they are phased out over a period of time. And as I said, they are primarily meant that extra ethane is meant for the expansion project of the vinyls. Does that answer your question?

Sanjesh Jain

On this PVC thing that we are putting up the project, this was actually supposed to be put in ADNOC, right? That has been changed now to Dahej?

Sh Amit Chaturvedi

Yes.

Sanjesh Jain

That is the same one, right?

Sh Amit Chaturvedi

It is the same one. We shifted the whole project within India itself. So this will be at \$2 dollar, the sum remains same. We have added a couple of things we have added a CPVC element also into it. We have added a RelWood element also into it, so it is become a wider project than what it was. Of course the cost numbers also change because the cost factors in Abu Dhabi were very different from what they are in India and the size of project has also actually gone up. So we were talking about a million tonnes of PVC there, we are now talking more than 1.25.

Sanjesh Jain

And how do we plan to consume the caustic because we will consume chlorine, we will sink chlorine in PVC. We will be ending up having 1.5, 1.6 million?

Sh Amit Chaturvedi

So that is the advantage we have because this particular industry has a challenge of consuming actually the chlorine. But we will be advantaged in that position that we will have chlorine consumption.

Sanjesh Jain

You can take entire industry into a disadvantage position because we will be having 25% of India's caustic production at one location.

Sh Amit Chaturvedi

I mean I agree with you, there will be caustic surplus in the country and for a while for initial period of one or two years we will export some of that caustic and manage the situation.

Sanjesh Jain

One on battery, this LFP battery, we will be doing it all ourselves as in LFP production to battery production, everything we will be doing?

Sh Karan Suri

As I said it will be fully integrated from battery materials such as cathode, anode, electrolyte all the way to cell battery. And we will not be doing lithium carbonate production because that effectively goes into the mining. India does not have that rich resources.

Sanjesh Jain

And we have a supply arrangement for the carbonates.

Sh Karan Suri

It is a surplus market.

Sachin Salgaonkar

Two questions on telcos, one on the retail. On telco Anshuman clearly the tariff hikes we have taken for Jio it is more back-end loaded as compared to other telcos. So should we continue to see benefit of tariff hikes in coming quarters or most of it is largely behind us?

Sh Anshuman Thakur

A little bit more because some of our annual plans are still quite popular and those impact will flow through almost. The hike happened in early July so when the next recharge happens, there will still be some impact of that. And we had also allowed customers to do stacking, though people do not stack annual plans that much they do not do but some impact may still be there.

Sachin Salgaonkar

And commensurate margin improvement should be seen, right as in how RPU improves?

Sh Anshuman Thakur

Yes, they should but look there are lots of combination of things which impact the margins there. But this revenue increase should improve the margins.

Sachin Salgaonkar

Second question, telco vendor payables, how much is roughly the number right now?

Sh Anshuman Thakur

The vendor payables? Capex creditors now?

Sachin Salgaonkar

Yes capex creditors.

Sh Anshuman Thakur

Sort of we have other numbers. We have mostly taken credit now. It is all converted into loans. So we do not have much of that now.

Sachin Salgaonkar

Thank you. On retail, the question is, is the turnaround largely done? Because there were three parts from what I understand. The B2C rationalization, which as we saw today, you guys are adding stores. Second was on the B2B side, and third one was fashion being slow. So where are we in terms of B2B rationalization and fashion uptake.

Sh Dinesh Taluja

See, it is pretty much done. So if you look at on the store side, we continue to add new stores while we weeded out all the stores which did not make sense, right? So we opened 2700 new stores, we closed almost 2200. My net addition is only 500. B2B also we have kind of weaned down some of the low margin categories which were not making sense. So, that is something that transition has also been completed that is already reflecting in the numbers.

So, if you look at our margins, margins are expanding because of both of these. Now when you look at the fashion, yes, the market has still been weak. If you look at most of our competition, the market is still weak. But for us Q3 was a good quarter even Q4. With all the work that we have been doing on, reducing the design to shelf cycle, reducing inventory, increasing the design quotient, making design more AI enabled. All of that is starting to bear fruit now. We have had positive LFL growths and double digit growth in the fashion business in this year. We believe it has turned the leaf and we will see this continuous growth quarter and quarter going forward.

Sachin Salgaonkar

Got it. And when should we start seeing any meaningful contribution from Shein?

Sh Dinesh Taluja

We have just launched it. We just did a beta launch in February. It is important to get a certain number of options on the platform. This year is when we look at meaningful scale-up. We will also start advertising. You need to have a certain basic minimum number of options to offer a customer the choice before you start advertising too much. The good thing is just when we did organic, just on their own we saw significant downloads. It was one of the top ten downloaded apps during those initial few days when we did the beta launch. I think as we marketed and as we add more options, we should see the pickup in this year.

Jal Irani

If you do mind can I have the privilege of the last few questions. I have a series of questions actually on the new energy business, if I may ask them one by one. You all are obviously starting module production way ahead of your own in-house consumption i.e., for power requirements. Now, modules, as you know, are perishable commodities. Are you all looking to sell this in the market initially, especially as the DCI market is extremely lucrative?

Sh Karan Suri

I think what Srikanth mentioned with respect to the generation capacity coming later or generation coming later it is about the significant capacity coming later. But as our modules get manufactured and as we have got the land in Kutch which is already in development stage, we will start getting the modules installed in Kutch itself. Having said that, the beauty of an integrated business model is it provides the business flexibility. As the markets give opportunities, whether it is Indian or International, we will benefit from those opportunities.

Jal Irani

Sir, if I may pursue further on that and I understand that basically your EPC has to start six months prior to actually the module production. And I am not aware of actually any EPC works started materially as yet. So your module production is started, but it is still going to

take at least six months to get consumed on site. So you will still have a module surplus straight away, right?

Sh Karan Suri

Let me just say EPC is engineering, procurement and construction, right? So we already started at least two legs and the C leg is also working or progressing.

Jal Irani

And HJT is clearly the next generation technology, the Chinese as well are going slow on it. How are the sort of initial efficiencies?

Sh Karan Suri

It is pretty good.

Jal Irani

The Chairman's actually targeted 26% to start with and going to 28%. Is that in line?

Sh Karan Suri

The cell efficiency you are talking about?

Jal Irani

Yes, the cell efficiency.

Sh Karan Suri

Absolutely in line and we are seeing those benefits.

Jal Irani

Okay and on electrolyzers, what sort of tie-up do you have with Nel and what is the technology?

Sh Karan Suri

I think we have already announced that. There is a press release on Nel when we did the tie-up. Nel is actually one of the oldest electrolyzer manufacturing companies out of Europe. They are very good in alkaline technology and that is what we think is going to be beneficial for utility scale. We have a tie-up to set up the manufacturing as well as do technological collaboration with Nel.

Jal Irani

In terms of economics, I mean the Chinese I believe, have reached economics of \$350 kilowatt hour, right? And Nel is I thought more like 1000?

Sh Karan Suri

I would not be able to give you the number, but I think in partnership with us, we will get to the economics which makes us cost competitive.

Jal Irani

And finally on hydrogen, how far is that out 2028 perhaps?

Sh Karan Suri

Again I won't be able to give you the timeline on hydrogen, but we are very well prepared to serve the market.

Jal Irani

Because you have also won several PLIs, right? And they have got an expiry date. So, how would you manage that?

Sh Karan Suri

We will deliver to the PLIs.

Jal Irani

Within three years, I think production is going to start.

Sh Karan Suri

We will deliver. It is not much that volume is not significant, right, if you look at it from overall perspective.

Jal Irani

And on target to reach a \$1 cost? The last question, on target to reach \$1 cost by 2030?

Sh Karan Suri

Again I would not be able to give you an indication on the direction on that.

Deepti Chaturvedi

I understand that the mergers only happened in mid-November, but can you give a sense on the growth that you are seeing because television advertising is struggling. It is still below pre-COVID levels. And also your margins are only 3%. How quickly with whatever growth ambition you have, do you see that catching up with peers who are at multiple of that?

Sh Kevin Vaz

Actually, at the moment, we are in the midst of growing our viewership, growing our platform. I always believe, I am saying is, if you can grow those two parameters, revenues will always follow right? So we are quite optimistic looking at the start where we had whether it is with the app or if you look at where our channels are performing on today's date in most in most markets we are leaders. We have got eight to ten of the top 10 programmes, and I think if we can manage viewership revenue will always follow.

Deepti Chaturvedi

Yes but there seems to be something very structural about television advertising, because despite 100 million pay TV homes and it growing, it is still below pre-COVID level in 3-4 years. While digital advertising has doubled?

Sh Kevin Vaz

I do not know which source you're looking at. But if you look at the EY reports, etc., television is all way above the pre-COVID.

Deepti Chaturvedi

But is it growing?

Sh Kevin Vaz

It is. If you look at any of the reports that have come up, and the predictions for the future, it is showing a positive prediction.

Deepti Chaturvedi

Television will also grow?

Sh Kevin Vaz

Yes very much.

Deepti Chaturvedi

And your margin catch up, do you think the 3% margin will go to double digits is it possible, digital and sports so do you have a margin ambition or a target?

Sh V. Srikanth

We have margin ambition. We have EBITDA ambition. And this is pretty big what we have in mind is absolutely.

Deepti Chaturvedi

Can I just ask for Anshuman one question?

Sh V. Srikanth

This is possibly the last question.

Deepti Chaturvedi

You spoke about 5G monetization. So could you just throw some more light on that? What are your thoughts on that? Basically, how can we look at ARPU improvement, in the absence of tariff hikes? Obviously, 5G monetization should be key, 40% of subscribers now on 5G.

Sh Anshuman Thakur

Yes 45% of the data consumption, data traffic on 5G. And opportunity to give more services, so a combination of things like network slicing, being able to offer some differentiated superior services, enterprise offerings so we see many opportunities there. The network has stabilized quite well, so we are confident that we will be able to demonstrate or provide those services and then be able to charge a premium for some of those services. So those efforts are going to be taken over the next few months, few quarters. Again, the reason I spoke about the Kumbh case study was also because in very difficult circumstances, we were able to offer fairly differentiated services. Now, we expect customers to be willing to pay for some of those services, enterprises definitely and we are differentiated, so no other operator will be able to offer those kinds of differentiated services. So both additional revenues, incremental ARPUs, as well as just getting more customers, because customers will look for those kind of services. We see those opportunities in the next few quarters for us.

Devanshu Bansal

So question on the retail business. Of the 2,200 stores which was streamlined, if you can just give some picture in terms of between consumer electronics, fashion and lifestyle and grocery, where the biggest part of streamlining happened. And also on the fashion and lifestyle, you touched upon, reducing the timeline from design to shelf and reducing the inventory or increasing inventory returns. So given the Shein partnership, is it also coming from their global learning or maybe is it because of the Shein partnership was done internally?

Sh Anshuman Thakur

So I will answer the second one first and wait for Dinesh to turn up for the first one. It is a whole bunch of projects we have undertaken over the last three or four quarters, over the last year. We have had a big technical project to cut down on the time from design to shelf. And that has been done pretty much by ourselves, based on our own experiences across running this business for the last almost 17 to 18 years, the learnings that we have got. Shein is a different business. That partnership is focused on Shein itself. And at this point in time, yes, the effort has been to create the domestic supply chain, which we have been able to now roll out quite well. We have over 12,000 options on Shein now and we have been able to create the domestic supply chain to be able to give that, provide a similar service as Shein offers globally. But these are two separate instances. The whole tech platforms are separate.

Sh Gaurav Jain

So I think the question was on the store optimization. So I think it has been across the formats. We have seen store closures but it is also because of a variety of reasons. It could be just about some stores maybe have shifted because of maybe the trade areas or the consumer preferences moving. Some stores not performing well because maybe the mall itself is not performing up to the mark and so it is a function of variety of reasons for both fashion largely and also for grocery business so it is both from small town to largely mall based stores and in large cities. So we have seen maybe just optimization in large pockets. But we have also replaced all of those stores with new stores, so you actually see for the year, there is a net addition of about 500 stores.

Sh V. Srikanth

Truly the last question, and thank you so much. We are absolutely delighted that we got this opportunity to present and have this interaction and look forward to the next one three months from now. Thank you.